WHO CAN I CALL FOR HELP?

ICAS
- All health workers, and their dependents, have access to the ICAS employee wellness service
- Counselling in all official languages
- By telephone: 24 hours a day
- Referral to face-to-face short-term counselling
Toll free: 0800 068 6858

SADAG (South African Depression & Anxiety Group)
- Referral to psychologists, psychiatrists or support groups by trained counsellors
011 262 6396 or 0800 20 50 26
7 days a week from 8am – 8pm

Cape Mental Health
- Counselling and support services
021 447 9040

Lifeline
- Support for personal crisis, trauma, abuse or rape
Toll free: 0861 322 322

FAMSA (Family & Marriage Society of SA)
- Counselling for couples and families
Observatory: 021 447 7951
Khayelitsha: 021 361 9098
Mitchell’s Plain: 021 372 0022

Mosaic
- Healing centre/shelter for women and children
- Legal support (domestic violence cases, protection orders, maintenance orders)
Wynberg: 021 761 7585
Toll free: 0866 518 662

Saartjie Baartman
- Shelter for abused women and their children
Manenberg: 021 633 5287

The nurse is the single most important frontline health worker in South Africa.
Without nurses the clinics, community health centres and hospitals cannot function.
Health Systems Trust, 2007

Nurses deliver 90% of all healthcare services.
Partners in Health, 2013

Where do I leave my problems to be able to care for others?
Enrolled Nursing Assistant, Cape Town

Self-care strategies for health workers

The maternity setting can be a stressful environment. As a health worker, you may be faced with limited resources, staff shortages, long working hours and task overload. Perhaps you also have difficulties in your personal life.

For these reasons, it can be very difficult to stay motivated. Sometimes, you may feel like there is no-one to support you or listen to your concerns. But it is very important to be able to manage work-related and personal stress in order to ‘be there’ for your patients. If you do not feel cared for, it can be very difficult to care for others.

This leaflet gives you a few easy examples of how to care for yourself and get the support you need.

www.pmhp.za.org
**Ask for help**

Speak to someone you trust when you feel anxious, sad or stressed. Talking about your feelings can help you feel better. Ask your supervisor or manager for help in identifying support services, such as counselling. This leaflet includes contact numbers to counselling and support services.

**Identify your support networks**

- Do you have a close friend, colleague or family member you can talk to?
- Can you visit your church?
- Can you join a group activity or support group in your neighbourhood?
- Do you make time to socialise outside of work with friends who are supportive, positive and have healthy habits?
- Avoid people who are critical, judgemental or negative.

**Take time out**

We all need time to relax. It helps to take time to be alone, to reflect, to sit quietly, breathe deeply or to listen to music as a relaxation technique.

**Pay attention to your nutrition**

Try not to skip meals. Pack a lunch to take to work. Healthy meal choices can give you energy.

Too much caffeine, sugar, nicotine, salt or starchy foods can make you feel tired and worsen your mood or stress symptoms.

Remember to drink enough water.

**Take a walk**

Time outside in the fresh air can be relaxing. Step outside for your tea break, or take a walk after work with a friend, colleague or relative.

**Get enough sleep**

Lack of sleep can impact on your functioning, your mood, and how you are able to cope with stress.

**Pay attention to your physical wellbeing**

Identify what happens to your body when you feel sad, stressed or angry.

- Do you get headaches?
- Do you experience gastro-intestinal problems?
- Does your back ache?
- Do you become forgetful?
- Do you feel less able to make decisions or concentrate?
- Are you tearful or irritable?

Knowing how you react to stress can help you be prepared and take better care of yourself during stressful times.