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### GENERAL INFORMATION

#### Childline
+27 80 005 5555

#### Dept. of Social Development
+27 80 055 5999

#### HEAL (Halt Elder Abuse Line)
+27 80 000 3081

#### Safeline
+27 80 033 5553

#### Department of Community Safety Complaints Line
+27 80 214 4332

#### Department of Education Helpline
+27 80 020 2933

#### Department of Home Affairs Hotline
+27 80 060 1190

#### Department of Social Development Substance Abuse Helpline
+27 80 012 1314

#### Department of Social Development Toll-free Line
+27 80 022 0250

#### Legal Aid South Africa Advice Line
+27 80 011 0110

#### Lifeline South Africa
+27 80 012 2522

#### Mental Health Information Line
+27 80 012 2522

#### Missing Children South Africa
+27 80 011 0110

#### National AIDS Helpline
+27 80 012 2522

#### Rape Crisis Cape Town Trust
+27 80 012 2522

#### SafeSchool Call Centre
+27 80 045 4647

#### Suicide Crisis Line
+27 80 012 2522

#### Trauma Clinic
+27 80 012 2522

#### Triangle Project
+27 80 012 2522

#### Western Cape Government Contact Centre
+27 80 012 2522

## WESTERN CAPE DISTRICT

### WESTERN CAPE GOVERNMENT

#### DEPARTMENT OF EDUCATION:
Safe Schools Call Centre
Tel: +27 80 045 4647

#### DEPARTMENT OF SOCIAL DEVELOPMENT:
After hour Child Protection Services
Stand-by number available at nearest police station

#### DEPARTMENT OF CORRECTIONAL SERVICES:
Parole Board, Restorative Justice Approach and Victim/offender dialogue
Tel: +27 21 550 6066
Fax: +27 21 559 8488
Website: www.dcs.gov.za
Family Services Directory

Family Services Directory

6 7

WESTERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT

Call our toll-free number if you want to find out more about any of Social Development’s programmes:
TOLL-FREE NUMBER: 0800 220 250

CARE AND SUPPORT SERVICES TO FAMILIES SUB-PROGRAMME:
This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families. What do we do? This is a sub-programme that educates family members on how to build a home environment that allows for the development of each members of the family. What can we offer you

• Family preservation services such as individual, couple and family counseling, marriage preparation and enrichment and support for families in crisis.
• Targeted awareness that links families to available support services.
• Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.
• Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.
• Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
• Training of social service practitioners.

CAPE WINELANDS
Breede Valley (Worcester)
Drakenstein (Paarl)
Langeberg (Robertson)
Stellenbosch (Stellenbosch)
Witzenberg (Ceres)
Tel: +27 23 348 5300

METRO EAST
Eerste River
Khayelitsha
Kraaifontein
Somerset West
Tel: +27 21 900 4500 / 4613

METRO NORTH
Atlantis (Atlantis)
Bellville (Bellville)
Cape Town (Cape Town)
Deft (Deft)
Elsiesrivier (Elsiesrivier / Goodwood)
Langa (Langa)
Milnerton (Milnerton)
Tel: +27 21 483 7673

METRO SOUTH
Athlone
Fishhoek
Gugulethu
Mitchell’s Plain
Philippi
Retreat
Wynberg
Tel: +27 21 763 6206

CENTRAL KAROO
Beaufort West (Beaufort West)
Laingsburg (Laingsburg)
Prince Albert (Prins Albert)
Tel: +27 44 801 4302

EDEN
Bitou (Plettenbergbaai)
George (George)
Hessequa (Riversdal)
Kannaland (Ladismith/Calitzdorp)
Kynsna (Kynsna)
Mossel Bay (Mossel Baai)
Oudtshoorn (Oudtshoorn)
Tel: +27 44 801 4302

OVERBERG
Cape Agulhas (Bredasdorp)
Overstrand (Hermanus)
Swellendam (Swellendam)
Theewaterskloof (Caledon)
Tel: +27 23 348 5300

WEST COAST
Bergrivier (Piketberg)
Cederberg (Clanwilliam)
Matzikama (Vredendal)
Saldanha (Vredenburg)
Tel: +27 22 713 2272

ACRONYMS

ACVV Afrikaanse Christelike Vrouevereniing
AIDS Acquired Immune Deficiency Syndrome
ANEX Activists Networking Against the Exploitation of Children
CAFDA Cape Flats Development Association
CASE Community Action towards a Safer Environment
CGE Commission on Gender Equality
CWD Catholic Welfare and Development
FAMSA Families South Africa
FAMSA WC Families South Africa Western Cape
FOVOC Foundation for Victims Of Crime
GECO Glen Elgin Community Organisation
GTN Gender Transformation Network
HEAL Halt Elder Abuse Line
HIV Human Immunodeficiency Virus
NPC National Planning Commission
PMHP Perinatal Mental Health Project
RAPCAN Resources Aimed at the Prevention of Child Abuse and Neglect
RIET Rural Institute for Education and Training
SAFFI South African Faith & Family Institute
SANCA South African National Council on Alcoholism & Drug Dependence
SWAT Sex Workers Education & Advocacy Taskforce
UWC University of the Western Cape
WCNOVAW Western Cape Network On Violence Against Women
WFP Women on Farms Project
SERVICES RENDERED TO FAMILIES

CARE AND SUPPORT SERVICES TO FAMILIES SUB-PROGRAMME

This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.

What do we do

This is a sub-programme that educates family members on how to build a home environment that allows for the development of each member of the family.

What we can offer you:

- Family preservation services such as individual, couple and family counselling, marriage preparation and enrichment and support for families in crisis.
- Targeted awareness that links families to available support services.
- Parenting and caregiving skills to parents in order to improve their ability to provide proper care and support to their children.
- Fatherhood education and training programs that promote family involvement and the importance of being a positive male role model.
- Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
- Training of social service practitioners.

SERVICES RENDERED TO FAMILIES

AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - TOUWSRIVIER

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - TOUWSRIVIER
Non-Profit Organization Number: 011-333
District: CAPE WINELANDS
Municipality: BREEDE VALLEY

CONTACT DETAILS

Telephone no: +27 23 358 1396
Website Address: www.acvv.org.za
Fax number: +27 23 358 1506
Email address: acvvtouws@gmail.com
Physical address: Rivier Road, Touwsrivier 6880 Western Cape
Postal address: Rivier Road, Touwsrivier 6880 Western Cape
Service delivery points / areas: Touwsrivier

AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - WORCESTER

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - WORCESTER
Non-Profit Organization Number: 011-333
District: CAPE WINELANDS
Municipality: BREEDE VALLEY

CONTACT DETAILS

Telephone no: +27 23 347 2339
Website Address: www.acvv.org.za
Fax number: +27 23 347 5688
Email address: admin@acvvwc.co.za
Physical address: 28 Napier Street, Mandela Square, Worcester, Western Cape, 6850
Postal address: 28 Napier Street, Mandela Square, Worcester, Western Cape, 6850
Service delivery points / areas: Worcester

SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities. We empower the community and provide practical support services for all people. We are a designated Child Protection Organisation rendering protection services to children, families and older persons.

Awareness programmes on:

- Child Protection; Children’s Act (video show for children 12 - 18 at schools) and Domestic Violence; Preventative programme to address specific issues through a puppet show for Primary Schools and community
- Children’s Day-Care Facility, Pre-Primary School, After-School Centre
- Foster Parents Support Group; Family conferences
- Therapy and treatment
Weekend and holiday programmes for recreational activities: Sports, arts and culture programmes
• Food parcels and soup kitchen on Wednesdays
• Winter campaigns for collection of clothes

Life skills training on: Social and Personal Skills; Youth Development; Sexuality Education; Parenting Skills; Marriage Enrichment
• Teenage Club Support Group
• Counselling
• Support Groups
• Integration programme to integrate the youth with the elderly
• Home for the elderly
• Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women. Our core business is the safety and protection of vulnerable children.

- Awareness programmes: re the Children’s Act; through talks and programmes for ages 0 – 18 years
- Prevention programmes: re the Children’s Act
- Assistance with exemption from school fees
- Early intervention programmes: re the Children’s Act
- Life Skills Training through talks at schools (ages 1 – 10 years); group work and ongoing training on Sexuality Education Programmes; HIV / AIDS Prevention Programmes
- Psycho-social support is offered by a social worker on site, including the following: trauma and bereavement counselling, other counselling and support groups
- Therapy and treatment services are offered by a qualified social worker on site to improve the mental, emotional, spiritual and physical well-being of children
- Empowerment programmes: offered by social workers through talks and programmes
- Statutory services: Adoption
- Rape and Domestic Violence Support

Counselling services:
• Rape
• Domestic violence
• Sexual harassment
• General counselling services which support survivors
• Pastoral counselling
• Preventative work- work with men

Related support services:
• Child abuse services
• Child and family welfare services

Marriage and divorce services:
• General information
• Couple counselling
• HIV/AIDS
• Substance abuse
• Services for the aged
SERVICES RENDERED TO FAMILIES

Family and Marriage Society of South Africa (FAMSA) - We empower people to build, reconstruct and maintain sound relationships in the family, in the marriage and in communities.

COUNSELLING
- Marriage & Relationship problems - For individuals, couples & families.
- Divorce counselling - empowered and support
- Divorce mediation - To reach constructive compromises.
- Trauma debriefing - Helping individuals & groups experiencing trauma.
- Youth empowerment– Life skills, self-development, life coaching, sexuality awareness, career guidance.
- Domestic violence- Counselling for people who are facing or have faced abuse.
- Marriage preparation and enrichment
- HIV/AIDS - Counselling people affected and infected with HIV/AIDS
- Rape and Domestic Violence Support

TRAINING AND WORKSHOPS
- Basic Counselling Skills
- Effective Parenting & Parental Guidance
- Self Esteem Building
- Marriage Enrichment
- Prepare and Enrich
- Home Management
- Skills for Receptionists
- Discovering the essence of womanhood
- HIV/AIDS Awareness

COMMUNITY DEVELOPMENT
- Education and Skills training
- Life skills for teens, AIDS awareness and prevention, parenting, marriage and family enrichment.
- School programmes, learning support and homework assistance, life skills programs, sexuality awareness programmes
- Adventure therapy programmes to youth groups and leaderships groups.

Support Groups:
- For people suffering from depression and anxiety
- HIV/AIDS sufferers
- Soup kitchens & providing food for the disadvantaged communities

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DRAKENSTEIN MUNICIPALITY

Afrikaanse Christelike Vroue Vereniging (ACVV) - Noorder-Paarl

Life Skills Training
- Children’s Act, Optimal Family Functioning; Women and Child Abuse; Teenage Pregnancies; Career Choices; Influence of Parents and Friends on Your Life; Self-Respect; Image of Self; Trust in Self; Alcohol and Drug Abuse; Youth and Sexual Education Programme

Child protection services
- Individual therapy to change unacceptable and destructive behavior within the family
- Removal of children from their homes in accordance to the Childcare Act. 38/2005.
- Foster Care Supervision Services
- Reintegration services
- Adoption
- Counselling
- Rape and Domestic Violence Support
- Parenting Skills Workshops re physical and emotional needs, education, financial planning, parenting styles and discipline, importance of school attendance
- Holiday programs
- HIV/AIDS awareness
- Food parcels
- Income generating services
- Services to older persons and persons living with disability
SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities.

We empower the community and provide practical support services for all people.

- Awareness programmes: Sexuality Education, including HIV / AIDS + STD’s; Child Protection Programmes at schools; Training re Children’s Act
- Material support: school shoes, food parcels, soup kitchens, clothing and blankets
- Life skills programmes: for children dropping out of school; Parenting Skills Programmes
- Holiday programmes
- Counselling
- Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

- The ACVV Paarl Valley delivers social services to children, adults and older persons in need.
- There are two social workers at this branch. They provide services in the following geographical area: Northern Paarl and the Agter-Paarl farms.
- The Oases Service Centre for the Aged delivers services to elderly people and disabled people. Approximately 150 people are reached through this project
- Wielie Walie Crèche cares for 81 babies and children daily.
- At our branch when available we distribute food parcels to disadvantaged families.
- We are open from 08:00 to 16:30, Monday to Friday.
- Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

Services to older persons and persons living with disability
Badisa Paarl is a social services office that renders services to individuals and families in need.

Community Development, Poverty Relief & HIV:
- Soup kitchen and food parcels
- Counselling services: Rape; Domestic violence; Sexual harassment; Teenage Pregnancies; Substance Abuse; Foetal Alcohol syndrome; General counselling services which support survivors; Pastoral counselling
- Related support services including child abuse services and child and family welfare services
- Marriage and divorce services including general information and couple counselling
- HIV/AIDS
- Substance abuse
- Services for the aged
- Community development

SERVICES RENDERED TO FAMILIES

Community Development, Poverty Relief & HIV:
- Awareness programs on Child Abuse, Alcohol Abuse, Domestic Violence
- Parenting Skills Programme
- Groups for youth with behaviour problems
- Child Protection Services
- Domestic Violence Therapy
- Social workers available to abused / neglected children for counselling
- Stimulation programmes to prevent drug abuse
- Food parcels
- Holiday programmes and camps
- Assistance offered for grant applications
- Life skills: training offered to children and youth
- Networking with all other organisations: Paarl Hospital, TC Newman Hospital, Magistracy, Clinics, Drakenstein centrum for disabled, S.A.N.R.A, Good Hope Psychology Services, ACVV and Hospice
- Psycho- social support; counselling and support groups provided by social workers
- Empower families re: Behaviour Problems, Suicide Attempts, Neglected Children, Domestic Violence, Application for Restraining Order, School Dropouts, Abscond from Institution or Hospital, Access Rights, Missing Child, Application to Rehabilitation Centrum, Application For Children’s Allowance
- Marriage and Divorce Counselling and Life Skills
- Social Background Report
- Provide placement into foster care; removal of abused or neglected children in accordance with the Children’s Act.
- Family reunification services
- Rape and Domestic Violence Support
- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families

Badisa Wellington is a social services office that renders services to individuals and families in need.

Community Development, Poverty Relief & HIV:
- Soup kitchen and food parcels
- Counselling services: Rape; Domestic violence; Sexual harassment; Teenage Pregnancies; Substance Abuse; Foetal Alcohol syndrome; General counselling services which support survivors; Pastoral counselling
- Related support services including child abuse services and child and family welfare services
- Marriage and divorce services including general information and couple counselling
- HIV/AIDS
- Substance abuse
- Services for the aged
- Community development

SERVICES RENDERED TO FAMILIES

Community Development, Poverty Relief & HIV:
- Awareness programs on Child Abuse, Alcohol Abuse, Domestic Violence
- Parenting Skills Programme
- Groups for youth with behaviour problems
- Child Protection Services
- Domestic Violence Therapy
- Social workers available to abused / neglected children for counselling
- Stimulation programmes to prevent drug abuse
- Food parcels
- Holiday programmes and camps
- Assistance offered for grant applications
- Life skills: training offered to children and youth
- Networking with all other organisations: Paarl Hospital, TC Newman Hospital, Magistracy, Clinics, Drakenstein centrum for disabled, S.A.N.R.A, Good Hope Psychology Services, ACVV and Hospice
- Psycho- social support; counselling and support groups provided by social workers
- Empower families re: Behaviour Problems, Suicide Attempts, Neglected Children, Domestic Violence, Application for Restraining Order, School Dropouts, Abscond from Institution or Hospital, Access Rights, Missing Child, Application to Rehabilitation Centrum, Application For Children’s Allowance
- Marriage and Divorce Counselling and Life Skills
- Social Background Report
- Provide placement into foster care; removal of abused or neglected children in accordance with the Children’s Act.
- Family reunification services
- Rape and Domestic Violence Support
- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

- Awareness programmes: re the Children's Act and Domestic Violence through talks
- Early Intervention Programmes, targeting to children of ages 0 – 18 years
- Statutory services through the court: Foster care, Reintegration; Mediations and parenting plans offered by social workers
- Assistance with exemption from school fees
- Life Skills Training: through social workers, group work or speakers, on Sexuality Education; HIV / AIDS
- Economic empowerment programmes through social workers or speakers
- Psycho-social support: Trauma and bereavement counselling, other counselling and support groups; Support group once a week for abused children
- Recreational activities: day outings for target children groups and holiday programmes which are age appropriate
- Rape and Domestic Violence Support

SERVICES RENDERED TO FAMILIES

Our Mission is to empower people to build, reconstruct and maintain sound relationships in the family, in marriage, in the workplace and in communities.

Counselling
- Couple counselling:
  - Pre-marital counselling for couples who wish to get married and are planning a long-term relationship.
  - Marriage enrichment for happily married couples who are looking to further improve their relationship.
- Marriage counselling for couples who experience difficulties or have unresolved issues in their marriage and wish to improve their relationship.
- Divorce counselling for couples where both partners seek separation.

Family: entire families, parents with their children, siblings or blended or extended families

Corporate Counselling: Individual Counselling, Trauma Support

Group Counselling
- Teenage Groups: Anger Management, Conflict Resolution and Life Skills Training
- Marriage Preparation
- Marriage Enrichment
- HIV/AIDS Support Group
- Anger Management Group for Adults
- Win / Win Group for Abused Women

Community
- HIV/AIDS
- Educational Training at Schools
- Wellness Days at Factories

Training
- Basic Counselling
- Couple Counselling
- Trauma Debriefing
- Domestic Violence

Workshops - Affairs, Blended (Step) Families, Anger Management, Imago Therapy and Emotional Intelligence.
SERVICES RENDERED TO FAMILIES

- To develop and implement substance abuse prevention and awareness programmes based on experiential and life style principles to particularly vulnerable target groups in our areas of operation.
- To train and equip professionals and community members alike with the knowledge and skills to broaden the impact of our services.
- To offer professional yet affordable individual and group counselling services to the substance abuser and his/her family.
- To offer cost effective intervention strategies and programmes to employers for the early identification, prevention and effective management of workplace substance abuse.
- To provide our communities with a range of resources (eg. reference library, brochures, posters and videos) on the subject of substance abuse and related matters.

Name of Organisation: SANCA PAARL
Non-Profit Organization Number: 002-912
Area/ Town: PAARL
District: CAPE WINELANDS
Municipality: DRAKENSTEIN

CONTACT DETAILS
Telephone no: +27 21 872 9671
Fax number: +27 21 872 5050
Email address: paarl@sancawc.co.za
Website: www.sancawc.co.za
Physical address: JF Phillips Building, 1st floor, 34 Lady Gray Street, Paarl
Postal address: PO Box 249, Paarl, 7646

SERVICES RENDERED TO FAMILIES

- Awareness programmes re Child protection, Domestic Violence
- Facilitate access to education
- Homework support
- Provision of school uniforms
- Assist with exemption from school fees
- Educational skills development and training
- Life Skills Training re Entrepreneurial Skills, Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse, Youth Development, Sexuality Education, Gender-role Education
- Material relief to vulnerable children and their caregivers
- Financial assistance to children and caregivers
- Trauma and bereavement counselling,
- Counselling re child abuse, domestic violence and rape

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - MONTAGU
Non-Profit Organization Number: 002-923
Area/ Town: MONTAGU
District: CAPE WINELANDS
Municipality: LANGEBERG

CONTACT DETAILS
Telephone no: +27 23 614 1490
Fax number: +27 23 614 2310
Email address: acvv@telkomsa.net
Physical address: 1 Tanner Street, Montagu, Western Cape, 6720
Postal address: PO Box 45, Montagu, Western Cape, 6720
Service delivery points / areas: Montagu
SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities.

We empower the community and provide practical support services for all people.

• Awareness Programmes re Child Abuse Prevention
• Day-care and after-school facility for children with disabilities
• Skills development and stimulation programmes to prepare children for school
• Clothes
• Life skills training on Social and Personal Skills and Alcohol and Substance Abuse
• Trauma and bereavement support
• Therapeutic services
• Psycho-social support, including Counselling
• Advice representation in courts
• Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. We aim to provide a safe and caring environment and promote community mobilisation for the effective protection of children.

• Awareness programmes: Community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours.
• We also do Parenting Skills Workshops with parents or grandparents of children at risk.
• We have an After-Care Center for children; Homework support is given at our after care centre; Provision of school uniforms; Facilitate access to education; Exemption from school fees
• Life Skills Training: We run Child Abuse Prevention Programmes for preschool and primary school children; Including training on Health and Hygiene; Social and Personal Skills; Alcohol and Substance Abuse; Sexuality Education
• Our early intervention programmes focus on risk assessment of children and involving them in therapeutic and developmental services.
• Child Protection Programmes: We recruit screen and train safety and foster parents. We remove children that are at risk in their communities and at home. We render a foster care service. We render supervision services of placements of children in alternative care. We also render post reintegration services. We offer counselling, therapy, family conferences, individual development plans, care plans and reunification services.
• Rape and Domestic Violence Support
• We work within communities to support vulnerable children and women.
• We run a teenage pregnancy programme
• Foster Care and Parenting Support Group
• Domestic Violence and Rape Crisis Services
## STELLENBOSCH MUNICIPALITY

### ABBA STELLENBOSCH

<table>
<thead>
<tr>
<th>Name of Organisation:</th>
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<tbody>
<tr>
<td>Non-Profit Organization Number:</td>
<td>011-891</td>
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<tr>
<td>Area/ Town:</td>
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<td>STELLENBOSCH</td>
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### CONTACT DETAILS

- **Telephone no:** +27 21 883 8030 / +27 21 883 8095
- **Fax number:** +27 21 883 8030
- **Email address:** abba@addept.co.za
- **Physical address:** Old Luckhoff Building, Banhoek Rd, Dennesig, Stellenbosch 7600
- **Postal address:** P O Box 2384, Dennesig 7601
- **Service delivery points / areas:** Stellenbosch

### SERVICES RENDERED TO FAMILIES

**ABBA** cares for those trapped in the web of addiction.

**Our Vision is a drug free society.**
- **Counselling**
- **Life Skills Drug re Rehabilitation**

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### STELLENBOSCH MUNICIPALITY

### AFRIKAANSE CHRISTELIKE VROUE VERENIGING - FRANSCHOEK (ACVV)

<table>
<thead>
<tr>
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<td>Non-Profit Organization Number:</td>
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<td>Village/ Suburb:</td>
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<td>STELLENBOSCH</td>
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</table>

### CONTACT DETAILS

- **Telephone no:** +27 21 876 2670
- **Fax number:** +27 21 876 2670
- **Cell number:** +27 79 803 3985
- **Email address:** acvv@mweb.co.za
- **Website Address:** www.acvv.org.za
- **Physical address:** 17 La Provence Street, Groendal, Franschoek
- **Postal address:** P O Box 216, Franschoek 7690
- **Service delivery points / areas:** Franschoek

### SERVICES RENDERED TO FAMILIES

We are a designated Child Protection Organisation rendering social services to children, families & older persons. We render services to children, families and older persons in need, irrespective of language, religious persuasion, gender or sexual orientation.

- **Developmental social work services:** The development of people, families and communities’ strengths.
  - **Counselling**
- **Protection services for children and families by safeguarding them, increasing the communities’ knowledge and involvement and developing skills so that families can function effectively.**
- **The safe care, nurturing and development of pre-school children in créches, stimulation groups and pre-primary schools/classes, as well as after school supervision services for primary school learners.**
- **Support and care of older persons and persons with disabilities in the community by means of service centres, assisted living, as well as providing care in homes for older persons/ frail care facilities.**
- **Empowerment of women and community members through capacity building and the development of skills and leadership potential**
  - **Counselling**
  - **Services to older persons and persons living with disability**
### SERVICES RENDERED TO FAMILIES

**AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - STELLENBOSCH**

<table>
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<th>Non-Profit Organization Number: 003-124</th>
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<td>District: CAPE WINELANDS</td>
<td>Village/ Suburb: DENNESIG</td>
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</table>

**CONTACT DETAILS**

| Telephone no: | +27 21 887 6959 |
| Fax number: | +27 21 887 4774 |
| Email address: | suzaan@acvvstell.org.za |
| Website Address: | www.acvv.org.za |
| Physical address: | 172 Merriman Avenue, Dennesig, Stellenbosch, Western Cape, 7600 |
| Postal address: | PO Box 2088, Dennesig, Stellenbosch, Western Cape, 7601 |
| Service delivery points / areas: | Areas next to Koelenhof road, Bottelary road, Elsenburg road, Muldersvlei station, Stellenbosch central and Jonkershoek |

**SERVICES RENDERED TO FAMILIES**

- Awareness Programmes Re Children’s Act; HIV / Aids; Child Abuse Prevention, Children with Disabilities
- Life Skills Training on Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse, Sexuality Education
- Holiday program
- Facilitate access to schools by assistance with applying for exemption from school fees for foster children
- Day-Care, Pre-School and After-Care Facility for children from birth to 5 years
- We recruit, screen and train volunteers for the Eye on the Child project
- Recruitment and training of safety parents
- Mediation
- Rendering of supervision services and review panels of placements in alternative care
- Conferences in line with the IDP and Care Plan of individual children
- Networking with other professionals
- Trauma and bereavement counselling
- Assessment for substance abuse and referrals
- Food parcels
- Assistance with application for identity documents, social grants and birth certificates
- Aftercare services for parents recovering from substance abuse
- Counselling
- Services to older persons and persons living with disability

**CHILDM WELFARE SOUTH AFRICA (CWSA) - STELLENBOSCH**

<table>
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<th>Area/ Town: STELLENBOSCH</th>
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</table>

**CONTACT DETAILS**

| Telephone no: | +27 21 887 2816 |
| Fax number: | +27 21 887 2818 |
| Email address: | childcare@mweb.co.za |
| Physical address: | Helshoogte Road, Idas Valley, Western Cape, 7600 |
| Postal address: | PO Box 4068, Idas Valley, Western Cape, 7609 |
| Service delivery points / areas: | Stellenbosch, Idas Valley, Cloetesville, Kylemore, Jamestown, Kayamandi, Eerste River and Mfuleni as well as surrounding farms |

**SERVICES RENDERED TO FAMILIES**

We provide **child protection services** that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.

- We provide guidance, intervention and support services for vulnerable and at risk children.
- We run awareness campaigns and youth leadership programmes.
- Six Early Childhood Development centres offer a daily protection and development service to hundreds of pre-schoolers in our area.
- Various holiday programmes teach life skills to children and youth
- Eye on the Child trained volunteers
- Safe houses
- Children are removed from their parents to alternative.
- All prospective foster and adoptive parents are screened and foster placements monitored regularly while reconstruction services to biological parents work towards family reunification.
- Traumatised children are referred to specialist resources for therapy.
SERVICES RENDERED TO FAMILIES

GHPS endeavours to support and strengthen poorly resourced communities that are burdened with the scourge of rape, molestation, domestic violence, neglect and poverty, as well as the problems that are common to all communities in the form of depression, drug abuse and dependence, teen-age pregnancies, and the inability to use opportunities to create a better life for oneself.

The service is divided into three main programmes:

Vulnerable children and young adult services:
We aim to assist vulnerable children and young adults in disadvantaged and rural/semi-rural communities. Projects in this programme include:
• Providing therapeutic support for learners in schools in disadvantaged rural/semi-rural areas and also at Huis van Heerde children’s home in Moorreesburg
• Providing learning development for learners as needed
• Taking part in youth empowerment projects

Victim Support Services:
A second aim of our service is to equip survivors of violent and sexual crimes as well as victims of domestic violence with the skills needed to live meaningful and courageous lives. Projects in this programme include:
• Working with children who are sexually abused.
• Our forensic social worker supports victims who need to testify in court. This includes recommendations regarding the child’s ability to testify, impact reports and preparation for court appearance.
• Counselling victims of domestic violence and violent crimes.

Psycho Social Development of Communities:
We aim to help individuals, families and communities to overcome trauma, personal problems and the impact of past political systems in South Africa in order to live considerate and responsibly within their families and communities. Projects in this programme include:
• A psychiatric support group, run by Sara Van Tonder in Paarl
• Personal adjustment therapy
• Trauma counselling
• Marriage and relationship therapy
• Parental guidance and parenting skills.

SERVICES RENDERED TO FAMILIES

Cooperatives and Food Programme Goal: This Programme aims to promote and support the development of women’s cooperatives as a basis for increasing livelihood opportunities and household food security for women seasonal workers. It also aims to promote environmentally sustainable agricultural practices such as agro-ecological cultivation which challenges the dominant land use model where a large land holding is owned by a single farmer. Through skills development, mentoring, and support this Programme builds farmwomen’s capacity, improves their economic independence, and strengthens their collectivism.

Health and Empowerment Programme Goal: This Programme aims to ensure that farmwomen’s health needs and rights are accessible and respected, and that these women are empowered to take individual and collective action around abuses of those rights in the home, workplace and community. WHEP seeks to build the knowledge, skills and confidence of farmwomen to enable them to know, claim and realise their rights to physical and mental health, safety and security. With an emphasis on the right to health, and an understanding of farmwomen’s contextual circumstances, WHEP consistently and explicitly highlights the correlation (correlation replacing intersectionality) between alcohol (and substance) abuse, gender-based violence and HIV/AIDS.

Labour Rights Programme Goal: This Programme seeks to improve the working and living conditions of women farm workers. The Programme aims at empowering farmwomen to not only know their rights, but also to organise and act collectively to exercise and assert those rights.

Land & Housing Programme Goal: This Programme aims to contribute to ensuring that the needs of farm dwellers, especially farmwomen, are addressed in the race, class and gender transformation of the South African countryside so that black women enjoy independent and secure access and control over land, housing and other productive assets, and occupy a legitimate space as independent landowners and producers within agriculture.

Young Women’s Programme Goal: This Programme aims to build young women’s leadership and agency by providing them with relevant information, skills and competencies to enable them to make informed decisions and choices, and take control of their lives.
SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities.

We empower the community and provide practical support services for all people.

- We run a home for older persons
- Awareness programmes re the Children’s Act
- Prevention services re HIV / AIDS
- Therapy and treatment to improve the mental and emotional wellbeing of children and families at risk
- Skills training re Social And Personal Skills, Alcohol and Substance Abuse, Youth Development, Sexuality Education
- Psycho- social support, including support groups for parents whose children were removed
- Counselling
- Mediation services and parenting plans
- Recreational activities during holiday programmes
- Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

Our core business is Community Development, Poverty Relief & HIV.

- Awareness programmes: Child Abuse, Sexuality Education, Alcohol Abuse, HIV and AIDS and other Sexually Transmitted Diseases
- Back to school programmes for children with behaviour problems
- Skills training: Development through sports e.g. Karate training
- Provide foster care: referred by courts or neglected, abused and removed from families
- Reunion of families
- Psycho- social support: counselling and support groups for families; support group for children removed from families and placed in foster care
- Parenting Skills Training
- Capacity programmes for the empowerment of women so that they can be better parents

SERVICES RENDERED TO FAMILIES

- Community Development, Poverty Relief & HIV Programmes
- Statutory Services
### SERVICES RENDERED TO FAMILIES

- Counseling, Rape and Domestic Violence Support
- Poverty alleviation
- Soup kitchens and food projects
- Collect clothing and goods to redistribute to needy families
- Develops job creation projects to empower unemployed persons, like the development of food gardens and the creation of handmade products
- Awareness campaigns to prevent HIV and AIDS and other sexually transmitted diseases
- Services to support persons infected or affected by HIV and AIDS

<table>
<thead>
<tr>
<th>Name of Organisation: BADISA SARON</th>
<th>BADISA WOLSELEY</th>
</tr>
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<tr>
<td>Non-Profit Organization Number: 003-083</td>
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<tbody>
<tr>
<td>Telephone no: +27 23 240 0822</td>
</tr>
<tr>
<td>Fax number: +27 23 240 0843</td>
</tr>
<tr>
<td>Email address: <a href="mailto:budiosarongem@gmail.com">budiosarongem@gmail.com</a></td>
</tr>
<tr>
<td>Physical address: Main St, Porterville, 6810</td>
</tr>
<tr>
<td>Postal address: P. O. Box 6, Saron, 6812</td>
</tr>
<tr>
<td>Service delivery points / areas: Saron</td>
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<tbody>
<tr>
<td>Telephone no: +27 23 231 1704</td>
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<tr>
<td>Fax number: +27 23 231 1234</td>
</tr>
<tr>
<td>Email address: <a href="mailto:budiosawols@telkomsa.net">budiosawols@telkomsa.net</a></td>
</tr>
<tr>
<td>Physical address: C/o White &amp; Collard Street, Wolseley 6830</td>
</tr>
<tr>
<td>Postal address: PO Box 19, Wolseley 6830</td>
</tr>
<tr>
<td>Service delivery points / areas: Wolseley and 52 surrounding farms</td>
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</table>

### SERVICES RENDERED TO FAMILIES

- Poverty alleviation
- Soup kitchens and food projects
- Clothing and goods are redistributed to the needy
- Job creation projects, i.e. food gardens and handmade products
- Awareness campaigns to prevent HIV/AIDS and other sexually transmitted diseases
- Services to support persons infected or affected by HIV/AIDS

<table>
<thead>
<tr>
<th>Name of Organisation: BADISA TULBAGH</th>
<th>BADISA SARON</th>
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<tr>
<td>Telephone no: +27 23 230 0193</td>
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<td>Fax number: +27 86 692 0720</td>
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<tr>
<td>Email address: <a href="mailto:tulbagh@xpoint.co.za">tulbagh@xpoint.co.za</a></td>
</tr>
<tr>
<td>Physical address: Steinthal road, Tulbagh, 6280</td>
</tr>
<tr>
<td>Postal address: Post-box 13, Tulbagh, 6280</td>
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<td>Community Development, Poverty Relief &amp; HIV</td>
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<td>Pastoral counselling</td>
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<td>Child abuse services</td>
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<tr>
<td>Child and family welfare services</td>
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<tr>
<td>Marriage and divorce services:</td>
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<tr>
<td>General information</td>
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<tr>
<td>Couple counselling</td>
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<td>HIV/AIDS, Substance abuse</td>
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<td>Services for the aged</td>
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## CENTRAL KAROO DISTRICT

### BEAUFORT WEST MUNICIPALITY

<table>
<thead>
<tr>
<th>Name of Organisation:</th>
<th>DEPARTMENT OF SOCIAL DEVELOPMENT</th>
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<tbody>
<tr>
<td>Area/ Town:</td>
<td>BEAUFORT WEST, LAINGSBURG, PRINCE ALBERT</td>
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<tr>
<td>Municipality:</td>
<td>BEAUFORT WEST, LAINGSBURG, PRINCE ALBERT</td>
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</table>

### CONTACT DETAILS

- Telephone no: +27 44 801 4302

### SERVICES RENDERED TO FAMILIES

**This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.**

**What do we do**

This is a sub-programme that educates family members on how to build a home environment that allows for the development of each member of the family.

**What we can offer you**

- Family preservation services such as individual, couple and family counselling, marriage preparation and enrichment and support for families in crisis.
- Targeted awareness that links families to available support services.
- Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.
- Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.
- Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
- Training of social service practitioners.

## SERVICES RENDERED TO FAMILIES

- Counseling services
- Preventative work
- General counseling services which support survivors
- Related support services:
  - child abuse services
  - child and family welfare services
- Marriage and divorce services:
  - general information
  - couple counselling
- HIV/AIDS
- Substance abuse
- Services for the aged

### BADISA BEAUFORT WEST

<table>
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<tr>
<th>Name of Organisation:</th>
<th>BADISA BEAUFORT WEST</th>
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<td>Non-Profit Organization Number:</td>
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<td>Municipality:</td>
<td>BEAUFORT WEST</td>
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### CONTACT DETAILS

- Telephone no: +27 23 414 3568
- Fax number: +27 23 414 4976
- Email address: bw.badisa@telkomsa.net
- Physical address: 20 Brand Street, Beaufort West 6970
- Postal address: PO Box 233, Beaufort West 6970
- Service delivery points / areas: Beaufort West

## KAROO CENTRE FOR HUMAN RIGHTS

<table>
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<tr>
<th>Name of Organisation:</th>
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<tr>
<td>Area/ Town:</td>
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<td>Municipality:</td>
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</table>

### CONTACT DETAILS

- Telephone no: +27 23 414 2480
- Fax number: +27 23 414 2470
- Email address: info@kchr.org.za
- Physical address: 120 Bird Street, Beaufort West

### SERVICES RENDERED TO FAMILIES

- No cost for awareness raising services
- Training and awareness raising on various forms of violence against women and available interventions
- Life skills training predominantly to empower women
- Programmes have been run with Mosaic targeting community groups within Lavender Hill and surrounds
- Awareness raising programmes with youth focusing on healthy relationships and behaviour
SERVICES RENDERED TO FAMILIES

Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services.

Name of Organisation: MOLO SONGOLOLO BEAUFORT WEST
Area/ Town: BEAUFORT WEST
District: CENTRAL KAROO
Municipality: BEAUFORT WEST

CONTACT DETAILS
Telephone no: +27 23 414 4501
Cell phone no: +27 79 406 1760
Email address: beaufortwestmolo@gmail.com
Physical address: 32 Bird St, Beaufort West, Beaufort West, Western Cape, South Africa

SERVICES RENDERED TO FAMILIES

- Awareness programmes
- Weekend and holiday programmes
- Parenting Skills
- Cooked meals for children from two schools
- Soup Kitchen
- Life skills training: Parenting Skills Workshops; Holistic Activities
- Programmes for vulnerable children between ages 12 – 18 quarterly on the following topics: self-esteem, substance abuse, sexuality and vision setting
- Aftercare to youth and young adults treated for substance abuse
- Recreational activities: Sports, arts and culture programmes during school holidays (puppet shows, videos, etc.)
- Therapeutic services offered by suitable qualified professionals and therapist to improve the mental, emotional, spiritual and physical well-being of children
- Statutory services: Foster care services for children and foster parents; Reintegration
- Counselling
- Rape and Domestic Violence Support

Name of Organisation: PARTNERS IN SEXUAL HEALTH
Non-Profit Organization Number: 067-206
Area/ Town: BEAUFORT WEST
District: CENTRAL KAROO
Municipality: BEAUFORT WEST

CONTACT DETAILS
Telephone no: +27 21 932 6377 (Head office : Parow, CAPE TOWN)
Fax no: +27 21 932 1585
Email address: admin@psh.org.za
Website address: www.psh.org.za
Physical address: 107 Joubert Street, Parow Valley, Parow, Cape Town
Service delivery points / areas: Beaufort West

SERVICES RENDERED TO FAMILIES

- Teen positive parenting educational skills programme
- Teen parenting enrichment programme
- Teen support enrichment sessions
- Overall Services

PIH® Priority Programmes
- Cancer & Chronic Diseases
- Child Health
- Cholera
- Community Health Workers
- Ebola
- HIV/AIDS
- Mental Health
- Nursing
- Surgery
- Tuberculosis
- Maternal Health
- Provides education and raises awareness about gender based violence
- RAises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and providers workshops on remedial issues
- Educates men and boys about gender based violence

Name of Organisation: CHILD WELFARE SOUTH AFRICA - LAINGSBURG (CWSA)
Non-Profit Organization Number: 003-423
Area/ Town: LAINGSBURG
District: CENTRAL KAROO
Municipality: LAINGSBURG

CONTACT DETAILS
Telephone no: +27 23 551 1694
Fax number: +27 23 551 1694
Email address: cwsalaingsburg@gmail.com
Physical address: Corner of Main and Third Avenues, Laingsburg, Western Cape, 6901
Postal address: PO Box 206, Laingsburg, Western Cape, 6901

SERVICES RENDERED TO FAMILIES

We strive to create a safe and caring environment and promote community motivation for effective protection of children.

- Awareness programmes
- Weekend and holiday programs
- Parenting Skills
- Cooked meals for children from two schools
- Soup Kitchen
- Life skills training: Parenting Skills Workshops; Holistic Activities
- Programmes for vulnerable children between ages 12 – 18 quarterly on the following topics: self-esteem, substance abuse, sexuality and vision setting
- Aftercare to youth and young adults treated for substance abuse
- Recreational activities: Sports, arts and culture programmes during school holidays (puppet shows, videos, etc.)
- Therapeutic services offered by suitable qualified professionals and therapist to improve the mental, emotional, spiritual and physical well-being of children
- Statutory services: Foster care services for children and foster parents; Reintegration
- Counselling
- Rape and Domestic Violence Support

Name of Organisation: PARTNERS IN SEXUAL HEALTH
Non-Profit Organization Number: 067-206
Area/ Town: BEAUFORT WEST
District: CENTRAL KAROO
Municipality: BEAUFORT WEST

CONTACT DETAILS
Telephone no: +27 21 932 6377 (Head office : Parow, CAPE TOWN)
Fax no: +27 21 932 1585
Email address: admin@psh.org.za
Website address: www.psh.org.za
Physical address: 107 Joubert Street, Parow Valley, Parow, Cape Town
Service delivery points / areas: Beaufort West
## PRINCE ALBERT MUNICIPALITY

**Name of Organisation:** BADISA PRINCE ALBERT  
**Non-Profit Organization Number:** 003-423  
**Area/ Town:** PRINCE ALBERT  
**District:** CENTRAL KAROO  
**Village/ Suburb:** LEEU-GAMKA  
**Municipality:** PRINCE ALBERT

### CONTACT DETAILS

- **Telephone no:** +27 23 541 1388  
- **Fax number:** +27 23 541 1399  
- **Email address:** admin@badisa.co.za  
- **Physical address:** Adderleystraat 125, Prince Albert  
- **Postal address:** P. O. Box 153, Prince Albert 6930  
- **Service delivery points / areas:** Prince Albert and surrounding farms of Prince Albert, Klarstroom, Prince Albertweg and Leeu Gamka

## CITY OF CAPE TOWN DISTRICT

### CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY: METRO EAST

**Name of Organisation:** DEPARTMENT OF SOCIAL DEVELOPMENT  
**Area/ Town:** EERSTE RIVER, KHAYELITSHA, KRAAIFONTEIN, SOMERSET WEST  
**District:** CITY OF CAPE TOWN DISTRICT  
**Municipality:** METRO EAST

### CONTACT DETAILS

- **Telephone no:** +27 21 900 4500 / 4613  
- **Toll-free number:** +27 80 022 0250  
- **Service delivery points / areas:** Eerste River, Khayelitsha, Kraaifontein, Somerset West

## SERVICES RENDERED TO FAMILIES

**Community Development, Poverty Relief & HIV**  
- Social Work Services for families and children  
- Early Childhood Development  
- Material assistance consists of soup kitchens for children at four servicing points, including other food projects  
- Collect clothing and goods to redistribute to needy families  
- Recreational services include story time every Wednesday  
- Economic empowerment services include the development of food gardens and creation of handmade products  
- Awareness campaigns to HIV and Aids and other sexually transmitted diseases  
- Services to support persons infected or affected by HIV and Aids

**SERVICES RENDERED TO FAMILIES**

**CARE AND SUPPORT SERVICES TO FAMILIES SUB-PROGRAMME**  
This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.

**What do we do**  
This is a sub-programme that educates family members on how to build a home environment that allows for the development of each members of the family.

**What we can offer you**  
- Family preservation services such as individual, couple and family counselling, marriage preparation and enrichment and support for families in crisis.  
- Targeted awareness that links families to available support services.  
- Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.  
- Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.  
- Facilitate rehabilitation and reintegration of homeless adults back into society and their families.  
- Training of social service practitioners.
SERVICES RENDERED TO FAMILIES

- Home for the aged
- Children's day-care facility for children from 3 to 6 years
- Pre-primary school
- After-school centre
- Child Abuse Prevention Programs for preschool and primary school children
- Information program on the Children's Act for community members
- Stimulation programs
- Support to other creches on Organisational Development
- Condom distribution
- Food
- Psycho-social support, including Counselling
- Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

- Wolanani Skills Program: This programme focuses on education programmes for the whole community from pre-school children to the elderly.
- Clothes, blankets, food and bare essentials
- Sexuality Education Programme
- Trauma and Sexual Abuse counselling
- Children's Rights Advocacy
- Adoption services
- Assistance with obtaining ID documents
- Advice representation in courts and court investigations
- Mediation and parenting plans services
- Counselling
- Services to older persons and persons living with disability
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<th>AFRIKA TIKKUN</th>
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<tr>
<th>SERVICES RENDERED TO FAMILIES</th>
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<tbody>
<tr>
<td>• Core programs: Early Childhood Development; Child and Youth Development: Youth skills Development and Placement;</td>
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<td>• Support Programs: Family Support Services; Primary Health Care</td>
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<tr>
<td>• Outreach Programs: Empowerment Program: Children with disabilities and their families; Gender based violence; Primary Health Care in the Western Cape</td>
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<tr>
<td>• Counselling services: Rape; Domestic violence; Sexual harassment; HIV/AIDS; Substance abuse</td>
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<tr>
<td>• Preventative work</td>
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<td>• General counselling services which support survivors</td>
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<td>• Marriage and divorce services:</td>
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<td>• Services for the aged</td>
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<tr>
<td>• After-care facility for school children</td>
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<tr>
<td>• Daily soup kitchen; food parcels</td>
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### SERVICES RENDERED TO FAMILIES

**Community Development, Poverty Relief & HIV**

- Food parcels
- **Counselling services**: Rape; Domestic violence; Sexual harassment; HIV/AIDS; Substance abuse
- Preventative work- work with men
- General counselling services which support survivors
- Related support services:
  - Child abuse services
- Marriage and divorce services:
  - General information
  - Couple counselling
- Services for the aged

### SERVICES RENDERED TO FAMILIES

We create awareness about: the children’s act; the rights and responsibilities of parents; the rights and responsibilities of children; indicators of child abuse and neglect; reporting of child abuse and neglect; how children can protect themselves against abuse and neglect; resources of protection in their communities. The Following services address risks and needs in the community: identifies children in high risk circumstances; assessing the impact of the abuse and neglect on the child’s wellbeing; referral to therapeutic services; improve parent skills through social work intervention; referral of abusers and affected families for more specialized therapeutic services; providing food and clothes to needy families

**Family Reintegration**: Reintegrating the child that was removed from his/her biological family back into the community by placing them with a suitable family in the community.

**Parent Guidance**: Parenting Skills Training; Pre-school play groups; supervised contact with children

**Clothing project**

**Moompi Awareness Project**: About child protection and safety at 3 primary schools

**Aftercare Project**: Primary school children: Life Skills Training

**Youth Project**: Project for Youth with problem behaviour – mentoring; Leadership Development; Social Skills Training; Career guidance; Drug and crime prevention

**Services to the Elderly**: Holistic and integrated service; Home based care; Poverty alleviation; Neglect and abuse

**Substance Dependency**: A[BBA network; Network with Cape Town Drug Action Committee; Aftercare support groups

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<td>Telephone no: +27 21 853 1888</td>
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<td>Fax number: +27 21 987 2942</td>
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<tr>
<td>Email address: <a href="mailto:badisastrand@telkomsa.net">badisastrand@telkomsa.net</a></td>
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<tr>
<td>Physical address: 126 Liberty Street, Strand 7140</td>
<td>Physical address: 87 Horak Street, Kraaifontein 7580</td>
</tr>
<tr>
<td>Postal address: PO Box 810, Strand 7139</td>
<td>Postal address: P O Box 85, Kraaifontein 7569</td>
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### SERVICES RENDERED TO FAMILIES

**Badisa Trio: Scottsdene**

- **Non-Profit Organization Number:** 011-891
- **Area/ Town:** KRAAIFFONTEIN
- **District:** CITY OF CAPE TOWN
- **Village/Suburb:** SCOTTDENE
- **Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

#### CONTACT DETAILS

- **Telephone no:** +27 21 988 7419
- **Fax number:** +27 21 988 7441
- **Email address:** badisascotts@mweb.co.za
- **Physical address:** 11 Rheebok Avenue, Scottsdene 7570
- **Postal address:** 11 Rheebok Avenue, Scottsdene 7570

**Services rendered to families:**

- **We are involved in community projects:** Awareness promotion on National Days; ECD Play groups; Aftercare programme for Primary School children; Youth Mentorship Programme; Drug Support Groups; Parent Guidance Programmes

- **Aftercare Project:** Primary school children: Life Skills Training

- **Youth Project:** Project for Youth with problem behaviour - mentoring; Leadership Development; Social Skills Training; Career guidance; Drug and crime prevention

- **Services to the Elderly:** Holistic and integrated service; Home based care; Poverty alleviation; Neglect and abuse

- **Substance Dependency:** ABBA network; Network with Cape Town Drug Action Committee; Aftercare support groups

- **Parent Guidance:** Parenting Skills Training; Pre-school play groups; supervised contact with children

- **We create awareness about:** the children’s act; the rights and responsibilities of parents; the rights and responsibilities of children; indicators of child abuse and neglect; reporting of child abuse and neglect; how children can protect themselves against abuse and neglect; resources of protection in their communities

- **The following services address risks and needs in the community:** identifies children in high risk circumstances; assessing the impact of the abuse and neglect on the child’s wellbeing; referral to therapeutic services; improve parent skills through social work intervention; referral of abusers and affected families for more specialized therapeutic services; providing food and clothes to needy families

- **Family Reintegration:** Reintegrating the child that was removed from his/her biological family back into the community by placing them with a suitable family in the community.

### SERVICES RENDERED TO FAMILIES

**Child Welfare SA Stellenbosch - Eerste River**

- **Non-Profit Organization Number:** 003-206
- **Area/ Town:** EERSTE RIVER
- **District:** CITY OF CAPE TOWN
- **Village/Suburb:** SOMERSET HEIGHTS
- **Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

#### CONTACT DETAILS

- **Telephone no:** +27 21 904 5301
- **Fax number:** +27 21 887 2818
- **Email address:** cwsaeerste@mweb.co.za
- **Physical address:** Corner of Port Jackson Street and Mimosa Laan, Somerset Heights, Eerstervier, Western Cape, 7100
- **Postal address:** PO Box 4068, Idas Valley, Western Cape, 7609

**Services rendered to families:**

- We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

- **A Awareness Programmes re Domestic Violence, Child protection.**

- **Child Abuse Prevention Programmes at preschools and primary schools**

- **Life Skills Training on HIV/AIDS, Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse, Youth Development, Sexuality and Gender-Role Education, Youth and Sexual Education Programme**

- **Assistance with application for exemption of school fees**

- **Material relief**

- **Risk assessment**

- **Specialist social services for abused children and those that are victims of drugs and alcohol**

- **Play Therapy**

- **Trauma, bereavement and other counselling**

- **Support groups**

- **Recruit, screen and train safety and foster parents**

- **Crisis intervention**

- **Advisory information**

- **Children’s Rights advocacy**

- **Counselling**

- **Training for creches on Fundraising and Marketing**
SERVICES RENDERED TO FAMILIES

Our vision is to protect and promote the interest of our children and families.

- **Child protection services:**
  - Abuse Prevention
  - Promote, protect and enhance the safety, well-being and healthy development of children
  - Child Abuse Prevention Programs for preschool and primary school children
  - Community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours
  - Recruiting, screening and training of foster parents
  - Removal of children that are at risk in their communities and at home
  - Counselling, therapy, family conferences, Individual development plans, care plans and reunification services
  - Supervision services of placements of children in alternative care
- **Therapeutic Services offered by Social Workers serve to improve the mental, emotional, spiritual and physical well-being of children
- **Risk assessment, therapeutic and developmental services
- **Counselling and support groups
- **Assistance with the adoption process
- **Assistance with the obtaining of ID documents
- **Post reintegration services including
- **Awareness programmes
- **Clothes to vulnerable children and their caregivers
- **Life Skills Training:** Social and Personal skills, Sexuality Education, Gender-role Education and Vocational Skills

SERVICES RENDERED TO FAMILIES

The organisation specialises in dealing with counselling programmes (depression, anxiety, and post-traumatic stress disorder) for children aged 4 to 18, although we deal extensively with young adults as well.

SERVICES RENDERED TO FAMILIES

We provide specialised expertise in the area of relationship counselling and training. Our Mission is to support individuals, families, organisations, communities and society to build, restore, and sustain functional relationships. Our Purpose is to actively contribute towards the creation of healthy and effective functional families as the cornerstone of a stable prosperous society and nation.

- Our Professional Counsellors and Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling.
- We run Life Skills Workshops in the community on: Parenting Skills; Marriage Preparation and Enrichment; Teenaged Parenting and Coping Skills and Male/Female Identity in Primary Schools.
SERVICES RENDERED TO FAMILIES

• Individual counselling for adults including counselling for trauma, domestic violence, violent crimes and rape
• Telephone counselling and support (anonymous and confidential) for persons in crisis
• We provide free, 24-hour counselling for children in distress through our crisis line.
• We report cases of abuse of children to the relevant statutory organisation.
• Face-to-face counselling for children between the ages of three to seventeen years old.
• We offer support groups to children and teenagers who have experienced sexual abuse, rape, bereavement, trauma and those who need life skills (for children at risk).
• We have prevention programmes and therapeutic support for children and their families.
• We run a Parenting Skills Training Programme.
• We do awareness raising in the area of child (sexual) abuse, through our Prevention and Awareness programmes.
• Our Early intervention programmes focus on risk assessment of children and involving them in face to face therapeutic services.
• We do crisis intervention, giving advisory information on telephone advice and referral lines.
• We do Court preparation for child witnesses.
• Our HIV and AIDS programme aims at mitigating the effects of the HIV and AIDS epidemic in Khayelitsha.

This programme entails:
- Voluntary counselling & testing
- Compliance and adherence counselling
- Psychological support and care for people living with HIV, specifically targeting the youth, young mothers and women
- Prevention of mother to child transmission (PMTCT) intervention
- Nutritional advice and support
- Training in income generating activities
- Community mobilisation and education to collectively overcome stigma and discrimination
- Prevention and awareness raising campaigns.

SERVICES RENDERED TO FAMILIES

The aim of this project is to provide assistance, support and protection to children aged 0 -18 who have been sexually abused.

• Short and long term shelter to those who have been sexually abused
• The Victim Support Services provide assistance, intervention and counselling for children under the age of 18
• We provide families with trauma and sexual abuse counselling services.
• We run Victim Support Groups and Support Groups for Families.
• We work with the community to change the conditions that leads to such abuse.
• WOMEN’S SHELTER: Temporary, secure and safe accommodation is provided to women, and women and their children, who have survived incidents of domestic violence and human trafficking.
• We run a counselling programme for people who have been sexually, physically abused or neglected.
• We also provide marriage, trauma and family dispute counselling.
• We run an after-care facility to provide meaningful recreation for the children and keep them safe in the hours between school finishing and their parents arriving home from work.
• We have a qualified sister on 24 hour call that monitors the health of our clients.
• A social worker is available to help people apply for social grants, identity documents and birth certificates.
• Temporary, secure and safe accommodation for children who have been removed via statutory process.
• The Abuse Prevention Education Programme
• Planning for reintegration into the community forms part of clinical interventions and ‘care pathway’ for clients.
• Court support to assist prosecution of perpetrators, and effective court preparation
• Courses are run on parenting skills, health education, nutrition and first aid, workshops for teachers on abuse recognition and disciplining children without violence.
• Counselling to Abused Women
• Nutritional Support: Food parcels; Cooked meals
• Life Skills Training: Health and hygiene; Social and personal skills; Alcohol and substance abuse; Sexuality education; Gender-role education
SERVICES RENDERED TO FAMILIES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programmes/talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/AIDS
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

RCCTT provides counselling and support to thousands of rape survivors, their families and friends and communicates with organisations, communities and the government to ensure that other services support rape survivors outside of Rape Crisis. RCCTT strives to achieve its aims and objectives through the following services:

- provision of face-to-face counselling and support services to a number of survivors and their partners, family and friends
- support groups for rape survivors
- special support for survivors who want to speak out about rape and share their experiences with the public
- pre-trial consultation offering advice to rape survivors taking cases to trial
- support for survivors going to court
- trauma management and care to survivors coming to health facilities for forensic examination and treatment after rape
- 24-hour telephone support and advice to survivors, partners, family and friends of survivors as well as related professionals and external services
- Advocacy
- Training and development
- Target group: 14 years and older
SERVICES RENDERED TO FAMILIES

- The promotion and protection of family stability and community safety through the provision of counselling and support services with particular focus on men and male youth to empower them to stop gender violence
- Counseling and support to victims of crime and violence
- Free service
- Forensic assessments of cases

SERVICES RENDERED TO FAMILIES

- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

SERVICES RENDERED TO FAMILIES

The Simelela Centre provides a comprehensive 24 hour service for survivors of sexual and domestic violence in Khayelitsha, Cape Town.

Services include:

- Emergency Medical Care
- Follow Up Medical Care
- HIV Voluntary Counselling and Testing
- Psychological support
- Care for Children.
- Justice
- Information, education and prevention

SERVICES RENDERED TO FAMILIES

Services to families, includes family life/parent education, single parent agencies and services, family violence shelters and services
CITY OF CAPE TOWN
METROPOLITAN MUNICIPALITY: METRO NORTH

Name of Organisation: DEPARTMENT OF SOCIAL DEVELOPMENT

Area/ Town: ATLANTIS, BELLVILLE, CAPE TOWN, DELFT, ELSIESRIVIER / GOODWOOD, LANGA, MILNERTON
District: CITY OF CAPE TOWN DISTRICT
Municipality: METRO NORTH

CONTACT DETAILS
Telephone no: +27 21 483 7673
Toll-free number: +27 80 022 0250

Service delivery points / areas: Atlantis, Bellville, Cape Town, Delft, Elsiesrivier Goodwood, Langa, Milnerton

SERVICES RENDERED TO FAMILIES

CARE AND SUPPORT SERVICES TO FAMILIES SUB-PROGRAMME
This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.

What do we do
This is a sub-programme that educates family members on how to build a home environment that allows for the development of each member of the family.

What we can offer you
- Family preservation services such as individual, couple and family counselling, marriage preparation and enrichment and support for families in crisis.
- Targeted awareness that links families to available support services.
- Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.
- Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.
- Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
- Training of social service practitioners.

SERVICES RENDERED TO FAMILIES

• Awareness programmes re sexual abuse at preschools
• Pre-school care facility for children from 3 month to 6 years
• Aftercare service for 6 - 13 year old children
• Cooked meals for children in aftercare programme
• Homework support
• Stimulation programmes
• Sports programs
• Arts and culture programmes
• Assist with application for exemption from school fees
• Child abuse therapy and treatment
• Organisational support to other créches within the community

Name of Organisation: ACVV BOTHASIG
Non-Profit Organization Number: 011-704
Area/ Town: BOTHASIG
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 558 4314
Fax number: +27 21 559 3305
Email address: bothasigcreche@acvv.org.za
Physical address: 6 Oranje Street, Bothasig, Cape Town, Western Cape, 7441
Postal address: 6 Oranje Street, Bothasig, 7441
Service delivery points / areas: Bothasig

• Awareness programmes re sexual abuse at preschools
• Pre-school care facility for children from 3 month to 6 years
• Aftercare service for 6 - 13 year old children
• Cooked meals for children in aftercare programme
• Homework support
• Stimulation programmes
• Sports programs
• Arts and culture programmes
• Assist with application for exemption from school fees
• Child abuse therapy and treatment
• Organisational support to other créches within the community
### SERVICES RENDERED TO FAMILIES

- Networking regarding the protection of vulnerable children
- Wolanani Skills Program - The program focuses on children aged from 7 to 18 years. Recruitment and selection is based on the following additional factors:
  - Orphaned children with the greatest social and financial need
  - Children not linked with the Social Services Grant system
  - Children with a traceable physical address
  - Children who will be able to participate in a holistic service program which includes nutritional support, education and play
  - Children currently on HAART (Highly Active Antiretroviral Therapy)
- Skills Training: Entrepreneurial, Health and Hygiene, Social and Personal, Alcohol and Substance Abuse, Sexuality Education, Gender-Role Education, Vocational
- Day-care facility
- After-school centre
- Provide school uniforms
- Assist with applications for exemption from school fees
- Condom distribution
- Enable antiretroviral treatment
- Voluntary HIV counselling and testing
- Provide food supplements and cooked meals
- Weekend and holiday programmes
- Material relief, i.e. clothes, financial assistance
- A home for older persons
- Trauma, bereavement and other counselling
- Support groups
- Treatment adherence support
- Services to older persons and persons living with disability

### CONTACT DETAILS

**AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - CAPE TOWN**

- **Telephone no:** +27 21 462 1060/3
- **Cell phone no:** +27 73 960 1579
- **Fax number:** +27 21 465 0401
- **Email address:** acvvcapetown@telkomsa.net
  - acvvcapetown@gmail.com
  - ontvangs.acvv@gmail.com
- **Physical address:** 61 Caledon Street, Bo-Kaap, Cape Town, Western Cape, 8001
- **Postal address:** 61 Caledon Street, Bo-Kaap, Cape Town, Western Cape, 8001
- **Service delivery points / areas:** Cape Town

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**AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - DE GRENDEL**

- **Telephone no:** +27 21 558 0705
- **Fax number:** +27 21 558 0705
- **Physical address:** Corner of Kompanje and Oldenland Streets, Bothasig, Cape Town, Western Cape, 7441
- **Postal address:** Corner of Kompanje and Oldenland Streets, Bothasig, Cape Town, Western Cape, 7441
- **Service delivery points / areas:** Bothasig

### SERVICES RENDERED TO FAMILIES

- Awareness Programmes re child abuse
- Parenting skills training
- Day-care facility, a pre-primary school and an after-school centre, catering for children from 8 months to 11 years old
- Aftercare Centre for Gr R - 4 where we give homework support and do skills development.
- Facilitate access to education
- Drop-in centre
- Providing counselling services from our premises
- We supply cooked meals to the children in our programs daily
- We do fundraising and supply material to other organisations
- Immunization and health education
- Sports, arts and culture programmes for children on our client register
- Material relief to vulnerable children and their caregivers
### SERVICES RENDERED TO FAMILIES

We are the national head office and oversee the activities and programmes of our branches across the country. Collectively our organisations provides various facilities such as Day-Care Centres, Pre-Primary Schools, After-School Centres, Drop-In Centres for Street Children, Children’s Homes, Home-Based Care Services, Homes for the Elderly and Homes for Adults with Intellectual Disability.

- Management and supervision of Social Welfare and Early Child Development
- Designated Child Protection Organisation

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#### ACVV HOOFBESTUUR

<table>
<thead>
<tr>
<th>Name of Organisation:</th>
<th>ACVV HOOFBESTUUR</th>
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<tr>
<td>Non-Profit Organization Number:</td>
<td>002-834</td>
</tr>
<tr>
<td>Area/ Town:</td>
<td>CAPE TOWN</td>
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<td>District:</td>
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<tr>
<td>Municipality:</td>
<td>CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
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</table>

**CONTACT DETAILS**

- Telephone no: +27 21 461 7437
- Fax number: +27 21 461 0074
- Email address: headoffice@acvv.org.za
- Physical address: 61 Caledon Street, Cape Town, Western Cape, 8001
- Postal address: PO Box 3834, Cape Town, Western Cape, 8001

Service delivery points / areas: National body of ACVV and have branches in other provinces

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#### ACVV MELKBOSSTRAND/KOEBERG

<table>
<thead>
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<th>Name of Organisation:</th>
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</tr>
<tr>
<td>Area/ Town:</td>
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<tr>
<td>Municipality:</td>
<td>CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
</tr>
</tbody>
</table>

**CONTACT DETAILS**

- Telephone no: +27 21 553 2745
- Cell phone no: +27 21 553 1713
- Fax number: +27 21 553 1713
- Email address: acvvkoeberg@afrihost.co.za
- Website Address: www.acvv.org.za
- Physical address: N G Kersentrum, C/O Otto Du Plessis and 11th Avenue, MELKBOSSTRAND 7441
- Postal address: P O Box 11, Melkbosstrand 7437

Service delivery points / areas: Melkbosstrand, Koeberg, Frankdale

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Our main function is child protection services and the upliftment of the quality of life of destitute families and individuals to a responsible independency. The ACVV Koeberg aspires to assist and educate any person that is needy in any of these levels in order for him / her to reach a level of motivated self-fulfilment.

- Self-help and other personal social services
- Support groups; Personal counseling
- Credit counseling/money management services
- Accredited to deliver statutory welfare services
- Foster care cases
- Adoptions
- Family care work
- Assistance to victims of physical and sexual abuse, substance abuse and HIV/AIDS
- Assist with grants
- Elderly care placements
- Clever kids academy ECD Centre
- Day care Centre in Frankdale for babies and all children up to school going age
- Services to older persons and persons living with disability
SERVICES RENDERED TO FAMILIES

The mission of the ACVV is the protection of children, so our primary focus is on ensuring children’s safety and wellbeing within their families and communities.

- Social work services
- Therapy
- Child Protection: Foster Care support services; Family reunification
- Awareness programs such as - HIV/AIDS, Physical, Sexual and Emotional Abuse, FAS, Child Abuse etc.
- Holiday programmes and camps
- Stimulation Groups
- Capacity building; Sustainable livelihoods
- Services to elderly persons
- Drug rehabilitation referrals
- Teddy Den Créêche
- Life Skills Training re HIV/AIDS; Teenage Pregnancies; Personal Development Workshops; Educational programmes for adults, teenagers and youth. Youth and Sexual Education Programme
- We assist children by helping them to enter school and provide them with school uniforms
- Holiday programs
- Assistance to access education for children up to eighteen years of age
- Lunch is provided at our soup kitchen on Mondays, Wednesdays and Fridays, and provides meals for the needy.
- Clothes
- Assistance with grant applications, birth registrations, obtaining identity documents
- Mediation and Parenting Plans
- Counselling
- Services to older persons and persons living with disability
SERVICES RENDERED TO FAMILIES

Our services focus on children, families, older persons and the disabled and cover substance abuse issues, HIV and AIDS and poverty alleviation.

- Awareness Programmes
- Early childhood development programme
- Soup kitchen
- Child Protection:
  - Houses of Safety
  - Foster Parents (we render foster care in line with the Children’s Act)
  - Sponsor A Child Campaign
- Domestic Violence
- Holiday program includes training on Substance Abuse and Health and Hygiene
- Teenaged Parents
- Counselling

SERVICES RENDERED TO FAMILIES

We are the national head office of the organisation and we oversee the activities of our branches.

- Organisational services to branch organisations: Financial management; Administrations services; Staff development
- Supervision and consultation of other professionals
- Networking
- Research
- Marketing; Fundraising
- Information management
- Risk assessments
- Child protection organisation: Supervise Foster Care; Child and Youth Care Centres; Supervise Adoption
- Play an advocacy role
- Implement statutory processes
- Supervise after care services
- Supervise implementing of treatment plans
- Counselling and support to victims of crime and violence
- Counselling services include substance abuse, rehabilitation services for substance abuse, disabled care, child and family case work, social work services as well as HIV/AIDS counselling.
- Provide street children’s programmes, pregnancy crisis programmes and adoption programmes
- Services vary depending on location of the BADISA office

Contact Details

Name of Organisation: BADISA BELVILLE SOUTH
Non-Profit Organization Number: 011-891
Area/ Town: BELLVILLE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

- Telephone no: +27 21 951 4055
- Fax number: +27 21 951 2556
- Email address: badisabs@telkomsa.net
- Physical address: Nick Kearn Avenue, Kasselsvlei, Bellville, Western Cape, 7530
- Postal address: PO Box 417, Kasselsvlei 7533
- Service delivery points / areas: Bellville South

Name of Organisation: BADISA HEAD OFFICE
Non-Profit Organization Number: 011 891
Area/ Town: BELLVILLE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

- Telephone no: +27 21 957 7130
- Fax number: +27 21 957 7131
- Email address: info@badisa.org.za
- Website: www.badisa.org.za
- Physical address: Marturia Centre, 11 Pastorie Street, Bellville, 7530
- Postal address: Private Bag X8, Bellville, 7535
- Service delivery points / areas: BADISA has over 170 offices located in the Western-, Northern- and Eastern Cape

Name of Organisation: BADISA ELSIES RIVER
Non-Profit Organization Number: 011-891
Area/ Town: MATROOSFONTEIN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

- Telephone no: +27 21 932 6721
- Fax number: +27 21 933 1072
- Email address: sdd@telkomsa.net
- Physical address: 91 6th Street, Elsies River, Matroosfontein, Western Cape 7490
- Service delivery points / areas: Matroosfontein

- Foster Care Classes
- Child And Family Case Work
- Social Work Services
- HIV/AIDS

SERVICES RENDERED TO FAMILIES
SERVICES RENDERED TO FAMILIES

WE CREATE SAFE SPACES FOR CHILDREN AND FAMILIES: Badisa Trio is the only registered organisation that can deliver child protection services in the Northern Suburbs of Cape Town. We aim to create safe spaces for our children.

We create awareness about: the children’s act; the rights and responsibilities of parents; the rights and responsibilities of children; indicators of child abuse and neglect; reporting of child abuse and neglect; how children can protect themselves against abuse and neglect; resources of protection in their communities.

The Following services address risks and needs in the community: identifies children in high risk circumstances; assessing the impact of the abuse and neglect on the child’s wellbeing; referral to therapeutic services; improve parent skills through social work intervention; referral of abusers and affected families for more specialized therapeutic services; providing food and clothes to needy families.

Statutory Services: Providing protection services to children that are abused and neglected, by removing the child or the perpetrator from the family. Placement of children in alternative care such as foster, cluster foster care and child and youth care centres.

Family Reintegration: Reintegrating the child that was removed from his/her biological family back into the community by placing them with a suitable family in the community.

Parent Guidance: Parenting Skills Training; Pre-school play groups; supervised contact with children

Aftercare Project: Primary school children: Life Skills Training

Youth Project: Project for Youth with problem behaviour - mentoring; Leadership Development; Social Skills Training; Career guidance; Drug and crime prevention

Services to the Elderly: Holistic and integrated service; Home based care; Poverty alleviation; Neglect and abuse

Substance Dependency: ABB network; Network with Cape Town Drug Action Committee; Aftercare support groups

SERVICES RENDERED TO FAMILIES

Community Development, Poverty Relief & HIV

Social Work Services
- Family Support
  - Family preservation
  - Pre- and after school projects to support the nurturing and development of children
  - Neighbour-helps-Neighbour projects
  - Reunification and support to families after and before reunification
  - Parenting Skills Training
  - Family conflict management training
  - Child neglect and abuse programmes
- Substance abuse therapy and treatment
- Counselling
- Poverty alleviation
- Economic empowerment projects such as food gardens and the creation of handmade products
- Social work programmes provide awareness campaigns to HIV and Aids and other prevent sexually transmitted diseases.
- Services to support persons infected or affected by HIV and Aids
SERVICES RENDERED TO FAMILIES

- Leveraging resources, skills and experience of business to partner with government towards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime eg. through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

SERVICES RENDERED TO FAMILIES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse
- Court preparation
- Support, counselling and sex education
- Training on sexuality awareness for complainants and their families
- Expert witness by clinical psychologists in court as required
- Liaison with all relevant agencies in particular the SAPS and the Justice Department
- Awareness amongst public prosecutors and police when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability
- Service & advocacy organisations providing education and training on human trafficking and child labour

SERVICES RENDERED TO FAMILIES

We empower people to rise out of poverty with the major focus being on development work

- Social Work and counselling, especially family and marital
- Community development centre - care and support for children
- Homework support
- Women, children and youth development
- Health and food security
- Economic empowerment
- Counselling for substance abuse
- Domestic violence workshops
- Parenting skills workshops for primary caregivers
- For the youth, life skills workshops and camping trips are organised
- Life skills workshops on drug and alcohol abuse
- Counselling
- Educational, stimulating, fun activities with youth aged 6 to 35 years: developing youth identity; confidence and self esteem; Leadership Workshops; drama, contemporary and traditional dance, arts & crafts, and music; Sport
- DOMESTIC VIOLENCE PROJECT
SERVICES RENDERED TO FAMILIES

• Counselling to children who have been sexually abused
• Free service
• Work with children between the ages of 3-17 years old
• Bereavement counselling
• Trauma debriefing and court preparation
• Prevention & awareness workshops in schools
• Training with adults such as teachers and parents
• Training on basic counselling skills, e.g. signs of child abuse

SERVICES RENDERED TO FAMILIES

We are the provincial head office for Child Welfare South Africa in the Western Cape. We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We strengthen and develop capacity in member organisations providing services to children and families. We do not work directly with the communities but rather provide administrative and organisational support for the various branches in the Western Cape, thus ensuring the smooth running, excellent customer service and efficient service delivery in this region. Our areas of services include:

• Child Abuse Prevention
• Therapy and Treatment
• HIV and A/IDS
• Information Provision and Referral Services
• Legal Assistance
• Life Skills Training
• Organisational Support
• Primary Health Care
• Psycho-Social Support
• Social Welfare

Name of Organisation: CHILDLINE EERSTE RIVER
Non-Profit Organization Number: 002-837  Area/ Town: EERSTE RIVER
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 904 0668
Cell phone no: +27 79 889 0869
Web Address: www.lifeline.org.za
Physical address: Shop 42, Grand Central Shopping Centre, Main Road, Eerste River 7100
Service delivery points / areas: Eerste River

Name of Organisation: CHILD WELFARE SOUTH AFRICA - WESTERN CAPE (CWSA) - HEAD OFFICE
Non-Profit Organization Number: 000-834  Area/ Town: BELLVILLE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 945 3111
Fax number: +27 21 945 3123
Email address: westerncape@childwelfaresa.org.za
Physical address: 16 Voortrekker Road, Bellville, Western Cape, 7530
Postal address: PO Box 2239, Bellville, Western Cape, 7535
SERVICES RENDERED TO FAMILIES

Our CORE BUSINESS IS: Child Abuse Prevention, Therapy and Treatment; Life Skills Training.

- We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.
- At our branch we provide Child Protection Services, including Therapy and Treatment.
- We also focus on Life Skills Training for the children as well as Parenting Skills Training for Foster and other Parents in the community.
- We also run an annual Career Guidance Day for High School Learners. Life Skills are also taught in our holiday programmes.
- We assist with drawing up parenting plans, but do not do legal contracting.
- At our branch we provide a soup kitchen twice a week for disadvantaged families.

SERVICES RENDERED TO FAMILIES

- Training of volunteers working at the Thuthuzela Care Centre which provides support to women who have been raped or sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/AIDS awareness
- Free service
- Training on HIV/AIDS
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

COMMUNITY INTERVENTION CENTRE

Name of Organisation: COMMUNITY INTERVENTION CENTRE
Non-Profit Organization Number: 015-710 Area/ Town: MILNERTON
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 528 3037
Emergency: +27 82 821 3447
Fax number: +27 86 512 2891
Email address: cic@kingsleyemail.co.za
Website: www.cic-capetown.org.za
Physical address: 118 Koeberg Road, Milnerton

SERVICES RENDERED TO FAMILIES

24/7 crisis intervention, trauma management and victim support service
SERVICES RENDERED TO FAMILIES

Our Mission is Integrated Sustainable Organisational Development; Family and Child Care; Fostering of Partnerships; Facilitate Youth Awareness Programmes; Empowerment of community members; Capacity Building; Poverty alleviation.

Programs and services for self-help and development, includes support groups, personal counselling, credit counselling/money management services.

- Day-care centres, a pre-school and an after-school care facility. We give homework support at the aftercare centre.
- Youth programmes
- Family care
- Assistance to the community
- Sexual abuse trauma unit
- “Teenagers for Life” projects at local high schools where we offer life skills training on various topics
- Youth Development Forum
- Computer training
- Bursary fund

SERVICES RENDERED TO FAMILIES

We provide specialised expertise in the area of relationship counselling and training. Our Mission is to support individuals, families, organisations, communities and society to build, restore, and sustain functional relationships. Our Purpose is to actively contribute towards the creation of healthy and effective functional families as the cornerstone of a stable prosperous society and nation. Our Professional Counsellors and Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling. We charge fees for professional services on a sliding scale. The Head Office of FAMSA Western Cape is situated in Cape Town.

- Our Professional Counsellors and Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling. We charge fees for professional services when clients can afford to pay.
- We run Life Skills Workshops in the community on: Parenting Skills; Marriage Preparation and Enrichment; Teenaged Parenting and Coping Skills and Male/Female Identity in Primary Schools.
- We run Treatment and Support Groups for Men Stopping Violence.
- We offer Employee Wellness services to Corporate Companies.
- We train Professionals and lay people on topics such as: Affairs and Infidelity; McMasters Family Therapy; Basic Counselling Skills; Bereavement Counselling; Trauma Debriefing; Blended Families; Bring About Healing in a Traumatised Society; Divorce Counselling; Marriage Prepare/Enrich; Sexual Counselling; Supervision.
SERVICES RENDERED TO FAMILIES

FAMSA WC Dunoon is a Community Lay Counselling office. We provide specialised expertise in the area of relationship counselling. Our Mission is to support individuals, families, organisations, communities and society to build, restore, and sustain functional relationships. Our Purpose is to actively contribute towards the creation of healthy and effective functional families as the cornerstone of a stable prosperous society and nation. Our Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling.

- Through our Male/Female Identity Programme we aim to break the cycle of violence in schools and in the community.
- Parenting Skills Training
- Teenaged Parenting Skills Training
- Marriage Enrichment Workshops

SERVICES RENDERED TO FAMILIES

FAMSA WC Elsies River is a Community Lay Counselling office. We provide specialised expertise in the area of relationship counselling. Our Mission is to support individuals, families, organisations, communities and society to build, restore, and sustain functional relationships. Our Purpose is to actively contribute towards the creation of healthy and effective functional families as the cornerstone of a stable prosperous society and nation. Our Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling.

- Through our Male/Female Identity Programme we aim to break the cycle of violence in schools and in the community.
- Parenting Skills Training
- Teenaged Parenting Skills Training
- Marriage Enrichment Workshops
SERVICES RENDERED TO FAMILIES

FAMSA WC Factreton is a Community Lay Counselling office. We provide specialised expertise in the area of relationship counselling. Our Mission is to support individuals, families, organisations, communities and society to build, restore, and sustain functional relationships. Our Purpose is to actively contribute towards the creation of healthy and effective functional families as the cornerstone of a stable prosperous society and nation. Our Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling.

- Through our Male/Female Identity Programme we aim to break the cycle of violence in schools and in the community.
- Parenting Skills Training
- Teenaged Parenting Skills Training
- Marriage Enrichment Workshops

 SERVICES RENDERED TO FAMILIES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring progress – cases and recording incidents of reported crimes in communities
- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities
- Training and personal development
- Community development
- Research and advocacy

SERVICES RENDERED TO FAMILIES

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organizations for additional services
- Mentoring programme for men and boys, women and girls
- Training in gender issues, LGBTI, and HIV/AIDS

Name of Organisation: FAMILIES SOUTH AFRICA WESTERN CAPE – FACTRETON (FAMSA)
Non-Profit Organization Number: 002-888
Area/ Town: KENSINGTON
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

Name of Organisation: FOUNDATION FOR VICTIMS OF CRIME (FOVOC)
Non-Profit Organization Number: 002-888
Area/ Town: CAPE TOWN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

Name of Organisation: GENDER TRANSFORMATION NETWORK (GTN)
Non-Profit Organization Number: 002-888
Area/ Town: PAROW
District: CITY OF CAPE TOWN
Village/ Suburb: PAROW VALLEY
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY
SERVICES RENDERED TO FAMILIES

The umbrella body for the 7 Cape Town based Jewish welfare organisations. Our welfare organisation works to ensure the well-being and protection of vulnerable individuals and families in crisis from the age of 2 to 65 years within the Jewish community of Cape Town by providing preventative, educative and supportive counselling, statutory services, material relief and several community development projects.

- Astra Centre for people with special needs - NPO 003-299
- Cape Jewish Seniors Association for senior members of the Jewish Community - meals daily for delivery - NPO 003-402
- Glendale - Total care for the intellectually challenged - NPO 003-298
- Highlands House - Responsible care for older persons - NPO 010-520
- Jewish Community Services Cape - Preventative, educative, supportive counselling, statutory services, material relief and community development projects
- Nechama - Counselling for the bereaved
- Oranjia - Jewish child and youth centre – NPO 003-281
- Oranjia Residential Services and Group Care for children and youth with emotional and behavioural difficulties
- Aftercare Programmes:
  - Residential Aftercare for residents of Oranjia who have reached the age of 18 who are unable to return to their families and are not ready for independent community living. We assist them in furthering their education.
  - Aftercare/Day-care: When children and youth of school going age are ready to leave the residential programme, they and their families need support in making the transition:
    - Practical and emotional support to aftercare children and youth and their families.
    - Day care facility at the residential unit.
    - Resource networking for families, children and youth.
    - Assistance with transition from residential care to community living.
    - Home visits and regular contacts.
    - Family counselling.
    - Crisis intervention.
    - Case management and assessments.
    - Material support.
    - Social Work/Counselling Services.
    - Individual and group work with children and youth in residence and in aftercare.
    - Family work including practical, social and emotional support and crisis intervention.
    - Parent support.
    - Recruiting host families for residents.

SERVICES RENDERED TO FAMILIES

Public health promoting and health education; includes sanitation screening for potential health hazards, first aid training and services and family planning services

SERVICES RENDERED TO FAMILIES

Counselling and support to victims of crime and violence
SERVICES RENDERED TO FAMILIES

- Individual counselling for adults including trauma counselling, domestic violence, violent crimes and rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Training on basic life skills
- Personal growth courses
- HIV/AIDS related services including pre- & post counselling

SERVICES RENDERED TO FAMILIES

Family Preservation services refers to all programmes that aim to preserve and strengthen families, including family counselling, couple/marriage preparation and enrichment programmes, as well as mediation services such as divorce mediation and family group conferencing.

SERVICES RENDERED TO FAMILIES

Magdalena Huis is an Adoption service provider accredited to render national adoption services. It is also a Centre for pregnancy counselling. We focus on all aspects of the adoption process, including step parent adoption, counselling for birth parents, and housing for pregnant woman. The cost of the adoption at Magdalena Huis is determined according to a sliding scale, depending on the assessment of each family.

Services for traumatised young girls caused by crisis pregnancies
- Counselling and support for pregnant mothers
- Accommodation for pregnant mothers: The Magdalena Huis provides accommodation for young women (aged between 12 and late 30’s) in need. Pregnancy counselling and support is provided. Services available for the residents include: personal interviews, family therapy and group sessions with our social workers; pastoral and medical care.
- Pre-abortion and post-abortion counseling
- Screening of prospective adoptive parents
- Adoption process facilitation
- Parents who adopt get guidance on parenting.
- Heritage counselling and support: Biological parents that have given up a child for adoption can contact Magdalena Huis for support and counselling.
- AIDS support
- Persons in crisis regarding abortion and Victims of rape
- Unfortunately no international adoptions

SERVICES RENDERED TO FAMILIES

Advancing the rights, care, development, protection and participation of children through awareness,

SERVICES RENDERED TO FAMILIES

Family Preservation services refers to all programmes that aim to preserve and strengthen families, including family counselling, couple/marriage preparation and enrichment programmes, as well as mediation services such as divorce mediation and family group conferencing.

Name of Organisation: LIFELINE: CAPE TOWN
Non-Profit Organization Number: 002-837
Area/ Town: CAPE TOWN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 461 1133
Fax number: +27 21 461 6400
Website: www.lifeline.org.za
Physical address: 59 Roeland Street, Cape Town

Name of Organisation: METRO EVANGELICAL SERVICES
Non-Profit Organization Number: 023-603
Area/ Town: CAPE TOWN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 949 8736
Fax number: +27 21 949 8763
Cell phone no: +27 83 280 3642
Email address: hilke@mes.org.za
Physical address: 3 Davies Street, Bellville, 7530
Postal address: P O Box 1537, Bellville, 7535

Name of Organisation: MOLO SONGOLO ATLANTIS
Non-Profit Organization Number: 083-447
Area/ Town: ATLANTIS
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Cell phone no: +27 79 976 4354
Email address: atlantismolo@gmail.com
Physical address: 3 Dollie’s Centre, Ardenne’s Crescent, Atlantis

Name of Organisation: MAGDALENAHUIS
Non-Profit Organization Number: 011-891
Area/ Town: BELLVILLE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 948 3637
Fax number: +27 66 548 3893
Email address: info@magdalena.org.za
Physical address: 42 17th Avenue, Boston, Bellville 7535
Postal address: P O Box 16, Bellville 7530

Name of Organisation: MAGDALENAHUIS
Non-Profit Organization Number: 011-891
Area/ Town: BELLVILLE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 948 3637
Fax number: +27 66 548 3893
Email address: info@magdalena.org.za
Physical address: 42 17th Avenue, Boston, Bellville 7535
Postal address: P O Box 16, Bellville 7530
SERVICES RENDERED TO FAMILIES
Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Name of Organisation: MOLO SONGOLOLO CAPE TOWN
Non-Profit Organization Number: 083-447  Area/ Town:  CAPE TOWN
District:  CITY OF CAPE TOWN
Municipality:  CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no:  +27 21 448 5421
Cell phone no: +27 21 448 2024
Email address: info@molo.org.za
Website:  www.molosongololo.com
Physical address: 67 Station Road, Cape Town

Name of Organisation: MOLO SONGOLOLO DELFT
Non-Profit Organization Number: 083-447  Area/ Town:  DELFT
District:  CITY OF CAPE TOWN
Municipality:  CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no:  +27 21 448 5421
Cell phone no:  +27 71 282 4694
Fax number:  +27 21 448 2024
Email address: delftmolo@gmail.com; info@molo.org.za
Website:  www.molosongololo.com
Physical address: Welwitschia Primary School, 9 Welwitschia Street, Delft

SERVICES RENDERED TO FAMILIES
Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Name of Organisation: PARTNERS IN SEXUAL HEALTH
Non-Profit Organization Number: 067-206  Area/ Town:  PAROW
District:  CITY OF CAPE TOWN
Village/ Suburb:  PAROW VALLEY
Municipality:  CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no:  +27 21 932 6377
Fax number: +27 21 932 1585
Email address: admin@psh.org.za
Website:  www.psh.org.za
Physical address: 107 Joubert Street, Parow Valley
Service delivery points / areas: Parow Valley

SERVICES RENDERED TO FAMILIES
Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

PIH® Priority Programmes
• Cancer & Chronic Diseases
• Child Health
• Cholera
• Community Health Workers
• Ebola
• HIV/AIDS
• Mental Health
• Nursing
• Surgery
• Tuberculosis
• Maternal Health

Provides education and raises awareness about gender based violence
Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
Educates men and boys about gender based violence
### SERVICES RENDERED TO FAMILIES

<table>
<thead>
<tr>
<th>Name of Organisaiton: PROUD2B ME GLOBAL</th>
<th>RAPE CRISIS CAPE TOWN</th>
<th>SANCA ATLANTIS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Profit Organization Number: 086-979</td>
<td>Non-Profit Organization Number: 044-786</td>
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<td>Area/ Town: OBSERVATORY</td>
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<td>District: CITY OF CAPE TOWN</td>
<td>District: CITY OF CAPE TOWN</td>
</tr>
<tr>
<td>Village/ Suburb: SALTRIVER</td>
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<td>Village/ Suburb: WESFLEUR</td>
</tr>
<tr>
<td>Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
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</tr>
</tbody>
</table>

#### CONTACT DETAILS

| Telephone no: +27 21 447 2282 | +27 21 447 1467 |
| Fax number: +27 86 652 1300 | +27 21 447 9762 |
| Email address: nadia@proud2b.org | Fax number: +27 21 447 5458 |
| Physical address: Unit 7/8, 15 Brickfield Road, Victory Trading Building, Salt river, 7925 | Web address: www.rapecrisis.org.za |
| Postal address: Po Box 13841, Mowbray, 7705 | Physical address: 23 Trill Road, Observatory |
| Service delivery points / areas: Salt river | |

### SERVICES RENDERED TO FAMILIES

**Services provided are:**
- Proud2b ME ® Train-the-Trainer training (To become a Proud2b ME ® programme Facilitator)
- Proud2b ME ® Support group Leader training
- Proud2b ME ® Programmes
  - Parents
  - Fathers
  - Youth
- Early Child Development
- Teen
  - Victim 2 Survivor (for victims of abuse and addiction)
  - Happily Married
  - Corporate wellness

**SERVICES RENDERED TO FAMILIES**

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres
- Free service
- Training, awareness raising and advocacy for community groups and government
- Training to members of the criminal justice system on how to support a rape survivor

**SERVICES RENDERED TO FAMILIES**

- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse
SERVICES RENDERED TO FAMILIES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

SERVICES RENDERED TO FAMILIES

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic violence training
- Gender reconciliation workshops

SERVICES RENDERED TO FAMILIES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

SERVICES RENDERED TO FAMILIES

- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focusing on their rights and land issues
- Education/ information on prisoner rights (men and women)
SERVICES RENDERED TO FAMILIES

Core services offered to vendors include:

- **Workshops**: Addressing issues such as motivation and life skills, sales and customer relations, basic business skills, entrepreneurship and money-management.
- **Further Education & Training**: Providing assistance and course placement to vendors who wish to undergo further education and training in order to realise long-term career goals (generally outsourced to external providers).
- **Crèche Programme**: A crèche programme for vendors with children, promoting involvement of women in the project. This means that more women can become Big Issue vendors while ensuring their children are being cared for in a safe environment.
- **Accommodation Assistance**: Assisting vendors to move off the street and into night shelters or independent accommodation.
- **Casework and Counselling**: Providing professional social work services and counselling to vendors on a range of matters such as family support issues, accessing social grants, HIV/AIDS & substance abuse counselling, child care, health care or interpersonal problems. Matters that cannot be dealt with in-house are referred to more specialist organisations.
- **Job Club**: Assisting vendors in seeking long-term employment, for example helping them draw up CVs and job hunt.
- **Gender Advocacy**: The Big Issue South Africa has the highest proportion of female vendors of any of the INSP-member papers. The focus is on ensuring that women have equal access to services and resources. Gender advocacy provides for continued child support in the form of crèche subsidisation; equal opportunities within our developmental programme and within the context of women as a special needs group; sensitivity training for staff regarding women’s fears, issues and needs; peer support groups; access to education around women’s health issues; specialised work skills and entrepreneurial skills development.
- **Art & Writing**: Vendors are encouraged to express themselves on paper and canvas. The best results are published in the magazine and vendors are paid for their material.
- **Social Activities**: Organising events and outings for vendors to promote the social inclusion of the poor. Vendors visit major attractions like Robben Island and Table Mountain, participate in public events like The Cape Times/FNB Big Walk, and throw a year-end Christmas Party. The success rate of a vendor is measured initially through income earned, but ultimately through readiness to “move on” into the formal job market. Both case and group work methods are utilised and, though vendors are encouraged to move through the system at their own pace, The Big Issue has set a target of moving at least 20-25% of vendors in any stage of the programme, to the next stage, during each annual cycle.
SERVICES RENDERED TO FAMILIES

As organization we aim to reunite family members, working with:

- Families at risk
- Counselling services
- Family support services
- Family conferences
- Complete high risk questionnaires
- Produce a five week intensive family workshop to families at risk
- Negotiation for job creation

Life skills programs in partnership with young people @ work:

- Intro to computers based typing skills
  - MS Work
  - MS Excel
  - MS PowerPoint
  - MS Access

Free Training in the following workshops:

- Personal development and leadership
- Professional job seeking skills
- Effective money management
- Effective customer relations
- Project management
- Basic office admin
- Basic bookkeeping

NAME OF ORGANISATION: TYGERBERG ASSOCIATION FOR STREET PEOPLE

NON-PROFIT ORGANISATION NUMBER: 039-195

DISTRICT: CITY OF CAPE TOWN

MUNICIPALITY: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS

Telephone no: +27 21 948 5399
+27 21 948 5424
Fax number: +27 21 949 5978
Email address: jannie.tasp@iafrica.com; bac001@iafrica.com
Website: www.youngpeopleatwork.weebly.com
Physical address: Bellville Assessment Centre, Cnr of Charl Malan & Wilshammer Street, Bellville, 7530 Western Cape
Postal address: P.O. Box 1567, Bellville 7530 Western Cape
Service delivery points / areas: Bellville

SERVICES RENDERED TO FAMILIES

SERVICES RENDERED TO FAMILIES

The Child and Family Studies programme is an interdisciplinary postgraduate programme hosted within the Social Work Department, in the Faculty of Community Health Sciences at the University of the Western Cape. The programme focuses on research development within the fields of ECD, Family Well-being, Parenting and Substance Abuse. Research development is also linked to community engagement and building so we work within communities from an evidence-based perspective. Our objectives are to provide knowledge and skills about:

- Theoretical perspectives on the family: macro and micro factors affecting South African families; and the diversity of family practices in South Africa and Africa more generally
- Children in South Africa and Africa more generally
- Research methodologies relevant to children and families
- Policies and programmes pertaining to children and families
- The caring and well-being of children in general as well as in Early Childhood Development
- Theoretical perspectives and policies regarding governance in Early Childhood Development
- Developing evidence-based programmes for family well-being
- We also train in monitoring and evaluation.

NAME OF ORGANISATION: UNIVERSITY OF THE WESTERN CAPE

DISTRICT: CITY OF CAPE TOWN

MUNICIPALITY: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS

Telephone no: +27 21 959 3674
+27 21 959 2970
Cell phone no: +27 82 877 6691
Fax number: +27 21 959 2845
Email address: achikware@uwc.ac.za
nrroman@uwc.ac.za
Physical address: Robert Sobukwe, Bellville, 7535
Postal address: Private Bag X17, Bellville, 7535
Service delivery points / areas: Bellville
SERVICES RENDERED TO FAMILIES

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers’ vulnerability to violence and the need for an effective response

SERVICES RENDERED TO FAMILIES

- Parent Centre Positive Parenting Workshop
- Skills Development for Single Parents
- Referral Services
- Girl-child and Teen- Girl Advice Desk
CITY OF CAPE TOWN
METROPOLITAN MUNICIPALITY: METRO SOUTH

Name of Organisation: DEPARTMENT OF SOCIAL DEVELOPMENT
Area/ Town: ATHLONE, FISHHOEK, GUGULETHU, MITCHELL’S PLAIN, PHILIPPI, RETREAT, WYNBERG
District: CITY OF CAPE TOWN DISTRICT
Municipality: METRO EAST

CONTACT DETAILS
Telephone no: +27 21 763 6206
Fax number: +27 21 763 6206
Service delivery points / areas: Athlone, Fishhoek, Gugulethu, Mitchell’s Plain, Philippi, Retreat, Wynberg

SERVICES RENDERED TO FAMILIES

CARE AND SUPPORT SERVICES TO FAMILIES SUB-PROGRAMME
This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.

What do we do
This is a sub-programme that educates family members on how to build a home environment that allows for the development of each member of the family.

What we can offer you
• Family preservation services such as individual, couple and family counselling, marriage preparation and enrichment and support for families in crisis.
• Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.
• Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.
• Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
• Training of social service practitioners.

SERVICES RENDERED TO FAMILIES

Name of Organisation: ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN (ANEX)
Non-Profit Organization Number: 025-946
Area/ Town: CAPE TOWN
District: CITY OF CAPE TOWN
Village/ Suburb: ATHLONE
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 638 5521
Fax number: +27 21 638 5520
Email address: director@anexcdw.org.za
Physical address: Saartjie Baartman Centre

SERVICES RENDERED TO FAMILIES
• Free service
• Awareness raising and public education pertaining to domestic violence legislation and sexual harassment in the workplace
• Research department on gender equality matters
• Litigation, complaints handling and investigations
• Litigation in the equality court

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - WESTRIDGE
Non-Profit Organization Number: 011-750
Area/ Town: MITCHELL’S PLAIN
District: CITY OF CAPE TOWN
Village/ Suburb: WESTRIDGE
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
Telephone no: +27 21 392 4147
Fax number: 021-3924148
Website Address: www.acvv.org.za
Physical address: Corner of Simonsig Avenue and Boschendal Road, Westridge, Strandfontein Village, Mitchell’s Plain 7798
Postal address: PO Box 730, Westridge 7802
Service delivery points / areas: Mitchell’s Plain

SERVICES RENDERED TO FAMILIES
• Focus on general child and family services
• Wolanani HIV and AIDS training programme focuses on education programmes for the whole community from pre-school children to the elderly
• Child Protection Organisation
• Services to older persons and persons living with disability
### SERVICES RENDERED TO FAMILIES

**Badisa Wynberg** is accredited as a designated child protection agency and has the statutory obligation to protect children in accordance with the Children’s Act.

- **Badisa Wyberg** is a social services programme which prioritises all mentions of professed child neglect, molestation or abuse.
- If children have been neglected or abused, they are placed with safety parents in safety homes, foster care or children’s homes.
- Our program creates safety networks in the communities to protect children and to assist both parents and children.

<table>
<thead>
<tr>
<th>Family-mediation</th>
<th>Individual or group counseling</th>
<th>Parent Plan - this particularly includes unmarried fathers, grandparents or any significant other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foster care supervision services</td>
<td></td>
<td></td>
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<tr>
<td>Family reunification services</td>
<td></td>
<td></td>
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<tr>
<td>Risk assessments of children in high risk circumstances</td>
<td></td>
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<tr>
<td>Life skills projects and awareness campaigns to children, empowering them to make better life choices re inadequate school progress, teenage pregnancies, substance abuse, criminal behaviour and unemployment.</td>
<td></td>
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</tr>
<tr>
<td>A variety of activities on a spiritual, social and educational level, within a structured and therapeutic environment.</td>
<td></td>
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</tr>
<tr>
<td>After-school facility to feed children, keep them safe and to assist them with school work.</td>
<td></td>
<td></td>
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<tr>
<td>Early childhood development</td>
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</tr>
</tbody>
</table>

### SERVICES RENDERED TO FAMILIES

- **Awareness programmes:** Child Protection Services for children male/female from birth to 18 years of age in accordance with the CHILDREN’S ACT NO. 38 of 2005; Domestic violence and substance abuse
- **Junior Resource Centre:** after care service for school going children
- **“Youth out of School/Drop-out” & Behavior Management Workshops - quarterly**
- **Child Protection Month/Week in June - Primary School Program and Radio Broadcast**
- **Holiday program, recreational activities**
- **Palliative care, social support**
- **Statutory services:**
  - Foster, Temporary & Alternative Care Placements
  - Family Conferences
  - Re-unification
  - Legal assistance
  - Economic Empowerment Program
  - Counselling/Therapy
  - Services focused on rape and domestic violence
  - Training and public education
  - Job creation
  - Awareness raising HIV support group
  - Parenting skills programmes
  - Services to the aged

### CONTACT DETAILS

**Name of Organisation:** BADISA WYNBERG

**Non-Profit Organization Number:** 011-891

**Area/ Town:** WYNBERG

**District:** CITY OF CAPE TOWN

**Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

<table>
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<th>Physical address:</th>
<th>Postal address:</th>
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<tbody>
<tr>
<td>+27 21 761 2671</td>
<td>+27 21 761 2671</td>
<td><a href="mailto:badisawynbrg@mweb.co.za">badisawynbrg@mweb.co.za</a></td>
<td>4 Salisbury Road, Wynberg 7824</td>
<td>P O Box 18096, Wynberg 7824</td>
</tr>
</tbody>
</table>

**Service delivery points / areas:** Bergvliet, Bishopscourt, Claremont, Constantia, Diep rivier, Herfeld, Kenilworth, Kirstenhof, Meadowridge, Mowibrey, Newlands, Plumstead, Plummoor Estate, Retreat, (mountainside), Rondebosch, Rosebank, Steurhof, Tokai, Westlake, Wynberg

**Name of Organisation:** CAPE FLATS DEVELOPMENT ASSOCIATION (CAFDA)

**Non-Profit Organization Number:** 002-938

**Area/ Town:** LANSDOWNE

**District:** CITY OF CAPE TOWN

**Village/ Suburb:** KENWYN

**Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

<table>
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<tr>
<td>+27 21 761 2637</td>
<td>+27 21 706 2050</td>
<td>+27 21 706 0765</td>
<td><a href="mailto:brousto@pgwc.gov.za">brousto@pgwc.gov.za</a> <a href="mailto:cafda@cafda.co.za">cafda@cafda.co.za</a></td>
<td><a href="http://www.cafda.co.za">www.cafda.co.za</a></td>
</tr>
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</table>

**Physical address:** c/o 8th Avenue & Prince George Drive Retreat

**Postal address:** PO Box 211, Retreat, Cape Town, Western Cape, 7965

**Service delivery points / areas:** Lavender Hill, Steenberg, Retreat, Zeekievlei, Lake View, Cuban Heights, CAFDA Village, Sassmeer Village, Ardleigh Park, Rondevlei, Hillview (Left hand side of St Patrick’s Rd), St Montague Village (includes Military Rd but the cut-off is St Patrick’s Rd in Seawinds), Grassy Park (between Klip and Lake Roads).
SERVICES RENDERED TO FAMILIES

• Free service
• Training of counsellors/police training
• Public education
• Counselling in case of rape, domestic violence and child abuse
• Family enrichment programmes
• “BRIDGE” employment training project

SERVICES RENDERED TO FAMILIES

The Family Preservation Project aims to:
• Keep families together
• Reunifying family members with their families
• Improving the well-being of family members through skills development
• Supporting families to fulfil their responsibilities
• Keeping families as primary caregivers of children
• Working together with families at risk to prevent the removal and out-of-home placement of children

We render therapeutic services through individual counselling and regular home-visits. Additional support is provided through group activities held on a weekly basis. We have the following groups:
• Children’s Club for all primary school learners on a weekly
• Teenage Girls Group for teenagers at risk aging from 14-18 years of age.
• Teenage Boys Group for teenagers at risk aging from 14-18 years of age.
• Teenage Pregnancy Programme is to assist and support young mothers and their children
• Parent Support Group is to capacitate parents with skills to manage their child and family appropriately.
• Fatherhood Programme is focused on men reclaiming their position in the family and taking responsibility of their role as a father.
• ECD Capacity Building Programme is to assist ECD centres in the area with registration and to support the facilities to ensure that the wellbeing of the children is adhered too.

SERVICES RENDERED TO FAMILIES

Provides interdenominational & intercultural support
### SERVICES RENDERED TO FAMILIES

Childline works to protect children from all forms of violence and to create a culture of children’s rights in South Africa. We are a counselling and training organisation in the field of child (sexual) abuse. We also play an advocacy role in the fight for the recognition and implementation of Children’s Rights, as well as the implementation of legislation governing the protection of children.

#### Our core business is therapy and treatment:
- Free, 24-hour counselling for children in distress - crisis line
- Risk assessment of children
- Crisis intervention
- Face to face therapeutic services for children between the ages of 3 to 17 years old
- Therapeutic support for children and their families, family conferences
- Court preparation for child witnesses
- Support groups for children and teenagers who have experienced sexual abuse, rape, bereavement, trauma
- Life skills training on Social and Personal Skills, Youth Development, Sexuality Education, Gender Role Education – on weekend and holiday programmes and camps
- Support groups for parents
- Advisory information via telephone advice and referral lines
- Prevention programmes according to the Children’s Act
- Expert training and skills development for the public sector, private sector and volunteers
- Advocacy role in the fight for the recognition and implementation of Children’s Rights
- We report cases of abuse of children to the relevant statutory organisation
- Counselling to children who have been sexually abused
- Free service
- Work with children between the ages of 3-17 years old
- Bereavement counselling
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents
- Training on basic counselling skills, e.g. signs of child abuse

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**Name of Organisation:** CHILDLINE MITCHELL’S PLAIN  
**Non-Profit Organization Number:** 002-837  
**Area/ Town:** MITCHELL’S PLAIN  
**District:** CITY OF CAPE TOWN  
**Village/ Suburb:** PORTLANDS  
**Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

**CONTACT DETAILS**

- **Telephone no:** +27 21 391 2873  
- **24 Hour Line:** +27 80 005 5555  
- **Fax number:** +27 21 391 2876  
- **Email address:** mpcchildline@lifelinewc.org.za  
- **Web Address:** www.lifeline.org.za  
- **Physical address:** 18 Westminster Close, Portlands, Mitchell’s Plain 7785  
- **Postal address:** 18 Westminster Close, Portlands, Mitchell’s Plain 7785

**Service delivery points / areas:** Mitchell’s Plain

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**Name of Organisation:** CHILDLINE - WYNBERG  
**Non-Profit Organization Number:** 002-837  
**Area/ Town:** WYNBERG  
**District:** CITY OF CAPE TOWN  
**Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

**CONTACT DETAILS**

- **Telephone no:** +27 21 762 8198  
- **24 Hour Line:** +27 80 005 5555  
- **Fax number:** +27 21 762 7467  
- **Email address:** wynberg@lifelinewc.org.za  
- **Web Address:** www.lifeline.org.za  
- **Physical address:** 38 Fleming Rd, Wynberg, Cape Town 7800  
- **Postal address:** 38 Fleming Rd, Wynberg, Cape Town 7800

**Service delivery points / areas:** Wynberg

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Other organizations in the directory include:

**Name of Organisation:** CHILDLINE - WYNBERG  
**Non-Profit Organization Number:** 002-837  
**Area/ Town:** WYNBERG  
**District:** CITY OF CAPE TOWN  
**Municipality:** CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

**CONTACT DETAILS**

- **Telephone no:** +27 21 762 8198  
- **24 Hour Line:** +27 80 005 5555  
- **Fax number:** +27 21 762 7467  
- **Email address:** wynberg@lifelinewc.org.za  
- **Web Address:** www.lifeline.org.za  
- **Physical address:** 38 Fleming Rd, Wynberg, Cape Town 7800  
- **Postal address:** 38 Fleming Rd, Wynberg, Cape Town 7800

**Service delivery points / areas:** Wynberg

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SERVICES RENDERED TO FAMILIES

We provide survival, protection and development of children in crisis and at risk.

- **Awareness programmes** to help address Child Abuse, HIV/AIDS, Alcohol and Drug Abuse and other social problems in the communities
- **Child abuse prevention**
- **Investigation of all incidents of alleged child neglect, abandonment or abuse, as well as children who are left orphaned and**
- **Hotline 0800 HELPKIDS (0800 435754) to assist children in crisis**
- **Statutory services, including Foster Care, Adoption, Mediation services, Parenting Plans, Re-unifications services, Supervision services**
- **Holiday camps and Leadership Programmes**
- **Skills development, including Sexuality Education Programme**
- **Provide school uniforms**
- **Assist with exemption from school fees**
- **Assistance with grant applications**
- **Clothes**
- **Food**
- **Financial assistance**
- **Assistance to obtain identity documents**

### Services Rendered to Families

CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.

- **Training and personal development**
- **Community development**
- **Research and advocacy**
- **A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services**
- **Trauma training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment**
- **Volunteers – training in trauma support and counselling**
- **Managerial – training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management**
- **Community – developing of trauma support systems in under-resourced communities**
SERVICES RENDERED TO FAMILIES

- Psychosocial development and support
- Youth development
- Trauma counselling
- Workshops and counselling in schools
- Training of organisations and lay counsellors in the area
- Home visits as the need arises
- Referrals to appropriate service providers

Name of Organisation: COMMUNITY COHESION NPC
Non-Profit Organization Number: 002-837
Area/ Town: HOUT BAY
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 790 7570
- Cell phone no: +27 82 955 0546
- Fax number: +27 86 614 4010
- Email address: bronwyn@pengatv.co.za
- Physical address: 6 Vanhoogstraaten Hout Bay

SERVICES RENDERED TO FAMILIES

- Free service
- Counselling for rape survivors and abused women
- Counselling service for victims of family and domestic violence
- Assist with applications for maintenance
- Marriage and divorce counselling

Name of Organisation: CRISIS LINE MITCHELL’S PLAIN
Non-Profit Organization Number: 002-837
Area/ Town: MITCHELL’S PLAIN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 391 2594
- Fax number: +27 21 392 2887
- Physical address: No 8 Foschini Building, 2 Minute Lane, Town Centre, Mitchell’s Plain

SERVICES RENDERED TO FAMILIES

- Counselling for rape survivors and abused women
- Counselling service for victims of family and domestic violence
- Assist with applications for maintenance
- Marriage and divorce counselling

Name of Organisation: FAMILIES SOUTH AFRICA WESTERN CAPE – MITCHELL’S PLAIN (FAMSA)
Non-Profit Organization Number: 002-888
Area/ Town: MITCHELL’S PLAIN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 391 6015
- Cell phone no: +27 73 056 4789
- Email address: famsamitchellsplain@gmail.com
- Physical address: Mini Mall, Symphony Walk, Town Centre, Mitchell’s Plain, Western Cape 7789
- Postal address: Mini Mall, Symphony Walk, Town Centre, Mitchell’s Plain 7789
- Service delivery points / areas: Mitchell’s Plain

SERVICES RENDERED TO FAMILIES

- Counselling for rape survivors and abused women
- Counselling service for victims of family and domestic violence
- Assist with applications for maintenance
- Marriage and divorce counselling

Name of Organisation: FAMILIES SOUTH AFRICA WESTERN CAPE – MITCHELL’S PLAIN (FAMSA)
Non-Profit Organization Number: 002-837
Area/ Town: CITY OF CAPE TOWN
District: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 790 7570
- Cell phone no: +27 82 955 0546
- Fax number: +27 86 614 4010
- Email address: bronwyn@pengatv.co.za
- Physical address: 6 Vanhoogstraaten Hout Bay

SERVICES RENDERED TO FAMILIES

- Counselling for rape survivors and abused women
- Counselling service for victims of family and domestic violence
- Assist with applications for maintenance
- Marriage and divorce counselling

FAMSA WC Mitchell’s Plain is a Community Lay Counselling office. We provide specialised expertise in the area of relationship counselling. Our Mission is to support individuals, families, organisations, communities and society to build, restore, and sustain functional relationships.

- Our Community Lay Counsellors support families to resolve conflict and distress, supporting all members of the family to overcome challenges through counselling.
- Through our Male/Female Identity Programme we aim to break the cycle of violence in schools and in the community.
- Parenting Skills Training
- Teenaged Parenting Skills Training
- Marriage Enrichment Workshops
SERVICES RENDERED TO FAMILIES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS.
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people.

Name of Organisation: GENDER DYNAMIX
Non-Profit Organization Number: 052-178
Area/ Town: ATHLONE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 633 5287
- Cell phone no: +27 83 320 7691
- Fax number: +27 86 614 2298
- Email address: info@genderdynamix.org.za, liesl@genderdynamix.co.za
- Website: www.genderdynamix.org.za
- Physical address: Saartjie Baartman Centre, Klipfontein Road, Athlone
- Postal address: P.O Box 347, Athlone 7760

SERVICES RENDERED TO FAMILIES

Our primary focus is to provide care, support and community development services.

- We provide meals twice a week for orphans as well as other vulnerable children living on the street.
- We refer people wanting to apply for birth certificates, identity documents and social grants to the relevant departments.
- We distribute condoms.

Name of Organisation: GLOBAL FAMILY PRESERVATION INITIATIVE FOUNDATION
Non-Profit Organization Number: 073-731
Area/ Town: FISH HOEK
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 76 400 5162
- Fax number: +27 79 155 7389
- Email address: gpfi@gmail.com
- Physical address: The Media Village Building, Main Road, Kalk Bay 7990
- Postal address: PO Box 112, Kalk Bay 7990
- Service delivery points / areas: Kalk Bay

SERVICES RENDERED TO FAMILIES

- Training on basic life skills and personal growth courses for adults who have been victims of violence.

Name of Organisation: ILITHA LABANTU: GUGULETU OFFICE
Non-Profit Organization Number: 030-804
Area/ Town: GUGULETU
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 633 2383
- Fax number: +27 21 633 9524
- Email address: admin@ilithalabantu.org
- Physical address: NY22-26A, Guguletu
- Postal address: P.O Box 7, Woodstock 7925

SERVICES RENDERED TO FAMILIES

Senior programmes, Sons of fathers programme for men, scarlet mothers programme for teenage mothers, family programmes, child care.

Name of Organisation: JIREH COMMUNITY PROJECTS
Non-Profit Organization Number: 000-270
Area/ Town: GUGULETU
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 371 2178
- Fax number: +27 21 371 5028
- Email address: Jireh@iafricasa.com
- Physical address: 37 Nile Way, Portlands, Mitchell’s Plain, 7785
- Postal address: P.O Box 717, Westridge, 7802

SERVICES RENDERED TO FAMILIES

Our primary focus is to provide care, support and community development services.

- We provide meals twice a week for orphans as well as other vulnerable children living on the street.
- We refer people wanting to apply for birth certificates, identity documents and social grants to the relevant departments.
- We distribute condoms.

Name of Organisation: FAMILY SERVICES DIRECTORY
Non-Profit Organization Number: 108 109
Area/ Town: TOWN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

CONTACT DETAILS
- Telephone no: +27 21 633 5287
- Cell phone no: +27 83 320 7691
- Fax number: +27 86 614 2298
- Email address: info@genderdynamix.org.za, liesl@genderdynamix.co.za
- Website: www.genderdynamix.org.za
- Physical address: Saartjie Baartman Centre, Klipfontein Road, Athlone
- Postal address: P.O Box 347, Athlone 7760

SERVICES RENDERED TO FAMILIES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS.
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people.
SERVICES RENDERED TO FAMILIES

**LENETGEUR PSYCHIATRIC HOSPITAL**

Inpatient and outpatient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

**CONTACT DETAILS**

- Telephone no: +27 82 368 4960
- Cell phone no: +27 82 436 1242

**SERVICES RENDERED TO FAMILIES**

- Free service
- Educational services for abused women and female youth
- Counselling skills training for women and service providers at grassroots level
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts
- Public education about abuse and rape

**LIFELINE: WYNBERG**

- The upliftment of the Manenberg community through the provision of social and economic development.
- Parenting training and support to young fathers and mothers between the ages of 18 - 24
- IT Training
- Nutritional Meals to the unemployed and medically referred people (TB/HIV, underweight children)
- Older Persons Programme
- Meals to primary and high school children in the MOD Centre Programme (after school academic support, cultural and sports)
- Advice to the community
- Legal Aid
- Support Group to people with Disabilities (Facilitated by Disability SA)
- Support to the mentally stressed (Facilitated by Cape Mental Health)

**MANENBERG PEOPLE’S CENTRE**

Programs and services for self-help and development, includes support groups, personal counselling, credit counselling/money management services

**MUTCHEL’S PLAIN MUSLIM WELFARE ORGANISATION**

- Non-Profit Organization Number: 036-198
- Area/ Town: CAPE TOWN
- District: CITY OF CAPE TOWN
- Village/ Suburb: MITCHELLS PLAIN
- Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY

**CONTACT DETAILS**

- Telephone no: +27 21 391 2261
- Fax number: +27 21 391 2261
- Email address: mpmwelfareorg@gmail.com
- Physical address: Office 13/3, OGS Building, Cnr of 1st and 4th Avenue, Town Centre, Mitchells Plain, 7785
- Postal Address: 21 Paulsberg Rd, Eastridge 7785
- Service delivery points / areas: Mitchell’s Plain

**SERVICES RENDERED TO FAMILIES**

- Free service
- Educational services for abused women and female youth
- Counselling skills training for women and service providers at grassroots level
- Assertiveness training for women
- Training for volunteers to assist applicants with protection orders at Magistrates Courts
- Public education about abuse and rape
SERVICES RENDERED TO FAMILIES

- Protect the rights and promote the interest of specific groups of people – eg. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

COURT SUPPORT PROGRAMME
Mosaic offers a support service to the Department of Justice. People who visit our offices at the court may expect the following services:
- Crisis counselling
- Education and information on domestic violence and abuse
- Court Processes and Procedures

SOCIAL ENTERPRISE, TRAINING & DEVELOPMENT
Mosaic provides training services to build the capacity of abused people to stand up for their human rights:

2 Day Assertiveness Skills
- Permaculture Skills
  - This is a 2-day community based course where people are taught how to plant vegetables at home in different containers using methods that are inexpensive and eco-friendly.
- Assistant Chef Training
- Counselling Skills Training
- Implementing a Court Support Project
- Integrated Management of Domestic Violence
- Sexual and Reproductive Health and Rights
- Addressing Health Rights of Women
- Sexual Violence Training (Creche Teachers)
- Gender Based Violence and Men

SEXUAL & REPRODUCTIVE HEALTH PROGRAMME
We offer the following reproductive health care services:
- Pregnancy Tests
- Contraception (pills and injections)
- All clients’ decisions are supported non-judgementally
- All services are linked with counselling so that decisions are well informed
- Male and female condoms
- Treatment for Sexually Transmitted Infections (STIs)
- Pap Smears
- IUCD Insertion Check and Removal Rape forensic examination and counselling
- Medical and surgical (MVA) abortions/Termination of Pregnancy offered (first trimester only); pre and post-test counselling
- VCT/HIV Counselling and Testing
- Emergency Contraception
- MenCare+ works within public health care systems, and implements a range of interventions, including:
  - Group education with young men on sexual and reproductive rights, gender equality and care giving.
  - Group education with fathers and their partners on sexual and reproductive rights, maternal health, gender equality and care giving.
  - Counselling with men who used violence in their relationships.
SERVICES RENDERED TO FAMILIES

Under its three main focus areas (Safe Learning Spaces, Education for Work and Conflict Resolution & Mediation), NWF implements the following programmes:

- Educare Centre
- Parenting training
- Aftercare programme at St. Marks
- Aftercare programme at Zerilda Park Primary School
- Girls and Boys Club
- Afternoon/recreational programmes at schools and in public spaces
- Holiday programme
- Youth leadership programme
- Youth volunteer training programme

Support groups:
- Chronic Illness Support Group
- Elderly Support Group
- Training
- Personal Self-Development workshop: the Hero Book
- Health & HIV/AIDS workshop

Conflict resolution

Training programmes
- Basic computer & life skills training
- Advanced computer skills & life skills training
- Computer training for community organisations and groups
- Home Based Care training
- Positive Parenting Skills training
- Basic Adult Education training/Literacy training programme

Advice office

SERVICES RENDERED TO FAMILIES

Clinical Services:
- Screening
- Counselling
- Psychiatry
- Postnatal Care
- Case Management

Training:
- Knowledge of maternal mental health, including interactions with: breastfeeding, intimate partner violence, HIV, public health matters, infant mental health
- Skills such as: empathic engagement skills, counselling skills, self-care, screening
- Means of improving services: setting up and maintaining a maternal mental health services, caring for health workers, train the trainer modules on maternal mental health
SERVICES RENDERED TO FAMILIES

Quaker Peace Centre is a non-profit organisation dedicated to working towards building a safe, peaceful society by addressing the issues that contribute to a high level of insecurity and personal and institutional violence.

We are based in Cape Town, and operate mostly in schools in socio-economically challenged townships of the Cape Flats.

We have a historical and ongoing relationship with the Cape Western Monthly Meeting of the Society of Friends (Quakers) and through them, are connected with Quakers worldwide.

Projects: Non Violent Schools Campaign, Non Violent Communities

SERVICES RENDERED TO FAMILIES

- Free service
- Counseling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Name of Organisation: RAPE CRISIS ATHLONE
Area/ Town: ATHLONE
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY
CONTACT DETAILS
Telephone no: +27 21 684 1180
Fax number: +27 21 633 9229
Website: www.rapecrisis.org.za
Physical address: 325 Grassroots Building, Lower Klipfontein Road, Gatesville

Name of Organisation: RED CROSS CHILDREN'S HOSPITAL
Area/ Town: RONDEBOSCH
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY
CONTACT DETAILS
Telephone no: +27 21 685 4103
Fax number: +27 21 685 4107
Physical address: Klipfontein Road, Rondebosch

SERVICES RENDERED TO FAMILIES

- Assessments, counselling & examinations

Name of Organisation: RAPCAN
Area/ Town: DIEP RIVER
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY
CONTACT DETAILS
Telephone no: +27 21 712 2330
Fax number: +27 21 712 2365
Email address: info@rapcan.org.za
Website: www.rapcan.org.za
Physical address: 3rd floor, Waterford House, Waterford Road, Diep River

SERVICES RENDERED TO FAMILIES

Name of Organisation: QUAKER PEACE
Non-Profit Organization Number: 011-709
Area/ Town: CAPE TOWN
District: CITY OF CAPE TOWN
Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY
CONTACT DETAILS
Telephone no: +27 21 685 7800
Fax number: +27 21 686 8167
Email address: qpc@qpc.org.za
Physical address: 3 Rye Road, Mowbray, 7700

SERVICES RENDERED TO FAMILIES

- Free service
- Child rights advocacy organisation that provides project specific awareness-raising about child abuse, skills training in basic counselling and legislation about child abuse
- Within community programmes RAPCAN develops educational materials for community awareness and runs workshops for police
- Extensive resource library
- RAPCAN does not provide direct services, but does referrals for counselling
**SERVICES RENDERED TO FAMILIES**

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio programme with schools and community centres
- Parenting programme
- Parenting life skills programme
- Abuse protocol programme with teachers
- Offer counselling for children

**SAFELINE CHILD ABUSE TREATMENT AND PREVENTION CENTRE**

<table>
<thead>
<tr>
<th>Name of Organisation: SAFELINE CHILD ABUSE TREATMENT AND PREVENTION CENTRE</th>
<th>Non-Profit Organization Number: 060-855</th>
<th>Area/ Town: ATHLONE</th>
</tr>
</thead>
<tbody>
<tr>
<td>District: CITY OF CAPE TOWN</td>
<td>Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
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</tr>
<tr>
<td>Contact Details</td>
<td>Telephone no: +27 21 534 6135</td>
<td></td>
</tr>
<tr>
<td>24 Hour Line/ Crisis Line: +27 72 367 4588</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax number: +27 21 534 6284</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Toll-Free: +27 80 003 5553</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Email address: <a href="mailto:rochelle@safeline.org.za">rochelle@safeline.org.za</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Website: <a href="http://www.safeline.org">www.safeline.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physical address: 29 Thornton Road Cnr Gleemore And Thornotn Athlone</td>
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</tr>
<tr>
<td>Postal address: P.O Box 53274, Kenilworth 7745</td>
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</tbody>
</table>

**SERVICES RENDERED TO FAMILIES**

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

**SALEISANS LIFE CHOICES**

<table>
<thead>
<tr>
<th>Name of Organisation: SALEISANS LIFE CHOICES</th>
<th>Non-Profit Organization Number: 086-084</th>
<th>Area/ Town: LANSDOWNE</th>
</tr>
</thead>
<tbody>
<tr>
<td>District: CITY OF CAPE TOWN</td>
<td>Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
<td></td>
</tr>
<tr>
<td>Contact Details</td>
<td>Telephone no: 021 696 41 57</td>
<td></td>
</tr>
<tr>
<td>Fax number: 0216964187</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Email address: <a href="mailto:sofia.lifechoices@gmail.com">sofia.lifechoices@gmail.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physical address: 316 Lansdowne Road, Lansdowne</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service delivery points / areas: Lansdowne</td>
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</tr>
</tbody>
</table>

**SERVICES RENDERED TO FAMILIES**

- Counselling and support to victims of crime and violence
- Workshops on gender-based violence prevention

**SANCA MITCHELL’S PLAIN**

<table>
<thead>
<tr>
<th>Name of Organisation: SANCA MITCHELL’S PLAIN</th>
<th>Non-Profit Organization Number: 065-529</th>
<th>Area/ Town: MITCHELL’S PLAIN</th>
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<tbody>
<tr>
<td>District: CITY OF CAPE TOWN</td>
<td>Municipality: CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
<td></td>
</tr>
<tr>
<td>Contact Details</td>
<td>Telephone no: +27 21 397 2196</td>
<td></td>
</tr>
<tr>
<td>Fax number: +27 21 397 4617</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Email address: <a href="mailto:mitchellsplain@sancawc.co.za">mitchellsplain@sancawc.co.za</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SERVICES RENDERED TO FAMILIES**

- Services to youth, includes delinquency prevention services, teen pregnancy prevention, drop-out prevention, youth centers and clubs, job programs for youth, includes YMCA, YWCA, Boy Scouts, Girl Scouts, Big Brothers/Big Sisters
SERVICES RENDERED TO FAMILIES

- Undertake a community consultation and needs assessment in preparation of the strategy before a programme can be implemented.
- Offers an integrated range of services determined by local needs.
- Focus mostly on the vulnerable children and families affected by HIV / AIDS, children with disabilities, children at risk of abuse and seniors who do not have adequate access to health and nutrition services.
- Enhance community capacity in a development awareness programmes for community members to reduce poverty.
- To work with representative community structures with similar objectives to provide strong governance.
- To ensure long-term sustainability of the education strategy by mobilizing a range of resources through community stakeholders.

**SOBAMBISANA COMMUNITY DEVELOPMENT PROGRAMME**

<table>
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<tr>
<th>Name of Organisation:</th>
<th>SOBAMBISANA COMMUNITY DEVELOPMENT PROGRAMME</th>
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<tbody>
<tr>
<td>Non-Profit Organization Number:</td>
<td>069-819</td>
</tr>
<tr>
<td>Area/ Town:</td>
<td>CAPE TOWN</td>
</tr>
<tr>
<td>District:</td>
<td>CITY OF CAPE TOWN</td>
</tr>
<tr>
<td>Village/ Suburb:</td>
<td>CROSSROADS</td>
</tr>
<tr>
<td>Municipality:</td>
<td>CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
</tr>
<tr>
<td>Contact Details</td>
<td></td>
</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 388 5507</td>
</tr>
<tr>
<td>Cell phone no:</td>
<td>+27 81 550 9377</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 21 374 9996</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:sobambisana@gmail.com">sobambisana@gmail.com</a>; <a href="mailto:vatiswalobete@gmail.com">vatiswalobete@gmail.com</a></td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.sobambisana.givengain.co.za">www.sobambisana.givengain.co.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>5 Klipfontein Et Road, Crossroads</td>
</tr>
<tr>
<td>Postal address:</td>
<td>P O Box 176, Gatesville, 7766</td>
</tr>
<tr>
<td>Service delivery points / areas:</td>
<td>Crossroads</td>
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**THE DAN AG CARE CENTRE**

<table>
<thead>
<tr>
<th>Name of Organisation:</th>
<th>THE DAN AG CARE CENTRE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Profit Organization Number:</td>
<td>068-704</td>
</tr>
<tr>
<td>Area/ Town:</td>
<td>CAPE TOWN</td>
</tr>
<tr>
<td>District:</td>
<td>CITY OF CAPE TOWN</td>
</tr>
<tr>
<td>Village/ Suburb:</td>
<td>RETREAT</td>
</tr>
<tr>
<td>Municipality:</td>
<td>CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
</tr>
<tr>
<td>Contact Details</td>
<td></td>
</tr>
<tr>
<td>Cell phone no:</td>
<td>+27 79 172 6476</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 21 715 2631</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:denisedelcarme@hotmail.com">denisedelcarme@hotmail.com</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>21 Fortuin Street, Retreat, 7945 or Crestway high school, Concert Boulevard, Retreat</td>
</tr>
<tr>
<td>Postal address:</td>
<td>6 Pelican Way, Zeekoevlei, 7941</td>
</tr>
<tr>
<td>Service delivery points / areas:</td>
<td>Retreat</td>
</tr>
</tbody>
</table>

SERVICES RENDERED TO FAMILIES

- Weekly soup hand outs
- Daily consulting/counselling
- Weekly beading/entrepreneurial workshops
- Quarterly Family preservation/Parenting & Children programs
SERVICES RENDERED TO FAMILIES

The Parent Centre is a non-profit organisation which aims to prevent child abuse, neglect and abandonment through the promotion of positive parenting.

- **Home-visiting programmes**: Parent Infant Intervention - visits to pregnant women who are at high risk for antenatal, post-natal depression, child neglect, abuse and abandonment
- **Teen Parenting Programme**: Parenting Skills and Support Programme for teenage parents and care-givers
- **Counselling**: All parents, caregivers, foster parents, adoptive parents and grandparents are welcome.
- **Specialized Counselling Service**: for parents with their Infants and Toddlers Zero – 3 years
- **Support group for parents**
- **Positive Parenting Course**
- **Parenting & Leadership Skills Training Course/ Train-the-trainer Course**
- **Community Education & Awareness**
- **Behaviour Management Training Programme**
- **Fatherhood Project**

**SERVICES RENDERED TO FAMILIES**

A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services

- **Early intervention, counselling and support**
- **Work related trauma**
- **Psychosocial management of large scale disasters**

**SERVICES RENDERED TO FAMILIES**

- Provides services for LGBTI (Lesbian, Gay, Bisexual, Transgender and Intersex people) community - adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTI community
SERVICES RENDERED TO FAMILIES

- Psychosocial rehabilitation for patients from Lentegeur and Valkenburg hospitals
- Counselling individuals who experience various forms of violence

Name of Organisation: **WILLIAM SLATER CENTRE**

<table>
<thead>
<tr>
<th>Area/ Town</th>
<th>RONDEBOSCH</th>
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</thead>
<tbody>
<tr>
<td>District</td>
<td>CITY OF CAPE TOWN</td>
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<tr>
<td>Municipality</td>
<td>CITY OF CAPE TOWN METROPOLITAN MUNICIPALITY</td>
</tr>
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</table>

**CONTACT DETAILS**

- Telephone no: +27 21 681 6900
- Fax number: +27 21 681 6901
- Physical address: 32 Milner Road, Rondebosch

EDEN DISTRICT

Name of Organisation: **DEPARTMENT OF SOCIAL DEVELOPMENT**

<table>
<thead>
<tr>
<th>Area/ Town</th>
<th>PLETENBERG BAY, GEORGE, RIVERSDAL, LADISMITH / CALITZDORP, KNYSNA, MOSSEL BAY, OUDTSHOORN</th>
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</tr>
</tbody>
</table>

**CONTACT DETAILS**

- Telephone no: +27 44 801 4302

SERVICES RENDERED TO FAMILIES

CARE AND SUPPORT SERVICES TO FAMILIES SUB-PROGRAMME

This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.

**What do we do**

This is a sub-programme that educates family members on how to build a home environment that allows for the development of each member of the family.

**What we can offer you**

- Family preservation services such as individual, couple and family counselling, marriage preparation and enrichment and support for families in crisis.
- Targeted awareness that links families to available support services.
- Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.
- Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.
- Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
- Training of social service practitioners.
SERVICES RENDERED TO FAMILIES

- The Soup Kitchen provides a daily meal to the elderly, frail and homeless people as well as between 200 and 250 children from the Kranshoek community.
- For some of them it is their only meal and the building provides their only shelter during the day.
- The Soup Kitchen's single toilet and hand basin are currently the only hygiene facilities for the 250 people.
- Income generating projects: making barbecue grids from old clothing hangers, weaving baskets, sewing quilt blankets from off-cut material.
- Early Childhood Development
- Peace and security programmes; Human rights and democracy advocacy;
- Linking family strengthening to moral regeneration campaign

<table>
<thead>
<tr>
<th>Name of Organisation:</th>
<th>CHILD WELFARE SOUTH AFRICA (CWSA) - KRANSHOEK</th>
</tr>
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<tbody>
<tr>
<td>Non-Profit Organization Number:</td>
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<td>Area/ Town:</td>
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<tbody>
<tr>
<td>Telephone no: +27 44 533 9245</td>
</tr>
<tr>
<td>Cell phone no: +27 82 321 8177 +27 83 440 0494</td>
</tr>
<tr>
<td>Fax number: +27 44 533 9263</td>
</tr>
<tr>
<td>Physical address: Jack &amp; Jill Educare Centre, 28 Monument Street, Kranshoek, 6600</td>
</tr>
<tr>
<td>Postal address: PO Box 1667, Plettenberg Bay, 6600</td>
</tr>
<tr>
<td>Service delivery points / areas: Kranshoek</td>
</tr>
</tbody>
</table>

SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.

- We have 3 crèches.
- We run Child Abuse Prevention Programmes for pre-school and primary school children.
- We also offer community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours.
- Our early intervention programmes focus on risk assessment of children and involving them in therapeutic and developmental services.
- We facilitate access to education by providing school uniforms and assistance with exemption from school fees.
- We give food parcels to the needy.
- Life Skills Training on topics such as Health & Hygiene, Social & Personal Skills, Alcohol & Substance Abuse and a Sexuality Education Programme.
- We offer trauma, bereavement and other counselling.
- We have weekend and holiday programmes and camps where we run life skills programmes for the children.
- We give material relief to vulnerable children and their caregivers.
- Therapy and Treatment.
- We work within communities to support vulnerable children and women.

<table>
<thead>
<tr>
<th>Name of Organisation:</th>
<th>CHILD WELFARE SOUTH AFRICA (CWSA) - PLETtenBERG BAY</th>
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<tbody>
<tr>
<td>Non-Profit Organization Number:</td>
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<tr>
<td>Area/ Town:</td>
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<td>District:</td>
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<tr>
<td>Village/ Suburb:</td>
<td>NEW HORIZONS</td>
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<table>
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<th>CONTACT DETAILS</th>
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<tbody>
<tr>
<td>Telephone no: +27 44 533 2257</td>
</tr>
<tr>
<td>Helpline no: +27 86 14 CHILD; (+27 86 142 4463)</td>
</tr>
<tr>
<td>Fax number: +27 44 533 0662</td>
</tr>
<tr>
<td>Email address: <a href="mailto:childplett@cyberpark.co.za">childplett@cyberpark.co.za</a></td>
</tr>
<tr>
<td>Physical address: 153 Pine Street, New Horizons, Plettenberg Bay, Western Cape, 6600</td>
</tr>
<tr>
<td>Postal address: PO Box 442, Plettenberg Bay, Western Cape, 6600</td>
</tr>
<tr>
<td>Service delivery points / areas: Plettenberg Bay</td>
</tr>
</tbody>
</table>
SERVICES RENDERED TO FAMILIES

FAMSA’s vision is to create healthy, functional family lives. We provide expertise in the area of relationship counselling. We are a satellite office of Families South Africa - Knysna.

- Counselling:
  - Pre-marital counselling
  - Marital Counselling
  - Marriage Enrichment
  - Relationship Counselling
  - Trauma Counselling (rape, death, illness, accident, HIV/AIDS counselling)
  - Abuse Counselling
  - Domestic Violence Counselling, etc.
  - Divorce counselling
  - Grief counselling

- Training:
  - an acclaimed counselling course
  - workshops dealing with:
    - Parenting skills
    - Communication skills
    - Anger Management
    - Domestic Violence
    - Depression & Suicide
    - Grief
    - Child abuse
    - Trauma

- Women of Worth (WOW):
  - Support groups for abused women, skills development
  - and capacity building in various communities
  - Victim Support and trauma debriefing where individuals have been traumatized by crime, violence, abuse, disasters, etc.
  - Free services
  - Provides individual and group counselling services for women, men and families
  - Provides training, workshops on counselling relating to domestic violence
  - HIV/AIDS counselling
  - Life skills counselling

GEORGE MUNICIPALITY

SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities.

We empower the community and provide practical support services for all people.

- Awareness Programmes according to the Child Protection Act re Domestic Violence and Rape
- Food parcels; Food supplements; Cooked meals
- Sports, arts and culture programmes; Weekend and holiday programmes; Camps
- Life Skills Training on Entrepreneurial skills; Health and Hygiene; Social and Personal Skills; Alcohol and Substance Abuse; Youth Development; Sexuality Education; Gender-Role Education; Vocational Skills
- Creches and day-care facilities; Pre-primary school
- Home for adults with intellectual disability; Home for the aged
- Home-based care palliative & end of life care
- Financial assistance
- Rape victim counselling
- Domestic Violence Support
- Counselling
- Adoption
- Assist with obtaining identity documents
- Advice representation in courts
- Grant application assistance
- Subsistence-gardening projects
- Services to older persons and persons living with disability
<table>
<thead>
<tr>
<th>Name of Organisation: BADISA GEORGE</th>
<th>CONTACT DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Profit Organization Number: 011-891</td>
<td>Telephone no: +27 44 874 5013</td>
</tr>
<tr>
<td>Area/ Town: GEORGE</td>
<td>Fax number: +27 44 874 2038</td>
</tr>
<tr>
<td>District: EDEN</td>
<td>Email address: <a href="mailto:adminbadisag@telkomsa.net">adminbadisag@telkomsa.net</a>; <a href="mailto:mhlbadisag@telkomsa.net">mhlbadisag@telkomsa.net</a></td>
</tr>
<tr>
<td>Municipality: GEORGE</td>
<td>Physical address: 60 Victoria Street, George 6529</td>
</tr>
<tr>
<td></td>
<td>Postal address: P O Box 76, George 6530</td>
</tr>
<tr>
<td>Service delivery points / areas: George</td>
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</table>

**SERVICES RENDERED TO FAMILIES**

- Clothes
- Soup; cooked food
- Safe houses (parents)
- Day outings for under-privileged children
- Counselling services: rape; domestic violence; sexual harassment
- General counselling services which support survivors
- Pastoral counselling
- Related support services:
  - Child abuse services
  - Child and family welfare services
- Marriage and divorce services:
  - General information
  - Couple counselling
- HIV/AIDS
- Substance abuse
- Services for the aged

<table>
<thead>
<tr>
<th>Name of Organisation: CHILD WELFARE SOUTH AFRICA – GEORGE (CWSA)</th>
<th>CONTACT DETAILS</th>
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<tbody>
<tr>
<td>Non-Profit Organization Number: 003-598</td>
<td>Telephone no: +27 44 874 0424</td>
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<tr>
<td>Area/ Town: GEORGE</td>
<td>Fax number: +27 44 874 0426</td>
</tr>
<tr>
<td>District: EDEN</td>
<td>Email address: <a href="mailto:info@georgechildwelfare.co.za">info@georgechildwelfare.co.za</a></td>
</tr>
<tr>
<td>Municipality: GEORGE</td>
<td>Physical address: 13 Albert Street, George, Western Cape, 6529</td>
</tr>
<tr>
<td></td>
<td>Postal address: PO Box 83, George, Western Cape, 6530</td>
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<tr>
<td></td>
<td>Service delivery points / areas: George</td>
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</table>

**SERVICES RENDERED TO FAMILIES**

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

- Child abuse prevention
- Provision of school uniforms
- Food parcels
- Material assistance
- Weekend and holiday programs
- Life skills training on Social and Personal Skills, Sexuality Education
- Assistance with obtaining ID documents
- Trauma, bereavement and other counselling
- Rape and Domestic Violence Support
- Subsistence gardening projects
SERVICES RENDERED TO FAMILIES

• COUNSELLING: FAMSA offers specialized counselling services to individuals, couples, families and groups.
  - Play therapists work with children
  - Adolescent groups: Life Skills for Teens
  - Marriage preparation and enrichment
  - Marital and divorce counselling
  - Family therapy
  - Divorce mediation
  - Grief counselling
  - Trauma debriefing
  - HIV / AIDS counselling

• COMMUNITY DEVELOPMENT:
  - Domestic Violence Projects
  - Youth Development
  - Women Upliftment Initiatives
  - AIDS Awareness Prevention & Home Based Care Projects
  - Unemployment & Poverty Alleviation Programmes
  - Parenting Skills

• EMPLOYEE SUPPORT SERVICES:
  - Counselling
  - Cross cultural programmes
  - Group interaction therapy
  - Change management
  - Trauma debriefing

• TRAINING PROGRAMMES:
  - Basic & Advanced Counselling
  - Marital & Divorce Counselling
  - Divorce Mediation
  - Personal Growth, Assertiveness & Stress Management
  - Community Development
  - Trauma Counselling

  • Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPOs
  • Workshops/ courses on understanding violence and trauma
  • Training of caregivers on developing strategies for working with trauma

HESSEQUA MUNICIPALITY

SERVICES RENDERED TO FAMILIES

• Awareness Raising re Domestic Violence, Rape, Substance Abuse and other topics
• Food parcels
• Clothes
• Weekend and holiday programmes
• Material relief to vulnerable children and their caregivers
• Day-care facility
• Counselling services
• Social and behaviour change programme
• Life Skills Training on Social and Personal Skills, Alcohol and Substance Abuse, Youth Development, Sexuality Education, Gender-Role Education
• Adoption services
• Foster care
• Safety parents
• Services to older persons and persons living with disability
### SERVICES RENDERED TO FAMILIES

**Community Development, Poverty Relief & HIV**
- Counselling services: Rape; Domestic violence: Sexual harassment
- General counselling services which support survivors
- Pastoral counselling
- Related support services: Child abuse services
- Child and family welfare services
- Marriage and divorce services: General information
- Couple counselling
- HIV/AIDS
- Substance abuse
- Services for the aged
- Life Skills Training: Alcohol and Drug Abuse
- Holiday projects: Creative Arts and Games

### Name of Organisation: BADISA HEIDELBERG
**Non-Profit Organization Number: 011-891**  
**Area/ Town:** HEIDELBERG  
**District:** EDEN  
**Municipality:** HESSEQUA

### CONTACT DETAILS
- Telephone no: +27 28 722 1565  
- Fax number: +27 28 722 1220  
- Email address: badisaheid@intellect.co.za  
- Physical address: 4 Swart Street, Heidelberg 6665  
- Postal address: P O Box 13, Heidelberg 6665  
- Service delivery points / areas: Heidelberg

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**SERVICES RENDERED TO FAMILIES**

**Professional Social Services, care, development**
- Counselling services: Rape; Domestic violence: Sexual harassment; Substance abuse; HIV/AIDS
- General counselling services which support survivors
- Pastoral counselling
- Related support services: Child abuse services
- Child and family welfare services
- Marriage and divorce services: General information
- Couple counselling
- Services for the aged
- HIV/AIDS
- Substance abuse
- Material assistance includes: financial support, blankets, non-perishable foods, cleaning materials, stationary, school clothes, clothes, and linen and kitchen ware.
- Soup kitchens and food projects where food is distributed to people who do not possess the necessary means.
- Economic empowerment projects such as food gardens and the creation of handmade products.
- Aftercare programme
- Social work programmes provide awareness campaigns re HIV and Aids and other sexually transmitted diseases.

### Name of Organisation: BADISA STILBAAI
**Non-Profit Organization Number: 011-891**  
**Area/ Town:** STILBAAI  
**District:** EDEN  
**Municipality:** HESSEQUA

### CONTACT DETAILS
- Telephone no: +27 28 754 2203  
- Fax number: +27 28 754 2203  
- Email address: badisastilbaai@telkomsa.net  
- Physical address: 15 Pastorie Street, Stilbaai 6674  
- Postal address: P O Box 23, Stilbaai 6674  
- Service delivery points / areas: Stilbaai, Jongensfontein, Melkhoutfontein and the surrounding rural area
## SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support disadvantaged and vulnerable children and women.

- **Child Abuse Prevention**: Safe houses and volunteers within the community
- **Social welfare**: Food parcels
- **Educational support**
- **Recreational activities**
- **School holiday programmes**
- **Leadership camps**
- **Life skills training**
- **HIV / AIDS**
- **Counselling**
- **Rape and Domestic Violence Support**

### Name of Organisation: CHILD WELFARE SOUTH AFRICA - ALBERTINIA (CWSA)

<table>
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<tr>
<th>Non-Profit Organization Number: 074-526</th>
<th>Area/ Town: ALBERTINIA</th>
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<td>District: EDEN</td>
<td>Municipal: HESSEQUA</td>
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### CONTACT DETAILS

- **Telephone no:** +27 28 735 1855
- **Fax number:** +27 28 735 2825
- **Email address:** cwsaalbertinia@gmail.com
- **Physical address:** 15 Bokmakierie Street, Albertinia, Western Cape, 6695
- **Postal address:** PO Box 302, Albertinia, Western Cape, 6695
- **Service delivery points / areas:** Albertinia

### SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.

- **We give food parcels to the needy.**
- **Child Abuse Prevention Programmes for pre-school and primary school children**
- **Community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviors**
- **Risk assessment of children and involving them in therapeutic and developmental services**
- **We recruit, screen and train safety and foster parents**
- **We remove children that are at risk in their communities and at home**
- **We facilitate access to education by providing school uniforms and assisting with application for exemption from school fees**
- **We give grant application assistance**
- **Our Life Skills Training includes topics such as Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse and a Sexuality Education Programme**
- **We have weekend and holiday programmes and camps where we run life skills programmes for the children.**
- **We offer trauma, bereavement and other counselling**
- **We run Support Groups**
- **We give treatment adherence support**
- **We give material relief to vulnerable children and their caregivers**
- **We offer counselling, therapy, family conferences, care plans and reunification services**
- **We render supervision services of placements of children in alternative care**

### Name of Organisation: CHILD WELFARE SOUTH AFRICA (CWSA) - RIVERSDALE

<table>
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<th>Non-Profit Organization Number: 011-910</th>
<th>Area/ Town: RIVERSDALE</th>
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### CONTACT DETAILS

- **Telephone no:** +27 28 713 1986
- **Fax number:** +27 28 713 1865
- **Physical address:** 1 Beverly Hills Crescent, Beverley Hills, Riversdale, Western Cape, 6670
- **Postal address:** PO Box 386, Riversdale, Western Cape, 6670
- **Service delivery points / areas:** Riversdale
KANNALAND MUNICIPALITY

Name of Organisation: AFRIKANSE CHRISTELIKE VROUE VERENIGING (ACVV) - CALITZDORP
Non-Profit Organization Number: 003-529 Area/ Town: CALITZDORP
District: EDEN
Municipality: KANNALAND

SERVICES RENDERED TO FAMILIES
We are committed to promoting and improving the quality of life of children, individuals, families and communities. We empower the community and provide practical support services for all people.

- Sexuality education programme at pre-schools
- Parenting Skills for parents, grandparents and caregivers of children at risk
- Aftercare service for 6 – 12 year old children - only for clients’ children – Mon., Wed., Thurs. 15:00 – 16:30
- Homework support for children in aftercare programme
- Educational outings for children in aftercare programme
- Meals for children in aftercare programme
- Life skills training on Health and Hygiene, Social and Personal Skills, Substance Abuse and Sexuality, Youth Development
- Camps for children in foster care with social Behaviour Change and HIV/AIDS programmes
- Meals for 10 children of clients 3 x per week
- Clothing bank
- Bereavement, trauma and other counselling
- Financial assistance while awaiting finalisation of foster care grants
- Therapeutic services offered by suitably qualified professionals and therapists to improve the mental, emotional, spiritual and physical well-being of families
- Substance dependency inquiries regarding teenagers, and referral
- Aftercare groups for people recovering from substance dependency 2 x pm
- Services to older persons and persons living with disability

Name of Organisation: BADISA LADISMITH
Non-Profit Organization Number: 011-891 Area/ Town: LADISMITH
District: EDEN
Municipality: KANNALAND

SERVICES RENDERED TO FAMILIES
Community Development, Poverty Relief & HIV
- Counselling services: Rape; Domestic violence; Sexual harassment
- Preventative work- work with men
- General counselling services which support survivors
- Pastoral counselling
- Related support services:
  - Child abuse services
  - Child and family welfare services
  - Safety Parents
- Marriage and divorce services:
  - General information
  - Couple counselling
- HIV/AIDS
- Substance abuse
- Services for the aged
SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.

- We work within communities to support vulnerable children and women
- Residential facility caring for children and youth aged from birth to 18 years. We provide support to orphans and vulnerable children ensuring that they have shelter, clothing, and food to eat and that their basic needs are met.
- Child protection programmes
- Awareness programmes for pre-school and primary school children.
- Prevention programmes
- Early intervention programmes focus on risk assessment of children and involving them in therapeutic and developmental services.
- Domestic Violence & Rape crisis services
- Therapy and treatment
- Family Preservation Programme
- Fatherhood Programme
- We also offer community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours.
- We recruit, screen and train safety and foster parents.
- We remove children that are at risk in their communities and at home.
- We facilitate access to education through assistance with application for exemption from school fees and the provision of school uniforms.
- We render HIV and AIDS prevention services via a Social and Behaviour Change Programme.
- We give food parcels to the needy.
- Our Life Skills Training Programme includes the topics Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse and a Sexuality Education Programme.
- Counselling, family conferences, care plans and reunification services.
- Supervision services of placements of children in alternative care.
- We have weekend and holiday programmes and camps where we run life skills programmes for the children.
- We give clothes to vulnerable children and their caregivers.
- We help our clients to obtain identity documents.
- We handle adoption.

| Name of Organisation: CHILD WELFARE SOUTH AFRICA (CWSA) - LADISMITH |
| Non-Profit Organization Number: 013-610 | Area/ Town: LADISMITH |
| District: EDEN |
| Municipality: KANNALAND |
| CONTACT DETAILS |
| Telephone no: +27 28 551 1250 |
| National Helpline: +27 861 4CHILD (+27 861 424 453) |
| Email address: cwlds@cyber-tel.co.za |
| Physical address: 1 Watson St, Ladismith 6655 |
| Postal address: 1 Watson St, Ladismith 6655 |

| Name of Organisation: YOUTH FOR CHRIST - HOPE OPTIONS CENTRE |
| Area/ Town: CALITZDORP |
| District: EDEN |
| Municipality: KANNALAND |
| CONTACT DETAILS |
| Telephone no: +27 76 271 9001 |
| Fax number: +27 86 555 8719 |
| Email address: hopeoptionscentre@yahoo.com |
| Website: http://hopeoptionscentre-yfc.webs.com/ |
| Physical address: 1 Miller Street, Calitzdorp |

SERVICES RENDERED TO FAMILIES

- Crisis counselling for pregnant women
- Pregnancy testing
- Counselling to persons infected with HIV/AIDS
- Counseling to victims of abuse
- Workshops and group work with youth groups
- Youth camps
- Job creation programmes
**SERVICES RENDERED TO FAMILIES**

- **Child protection programmes:** We recruit, screen and train safety and foster parents. We remove children that are at risk in their communities and at home. Child and Youth Care Centre
- **Awareness programmes:**
  - Educational support: Facilitate access to education, Homework support, Provision of school uniforms, Exemption from school fees, Skills development, Training, Stimulation programmes
  - We provide holiday programmes and other activities which uplift and improve the quality of their lives.
  - Day-care facilities for children from birth to 5 years. We have 8 créches.
  - Material relief to vulnerable children and their caregivers, financial assistance to children and caregivers. We give food parcels and clothes to the needy.
- **Grant application assistance:**
- **Life skills training:** Entrepreneurial skills, Health and hygiene, Social and Personal Skills, Alcohol and Substance Abuse, Sexuality Education Programme, Gender-Role Education, Vocational Skills
- **Nutritional support:** Food parcels, Food supplements, Cooked meals, Subsistence-gardening projects
- **Therapy and Treatment:** Services offered by suitably qualified professionals and therapists to improve the mental, emotional, spiritual and physical well-being of children
- **Psycho-Social Support:** Trauma, Bereavement and other Counselling, Support groups, Provision of material assistance, Treatment adherence support, Domestic violence & Rape crisis services

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**SERVICES RENDERED TO FAMILIES**

- **Family, community and relationship breakdown:**
  - Counselling Service
  - Pre-Marital
  - Marriage
  - Parenting Skills
- **Community violence and trauma:**
  - Trauma-rooms at Knysna, Plettenberg Bay, Sedgefield Police Stations
- **HIV/AIDS Support**
- **Poverty Alleviation**
- **Abusive relationships:**
  - Women in Need Program - Domestic Violence
  - Rehabilitation and Empowerment of Men Project (REM) to guide the perpetrator
  - Victim Empowerment Program (VEP)
  - Rape and Domestic Violence Support
- **Training:**
  - Family Foundation Training Course
  - WIN Facilitators
  - Life Skills Facilitators
  - Victim Empowerment Program training
  - Personal Growth; Self Image; Relationship with self; Life Planning
  - Conflict Management
  - Communication Skills
  - Crises Management
  - Domestic Violence; Protection Orders; Violence Awareness; Court Procedures
  - Understand Depression
  - Addictions workshop
  - AIDS workshop
  - Trauma Debriefing
  - Basics of Group work
- **Youth Development Project:** Life Skills Training for youth aged between twelve (12) and eighteen (18) years
### SERVICES RENDERED TO FAMILIES

**Name of Organisation:** LIFELINE GARDEN ROUTE  
**Non-Profit Organization Number:** 060-546  
**Area/ Town:** SEDGEFIELD  
**District:** EDEN KAROO  
**Municipality:** KNYSNA

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**SERVICES RENDERED TO FAMILIES**

- Parenting skills programmes to young and first time parents, including support groups
- VCT and on-going support at clinics between Sedge and Bitou
- Home and Community Based care in Bitou
- Integrated School Health supporting the school nurse
- Allocation/monitoring of chronic meds in Sedge, Knysna and Bitou

### SERVICES RENDERED TO FAMILIES

**Name of Organisation:** MASITHANDANE WELLNESS CENTRE  
**Non-Profit Organization Number:** 052-253  
**Area/ Town:** SEDGEFIELD  
**District:** EDEN  
**Village/ Suburb:** GRACELAND  
**Municipality:** KNYSNA

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**SERVICES RENDERED TO FAMILIES**

**Community Health and Wellness Centre** that provides home-based care which promotes and provides access to improved health, wellness, welfare and emergency services:

- Access to awareness programmes and accurate information
- Practical support, care and assistance especially for those infected and affected by HIV / AIDS and Tuberculosis (TB)
- Provides counselling and testing facilities
- General and trauma counselling
- Meals for children and adults; Food parcels; Mobile meals
- Psycho-social programmes which improves the safety and well-being of orphans, vulnerable children and mothers
- Early Childhood Development
- Offers aftercare and literary program in a primary school
- Mother/Toddler workshops
- Youth projects (Learn through sports and Learn through Dance programmes)
- Life Skills Training: income generation and employment training programmes such as advance care-giving and work readiness skills; including practical experience with host employers; job creation opportunities
SERVICES RENDERED TO FAMILIES

- Praying for babies and their mothers at the Provincial Hospital
- Home visits
- Counselling
- Parenting Workshops
- Youth Programs
- Life Skills / soft skills
- Leadership training
- Spiritual enhancement
- Support Groups

**AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - MOSSELBAAI**

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - MOSSELBAAI

Non-Profit Organization Number: 003-521

Area/ Town: MOSSEL BAY

District: EDEN

Municipality: MOSSEL BAY

CONTACT DETAILS

- Telephone no: +27 44 691 1039
- Fax number: +27 44 691 1438
- Email address: acvvmosselbaai@lantic.net
  info@acvvmosselbaai.org.in
- Website Address: www.acvv.org.za
- Physical address: Cnr High St and Wassung St, Mossel Bay 6506
- Postal address: P O Box 21, Mossel Bay 6500

Service delivery points / areas: Mossel Bay

SERVICES RENDERED TO FAMILIES

- A welfare organisation, that focuses on general child and family services.
- Awareness programmes: Wolanani HIV and AIDS training programme.
- This programme focuses on education programmes for the whole community from pre-school children to the elderly.
- Puppet shows and a recently completed DVD in Afrikaans and isiXhosa focuses on increasing awareness for both caregivers and pre-school children.
- Services to older persons and persons living with disability
SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

- Child protection awareness programmes re Domestic Violence, Rape Crisis, HIV / AIDS
- Feeding scheme for disadvantaged families - when available we donate food parcels, food supplements, cooked meals
- Sports, arts and culture programmes, recreation and outings, weekend and holiday programmes, camps
- Financial assistance
- Life Skills Training: Entrepreneurial Skills, Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse, Youth Development, Sexuality Education Programme, Gender-Role Education, Vocational Skills
- HIV / AIDS Treatment Adherence Support
- Trauma, bereavement and other counselling
- Support groups
- Rape and Domestic Violence Support
- Subsistence-gardening projects
- Counseling
- Rape and Domestic Violence Support
- Child protection programmes: We provide vulnerable children with care and support through our safe house facility.
- Awareness programmes.
- Life skills training: Entrepreneurial Skills, Health and Hygiene, Social and Personal Skills, Alcohol and Substance Abuse, Youth Development, Sexuality Education Programme, Gender-Role Education, Vocational Skills
- Nutritional support: Food parcels, Food supplements, Cooked meals and Subsistence-gardening projects
- Psycho-Social Support: Trauma and bereavement counselling, Treatment adherence support
- Parenting Skills Training
- Recreational activities: Weekend and holiday programmes, Sports, arts and culture programmes, Outhings, Camps
- Social Welfare: Material relief to vulnerable children and their caregivers, Financial assistance to children and caregivers
- Statutory services to vulnerable children and their caregivers: Placing children who is in need of care and protection into alternative care placements
- Reunification services to family of origin where children were removed out of their care.
- Linking clients to SASSA for social assistance: children placed in foster care.
- Therapy and Treatment: Services offered by suitably qualified professionals and therapists to improve the mental, emotional, spiritual and physical well-being of children
SERVICES RENDERED TO FAMILIES

OUR AIM IS: To empower all people regardless of age, sex, race and religion to reconstruct, build and maintain sound relationships in the family, marriage and community and to increase public understanding of alcoholism and drug dependency.

• Support services for disadvantaged people
• Safe haven for vulnerable children
• Strengthening the family unit
• Temporary care centre for abused women and children - daily meals, counselling services
• Parenting support
• Counselling and information
• We help people apply for identity documents, social grants and birth certificates
• Income-generation project where we train women on how to create and sustain their own income
• Child therapy once a week
• Help victims with protection orders
• Trauma debriefing
• Counselling for prevention of drug & alcohol abuse
• PMTCT Counselling and Testing
• Rape and Domestic Violence Support

CONTACT DETAILS

Telephone no: +27 44 693 1092 Shelter Tel / Fax: +27 44 693 1092
Fax number: +27 86 532 7582 Shelter Tel / Fax: +27 44 693 1092
Email address: andri.cefmb@gmail.com
Physical address: Alhof Drive, D’Almeida, Mossel Bay, 6500
Postal address: PO Box 2319, Mossel Bay 6506
Service delivery points / areas: Mossel Bay, D’Almeida

AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - DYSSELSDORP

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - DYSSELSDORP
Non-Profit Organization Number: 011-297
Area/ Town: OUDTSHOORN
District: EDEN
Municipality: OUDTSHOORN
Service delivery points / areas: Dysselsdorp

CONTACT DETAILS

Telephone no: +27 44 251 6721
Fax number: +27 44 251 6933
Email address: avccdysselsdorp@cyberwisp.co.za
Website Address: www.acvv.org.za
Physical address: Bokkraal Road, Dysselsdorp, Oudtshoorn, Western Cape, 6628
Postal address: PO Box 5, Dysselsdorp, Oudtshoorn, Western Cape, 6628

OUTDHOORN MUNICIPALITY

SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities.

• We empower the community and provide practical support services for all people.
• Awareness Programmes re the Children’s Act, Domestic Violence; Rape
• Provision of school uniforms
• Assist with application for exemption from school fees
• Weekend and holiday programmes, Camps
• Crèche
• Food parcels, Cooked meals
• Life skills Training re Health and Hygiene; Social and Personal Skills; Alcohol and Substance Abuse; Sexuality Education
• Visit older persons and sick people living on farms in the community and provide social welfare services, meals and food parcels
• Palliative & end of life care
• Counselling
• Rape and Domestic Violence Support
• Services to older persons and persons living with disability
SERVICES RENDERED TO FAMILIES

ACVV Klein Karoo renders designated child protection services in the towns of Calitzdorp, De Rust, Dysselsdorp and Oudtshoorn.

Mission: Protection services to children, families and older persons

Description: ACVV strives to empower families and children, as well as older persons. Services to older persons are rendered in Calitzdorp, Oudtshoorn, Dysselsdorp, De Rust, Prince Albert and Beaufort West.

Name of Organisation: AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - OUDTSHOORN
Non-Profit Organization Number: 003-503
Area/ Town: OUDTSHOORN
District: EDEN
Municipality: OUDTSHOORN

CONTACT DETAILS
Telephone no: +27 44 272 2211/3
Cell phone no: +27 82 575 3864
Fax number: +27 44 272 7760
Email address: mwlacvv@scwireless.co.za, cvvodn@absamail.co.za, rianabooyesen@absamail.co.za
Website Address: www.acvv.org.za
Physical address: 63 Baron Van Reede Street Oudtshoorn
Postal address: PO Box 571, Oudtshoorn, 6620
Service delivery points / areas: Calitzdorp, De Rust, Dysselsdorp, Oudtshoorn Prince Albert and Beaufort West

SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

- **Awareness programmes**: Child Abuse Prevention Programmes for pre-school and primary school children. We also offer community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours. The programme informs community members how to report neglected and abused children.
- **Life Skills Programmes** for all vulnerable children in the community including the following topics: HIV and AIDS Prevention Services; Social and Personal skills; Alcohol and Substance Abuse; Sexuality and Gender-role Education.
- **Our early intervention programmes** focus on risk assessment of children and involving them in therapeutic and developmental services.
- **We remove children that are at risk in their communities and at home and provide a safety house for them.**
- **We assist people with grant applications.**
- **We do Trauma, Bereavement and other Counselling.**
- **We offer Therapy and Treatment by Social Workers to improve the mental, emotional, spiritual and physical well-being of children.**
- **After-care facility for school-going children.**
- **Domestic Violence and Rape Crisis services**

Name of Organisation: CHILD WELFARE SOUTH AFRICA - OUDTSHOORN (CWSA)
Non-Profit Organization Number: 003-625
Area/ Town: OUDTSHOORN
District: EDEN
Village/ Suburb: BRIDGTON
Municipality: OUDTSHOORN

CONTACT DETAILS
Telephone no: +27 44 279 2837
Cell phone no: +27 83 952 1854
Fax number: +27 44 279 2842
Email address: welfare@telkomsa.net
Physical address: 144 High Street, Bridgton, Oudtshoorn, Western Cape, 6625
Postal address: PO Box 3122, Bridgton 6623
Service delivery points / areas: Oudtshoorn
### SERVICES RENDERED TO FAMILIES

We provide expertise in the area of relationship counseling. We empower people to reconstruct, build and maintain sound and stable relationships.

- **Counselling services** to individuals, couples, families and groups:
  - Adolescent groups
  - Marriage preparation and enrichment
  - Marital and divorce counseling
  - Family therapy
  - Divorce mediation
  - Grief counseling & Trauma debriefing
  - HIV counseling
- **Community development**:
  - Domestic violence projects
  - Youth development & Women upliftment initiatives
  - Aids awareness prevention & home based care projects
  - Unemployment & poverty alleviation programmes
- **Economic empowerment programmes**
- **Training**:
  - Basic & Advanced Counselling
  - Marital & Divorce Counseling
  - Divorce Mediation
  - Personal Growth Assertiveness & Stress Management
  - Community Development
  - Trauma Counseling
- **Rape crisis support**
- **HIV/AIDS programmes in the schools and for the wider community**
- **We support a shelter for abused women and children**
- **We run life skills training**:
  - Life skills for teens
  - Marriage preparation
  - AIDS awareness
  - Parenting Skills
- **We initiated an anti-bullying programme in the schools**
- **Employee support services**:
  - Cross Cultural Programmes
  - Group Interaction Therapy
  - Change Management
  - Trauma Debriefing

### CONTACT DETAILS

**Telephone no:** +27 44 272 7020  
**Cell phone no:** +27 84 446 6498  
**Fax number:** +27 44 272 7048  
**Email address:** famsakaroo@telkom.net  
**Physical address:** 57 Church Street, Oudtshoorn, Western Cape, 6625  
**Postal address:** P O Box 1630, Oudtshoorn 6620  
**Service delivery points / areas:** Oudtshoorn & Beaufort West
CAPE AGULHAS MUNICIPALITY

**Name of Organisation:** AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - BREDASDORP

- **Non-Profit Organization Number:** 003-033
- **Area/ Town:** BREDASDORP
- **District:** OVERBERG
- **Municipality:** CAPE AGULHAS

**SERVICES RENDERED TO FAMILIES**

- **Awareness programmes:** Re Sexual Abuse at preschools
- **Parenting Skills Training** for parents, grandparents and caregivers of children at risk
- **Substance dependency inquiries** regarding teenagers - then refer
- **Aftercare groups** for people recovering from substance dependency 2 x pm
- **Child Protection:**
  - Risk assessment
  - Therapy and treatment for children at risk
  - Mediation services
  - Temporary safe care placement
  - Financial assistance while awaiting finalisation of foster care grants
  - Supervision services of placements of children in alternative care
  - Foster care
  - Camps for children in foster care
  - Recruit, screen and train safety and prospective foster parents
  - Reintegration and reunification services of children who are in alternative care into family units
  - Family conferences
- **Counselling**
- **Services offered by suitably qualified professionals and therapists** to improve the mental, emotional, spiritual and physical well-being of children
- **Clothing bank**
- **Services to older persons and persons living with disability**

**CONTACT DETAILS**

- **Telephone no:** +27 28 424 1450
- **Fax number:** +27 28 424 1450
- **Email address:** acvvbred@telkomsa.net
- **Website Address:** www.acvv.org.za
- **Physical address:** 12 Hopley Street, Bredasdorp, Western Cape, 7280
- **Postal address:** PO Box 251, Bredasdorp, Western Cape, 7280
- **Service delivery points / areas:** Bredasdorp

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**Name of Organisation:** CHILD WELFARE SOUTH AFRICA - BREDASDORP (CWSA)

- **Non-Profit Organization Number:** 002-839
- **Area/ Town:** BREDASDORP
- **District:** OVERBERG
- **Municipality:** CAPE AGULHAS

**CONTACT DETAILS**

- **Telephone no:** +27 28 424 1580
- **Cell phone no:** +27 83 440 0488
- **Fax number:** +27 28 424 1580
- **Email address:** cwsa@telkomssa.net
- **Physical address:** 82 Brand Street, Bredasdorp, Western Cape, 7280
- **Postal address:** PO Box 327, Bredasdorp, Western Cape, 7280
- **Service delivery points / areas:** Bredasdorp

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**SERVICES RENDERED TO FAMILIES**

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

- **Awareness programmes:**
  - Child Abuse Prevention Programmes for pre-school and primary school children
  - Community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours
- **Our Early Intervention Programmes** focus on risk assessment of children and involving them in therapeutic and developmental services.
- **Holiday programmes** once a quarter where we run Life Skills Programmes for children.
- **Recreational Activities:** We run a coffee club for our clients and their children.
- **Life Skills Training,** includes topics such as Health and Hygiene, Social and Personal Skills, Youth Development, Sexuality Education, Alcohol and Substance Abuse, Gender Role Education and Vocational Skills,
- **Parenting Skills Training**
- **Statutory services:**
  - We recruit, screen and train safety and foster parents.
  - We remove children that are at risk in their communities and at home.
  - We render supervision services of placements of children in alternative care.
  - Support Groups for children and youth within the foster care system
  - We assist with the adoption process.
- **Therapy and Treatment:** We offer counselling, therapy, family conferences, care plans and reunification services, including trauma and bereavement counselling
- **Psycho-Social Support:**
  - Counselling
  - Support Groups
  - Parenting Club
  - Teen Club
  - After-Care and Support Groups for drug abusers
  - We assist with the obtaining of ID documents.
  - Provision of clothes
SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.

- **Awareness programmes:**
  - Child abuse prevention programmes for pre-school and primary school children
  - Community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours

- **Social Welfare:**
  - Food parcels
  - Minimal clothing
  - Creches for children aged 6 months - 5 years

- **Early intervention programmes** focus on risk assessment of children and involving them in therapeutic and developmental services

- **Child Protection:**
  - Recruit, screen and train safety and foster parents
  - Remove children that are at risk in their communities and at home
  - Family conferences
  - Care plans
  - Reunification services
  - Supervision services of placements of children in alternative care

- **Therapy and Treatment**
  - Therapy and Treatment includes Social and Personal Skills, Youth Development and Sexuality Education Programme (HIV / AIDS).

- **Recreational Activities:** We have holiday programmes once a quarter, where we run life skills programmes for the children

- We help our clients to obtain identity documents.

- Counseling

- Rape and Domestic Violence Support

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**CONTACT DETAILS**

**Telephone no:** +27 28 423 3488

**Fax number:** +27 28 423 3488

**Email address:** kindernapier@telkomsa.net

**Physical address:** 62 Sarel Cillier Street, Napier, Western Cape, 7270

**Postal address:** PO Box 60, Napier, Western Cape, 7270

**Service delivery points / areas:** Napier

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**OVERSTRAND MUNICIPALITY**

**SERVICES RENDERED TO FAMILIES**

- **Counselling**
- **Rape and Domestic Violence Support**
- **Annual camps**
- **Material Support**
- “Back to school” kits for foster children of ages 13 - 17 years
- **Social Services to children, youth, women, elderly, disabled**
- **Temporary safe care**
- **Developmental programmes**
- **Food parcels**
- **Clothing**
- **Soup kitchens**
- **Parenting Skills Training**

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**CONTACT DETAILS**

**Telephone no:** +27 28 384 0151

**Fax number:** +27 86 216 0868

**Email address:** badisa@gansbaai.co.za

**Physical address:** Main Road, Gansbaai 7220

**Postal address:** P.O. Box 1, Gansbaai 7220

**Service delivery points / areas:** Gansbaai ; Beverley Hills
SERVICES RENDERED TO FAMILIES

- Counseling services: Rape; Domestic violence; Sexual harassment; Teenagers looking for help
- Violence against children and childcare services
- Marriage and divorce services:
  - General information
  - Couple counselling
- Pregnancy services: Counselling and information
- Substance abuse or addiction counselling
- Suicide services
- Services for the aged
- Trauma counselling at police stations
- Food parcels

Name of Organisation: BADISA HERMANUS
Non-Profit Organization Number: 011-891
Area/ Town: HERMANUS
District: OVERBERG
Municipality: OVERSTRAND

CONTACT DETAILS
Telephone no: +27 28 312 3909
Fax number: +27 28 312 3909
Email address: badisahermanus@maxitec.co.za
Physical address: Kerk Street, Hermanus 7200
Postal address: PO Box 128, Hermanus 7200
Service delivery points / areas: Hermanus - from the Gateway Centre to Voëlvlek; Stanford; Gansbaai

SERVICES RENDERED TO FAMILIES

- Child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.
- 3 ECD centers for 3 – 5 year olds
- Child Protection:
  - 3 safe homes in the community for children aged 0 – 18 years
  - Recruit, screen and train safety and foster parents
  - Remove children that are at risk in their communities and at home
- 2 vegetable tunnels that provide vegetables to the ECD centers
- Awareness programmes:
  - Child Abuse Prevention Programmes for pre-school and primary school children
  - Community based information programmes that focus on the Children’s Act, targeting community members, families and children with risky behaviours
- Early intervention programmes focus on risk assessment of children and involving them in therapeutic and developmental services
- Assist with obtaining identity documents and birth certificates
- Life Skills Training includes topics such as Social and Personal Skills and a Sexuality Education Programme

Name of Organisation: CHILD WELFARE SOUTH AFRICA – HERMANUS (CWSA)
Non-Profit Organization Number: 002-839
Area/ Town: HERMANUS
District: OVERBERG
Municipality: OVERSTRAND

CONTACT DETAILS
Telephone no: +27 28 313 0830
Cell phone no: +27 76 227 1578
Fax number: +27 28 313 0832
Email address: childwelfare@hermanus.co.za
Physical address: 10 Malva Street, Hermanus, Western Cape, 7200
Postal address: PO Box 31, Hermanus, Western Cape, 7200
Service delivery points / areas: Hermanus

Name of Organisation: BADISA STANFORD
Non-Profit Organization Number: 011-891
Area/ Town: STANFORD
District: OVERBERG
Municipality: OVERSTRAND

CONTACT DETAILS
Telephone no: +27 28 341 0951
Fax number: +27 86 759 1599
Email address: badisagb@gmail.com
Physical address: Church Street, Stanford, 7200
Postal address: Post-box 128, Stanford, 7200
Service delivery points / areas: Stanford

SERVICES RENDERED TO FAMILIES

- Food parcels
- Services to elderly residents
- Evening meals every day to 26 people
We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children.

- **Awareness programmes:**
  - Child abuse prevention programmes for preschool and primary school children
  - Community based information programmes that focus on the Children's Act, targeting community members, families and children with risky behaviours

- **Child Protection Programmes:**
  - Safe houses for abused children
  - Recruit, screen and train safety and foster parents
  - Remove children that are at risk in their communities and at home
  - Foster Care
  - Family conferences
  - Care plans
  - Reunification services
  - Supervision services of placements of children in alternative care
  - Post reunion services

- **Our Early intervention programmes focus on risk assessment of children and involving them in therapeutic and developmental services**

- **Life Skills Training:** Includes topics such as Social and Personal Skills, Sexuality Education

- **Parenting Skills Training** for parents and grandparents.

- **Psycho-Social Support:** Counselling, Rape and Domestic Violence Support

- **Recreational Activities:** We have a holiday programme once per quarter where we run life skills and leadership programmes for children 7 – 18 years old.

- **Therapy and Treatment:** Services offered by Social Workers to improve the mental, emotional, spiritual and physical well-being of children.

  - We give assistance with child care and foster grant applications
  - 3 early Childhood Development Centres (ECD)
  - After-care programme for children and youth
SWELLENDEAM MUNICIPALITY

Name of Organisation: ARIKAANSE CHRISTELIKE VROUE VERENIGING - SWELLENDEAM (ACVV)
Non-Profit Organization Number: 002-891  Area/ Town: SWELLENDEAM
District: OVERBERG  Municipality: OVERSTRAND

CONTACT DETAILS
Telephone no: +27 28 514 1320
Cell phone no: +27 82 967 2766
Fax number: +27 86 716 2175
Email address: acvvswdam@telkomsa.net
Website Address: www.acvv.org.za
Physical address: 8 Siebert St, Swellendam, 6740
Postal address: PO Box 262, Swellendam, 6740
Service delivery points / areas: Swellendam

SERVICES RENDERED TO FAMILIES
• Counselling
• Service Centre to see to the needs of older people
• Economic, Social and Community Development
• Working towards improving the quality of life within communities or neighborhoods
• Services to older persons and persons living with disability

Name of Organisation: BADISA SWELLENDEAM
Non-Profit Organization Number: 011-891  Area/ Town: SWELLENDEAM
District: OVERBERG  Municipality: OVERSTRAND

CONTACT DETAILS
Telephone no: +27 28 514 1525
Fax number: +27 28 514 3319
Email address: badisaswellendam@vodamail.co.za
Physical address: 1 Vollenhoven Street, Swellendam 6740
Postal address: P O Box 282, Swellendam 6740
Service delivery points / areas: Swellendam, Railton, Rondomskrik and farms along the N2 to the Rheenen farms, the farms in Leeurivier, Hermitage to Joubertsdal

SERVICES RENDERED TO FAMILIES
Development Social Work Services: our target is families and children, as well as the elderly, challenged and addicted people; and people infected and affected by HIV/AIDS:
• Individual services
• Counselling services: Rape; Domestic Violence; Sexual Harassment; HIV/AIDS; Substance Abuse
• We support and train safety parents
• Preventative work- work with men
• Pastoral counselling
• Related support services:
  • Child abuse services
  • Child and family welfare services
• Marriage and divorce services:
  • General information
  • Couple counselling
• Services for the aged
• Awareness campaigns: re HIV and AIDS and other sexually transmitted diseases
• Material assistance: such as food parcels, clothes and blankets; Soup kitchens and food projects where food is distributed
THE EWATERSKLOOF MUNICIPALITY

Name of Organisation: ABBA FAMILY COUNSELLING CENTRE
Non-Profit Organization Number: 067-211
District: OVERBERG
Municipality: THE EWATERSKLOOF

MISSION: To reach all families in need of mental health in Grabouw and the Overberg areas.

We aim to: Improve Marriage Relationships; Improve Parenting Skills; Developing Fatherhood Skills; Increase Family Happiness; Increase Work Attendance; Decrease Crime; Decrease Abuse; Decrease Addiction

Client Centred Therapy: The therapy we provide involves healing past emotional wounds, followed up by equipping our clients with relationship, financial & social skills.

Play Therapy

12 Steps program: We counsel Substance Addicts using the worldwide 12 Steps Programme. More serious cases are referred to Rehabilitation Centres. ABBA provides ongoing support through weekly group sessions.

Pastoral Counselling

We counsel women who have been raped

We counsel all people, adults & teens that are infected by HIV/AIDS. A support group meets once a week.

Workshops

SERVICES RENDERED TO FAMILIES

We are committed to promoting and improving the quality of life of children, individuals, families and communities. We empower the community and provide practical support services for all people.

• Awareness Programmes: Domestic Violence, Rape Prevention, Child Protection, etc.
• Food parcels and supplements; cooked meals and weekly soup kitchen
• Clothes to vulnerable children and their caregivers
• Skills training: Entrepreneurial; Health and hygiene; Social and personal; Alcohol and substance abuse; Youth development; Sexuality education; Gender-role education; Vocational
• Therapeutic services offered by suitably qualified professionals and therapists to improve the mental, emotional, spiritual and physical well-being of children.
• Counselling and Support for Rape and Domestic Violence affected people
• Trauma and bereavement Counselling
• Treatment adherence support
• Assist to apply for identity documents, social grants and birth certificates
• Services to older persons and persons living with disability
SERVICES RENDERED TO FAMILIES

- Awareness Programmes: Sexual Abuse at pre-schools; re Children’s Act for community members
- Training of safety parents
- Temporary safe care placement
- Individual development plans
- Supervision services of placements of children in alternative care
- Parenting Skills for parents, grandparents and caregivers of children at risk
- Adoption
- When available we donate food parcels to disadvantaged families
- Soup kitchen for homeless people during winter months
- Clothing bank
- Financial assistance while awaiting finalisation of foster care grants
- Services to older persons and persons living with disability

Name of Organisation: AFRIKANSE CHRISTELIKE VROUE VEREENIGING (ACVV) - GRABOUW
Non-Profit Organization Number: 002-954
Area/ Town: GRABOUW
District: OVERBERG
Municipality: THEEWATERSKLOOF

CONTACT DETAILS
Telephone no: +27 21 859 2307
Fax number: +27 21 859 2307
Email address: acvvgrabouw@telkomsa.net
Website Address: www.acvv.org.za
Physical address: 10 Voortrekker Street, Grabouw, Western Cape, 7160
Postal address: PO Box 221, Grabouw, Western Cape, 7160
Service delivery points / areas: Grabouw

BADISA is a designated child protection organization which has the statutory obligation to protect children in accordance with the Children’s Act.

- If children have been neglect or abused, they are placed with safety parents in safety homes, foster care or child and youth care centres
- Family care
- Adoption
- Parenting Skills Training
- Prevention and therapeutic services to families in need and focus on the strengthening of healthy families
- Awareness programmes: Re HIV and AIDS and other sexually transmitted diseases
- Life Skills projects to children and youth which are combined with sports and cultural activities to empower them to make better life choices re school progress, teenage pregnancies, substance abuse, criminal behaviour and unemployment
- Camps, talent competitions, sports events and awareness campaigns for children and the youth
- Relevant information and counselling for young girls and women with crisis pregnancies
- Counselling services: Rape; Domestic Violence; Sexual Harassment; Substance Abuse or Addiction
- Marriage and divorce services: General information; Couple counselling
- Suicide services
- Services for the aged
- Soup kitchens and food projects
- Collect clothing and goods to redistribute
- Develops job creation projects to empower unemployed persons, like the development of food gardens and the creation of handmade products

Name of Organisation: BADISA CALEDON
Non-Profit Organization Number: 011-891
Area/ Town: CALEDON
District: OVERBERG
Municipality: THEEWATERSKLOOF

CONTACT DETAILS
Telephone no: +27 28 212 1605
Fax number: +27 28 212 1605
Email address: badisacaledon@twk.co.za
Physical address: Sterling Street, Caledon 7230
Postal address: PO Box 597, Caledon 7230
Service delivery points / areas: Caledon
## SERVICES RENDERED TO FAMILIES

Our services focus on children, families, older persons and the disabled and cover substance abuse issues, HIV and AIDS and poverty alleviation.

- **Child Protection Awareness Programmes**, including Domestic Violence
- **Creche**
- **After-care program**: Homework support at aftercare centre
- **Service Centre for the elderly**
- **Income generation projects through gardening**
- **HIV and AIDS**: PMTCT ARV Provision; ARV Provision; Treatment Adherence Support in the community; Home-based care services
- **Child immunisation; Family planning services**
- **Clothes; Food parcels**
- **Sports, arts and culture programmes; Camps**
- **BADISA RIVIERSONDEREND GOLF ACADEMY**: primary school children in the Badisa Riviersonderend service area learn how to play golf. Some of them act as caddies at the local golf course. Boland Golf Union supply golf equipment. A sponsorship makes it possible for 16 learners to participate in a golf clinic on a weekly basis.
- **Life Skills Training** on Sexuality Education, Gender-Role Education, Vocational Skills
- **Grant application assistance**
- **Counselling**
- **Administrative and financial services to an organisation in Botrivier**

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### BADISA RIVIERSONDEREND

**Name of Organisation:** BADISA RIVIERSONDEREND  
**Non-Profit Organization Number:** 011-891  
**Area/ Town:** RIVIERSONDEREND  
**District:** OVERBERG  
**Municipality:** THEEWATERSKLOOF

#### CONTACT DETAILS
- **Telephone no:** +27 28 261 1257  
- **Cell phone no:** +27 83 955 7619  
- **Fax number:** +27 28 261 1257  
- **Email address:** badisarse@ando.co.za  
- **Physical address:** Price Street, Riviersonderend, Western Cape, 7250  
- **Postal address:** PO Box 123, Riviersonderend 7250  
- **Service delivery points / areas:** Riviersonderend

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### BADISA VILLIERSDORP

**Name of Organisation:** BADISA VILLIERSDORP  
**Non-Profit Organization Number:** 011-891  
**Area/ Town:** VILLIERSDORP  
**District:** OVERBERG  
**Municipality:** THEEWATERSKLOOF

#### CONTACT DETAILS
- **Telephone no:** +27 28 840 1700  
- **Fax number:** +27 28 840 1700  
- **Email address:** cmrvd@telkomsa.net  
- **Physical address:** Muller Street, Villiersdorp 6848  
- **Postal address:** PO Box 53, Villiersdorp 6848  
- **Service delivery points / areas:** Villiersdorp

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### SERVICES RENDERED TO FAMILIES

- **Service to the community who lives in poverty**
- **We focus on the development of the community, children and families**
- **Counselling**
- **Preventative work - work with men**
- **General counselling services which support survivors**
- **Pastoral counselling**
- **Related support services:**  
  - Child abuse services  
  - Child and family welfare services  
  - Safety Parents
- **Marriage and divorce services:**  
  - General information  
  - Couple counselling
- **Material assistance** such as food parcels, clothes and blankets. Soup kitchens and food projects where food is distributed to people who do not possess the necessary means.
- **Economic empowerment projects** such as food gardens and the creation of handmade products.
- **Awareness Campaigns** to prevent HIV and AIDS and other sexually transmitted diseases.
- **Services to support persons infected or affected by HIV/AIDS**
- **Substance abuse counselling**
- **Services for the aged**
SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children.

- We work within communities to support vulnerable children and women
- A daily feeding scheme for disadvantaged people
- Family support groups
- Adoption services
- Child development centers
- Foster care
- Infant care centers and nurseries

Name of Organisation: CHILD WELFARE SOUTH AFRICA - CALEDON/GENADENDAL (CWSA)
Non-Profit Organization Number: 003-242
Area/ Town: GENADENDAL
District: OVERBERG
Village/ Suburb: BERGSIG (CALEDON)
Municipality: THEEWATERSKLOOF

CONTACT DETAILS
Telephone no: +27 28 251 8111
Fax number: +27 28 214 1128
Email address: cwsa@genadendal.com
Physical address: Strydom Avenue, Genadendal, Western Cape, 7234
Postal address: P.O Box 10, Genadendal, Western Cape, 7234

SERVICES RENDERED TO FAMILIES

We ensure a safe environment for abused children and youth.

- Awareness Programmes re Child Protection, Child Abuse, Domestic Violence, etc.
- Holiday programmes
- Life Skills Programme for children aged 7 – 18 years
- Two crèches for children aged 3 – 6 years old
- Skills Development Group for youth from 15 – 35, such as sewing, leather work, etc., including people with disabilities
- Life Skills Training: Social and Personal Skills, Sexuality Education Programme
- Parenting Skills Training
- Psycho-Social Support: Trauma, bereavement and other counselling; Support Groups
- Safe house for children aged 0 – 14
- Recruit, screen and train safety and foster parents
- Supervision services
- Reunification services, post-reintegration services
- Rape and Domestic Violence Support
- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

Name of Organisation: CHILD WELFARE SOUTH AFRICA – GRABOUW (CWSA)
Non-Profit Organization Number: 003-223
Area/ Town: GRABOUW
District: OVERBERG
Village/ Suburb: BERGSIG (CALEDON)
Municipality: THEEWATERSKLOOF

CONTACT DETAILS
Telephone no: +27 21 859 2283/5
Cell phone no: +27 78 486 2112
Fax number: +27 21 859 3597
Email address: sonia@childwell.co.za
Physical address: Old Clinic Building, Old Cape Road, Pine View, Grabouw, Western Cape, 7160
Postal address: PO Box 1011, Pineview 7160
Service delivery points / areas: Grabouw, Pineview
SERVICES RENDERED TO FAMILIES

- Families; with the projects known as Fatherhood, Family Counselling, Marriage Enrichment, School Holiday activities, Calendar Awareness Days and Parenting Workshop for parents and teenagers and young parent support.
- Pikkewyne Service Centre for the elderly that includes group work and home based activities.
- Resource Centre that includes feeding programs at school, Afterschool activities, Capacity building for the youth and adults and bursary opportunities for grade 12 learners.
- Victim Empowerment Program (VEP); that includes Therapeutic Intervention, Therapeutic groups, support and educational groups to victims of crime and violence.

Name of Organisation: GLEN ELGIN COMMUNITY ORGANISATION (GECO)
Non-Profit Organization Number: 034-904
Area/ Town: ELGIN
District: OVERBERG
Municipality: THEEWATERSKLOOF

CONTACT DETAILS
Telephone no: +27 21 859 1519; +27 21 859 2527
Fax number: +27 86 655 9759; +27 21 859 4893
Email address: elgingeco@gmail.com
Web Address: www.geco.wozaonline.co.za
Physical address: 10 Orchard Way, Oaks Village, Glen Elgin, Grabouw, 7180
Postal address: Po Box 554, Grabouw, 7160
Service delivery points / areas: Elgin

SERVICES RENDERED TO FAMILIES

- Individualised- and empowering support services for women and children who are victims of domestic violence.
- Advocacy work on rights and responsibilities of vulnerable people.
- Interventions at various police stations in the Theewaterskloof Municipality.
- Reception, assessment, counselling and referral of victims of crime and violence.
- Therapeutic intervention involving trauma debriefing, group work, individual support and couples counselling.
- Provision made for educational opportunities for children.

Name of Organisation: RURAL INSTITUTE FOR EDUCATION AND TRAINING (RIET)
Non-Profit Organization Number: 034-904
Area/ Town: GRABOUW
District: OVERBERG
Municipality: THEEWATERSKLOOF

CONTACT DETAILS
Telephone no: +27 21 859 5361
Fax number: +27 86 694 8938
Email address: rietchild@telkomsa.net
Physical address: 13 U Save Building, Gaffley Street, Pineview, Grabouw
Service delivery points / areas: Grabouw

SERVICES RENDERED TO FAMILIES

This sub-programme aims to provide support, education and preservation services to vulnerable and at-risk families.

This is a sub-programme that educates family members on how to build a home environment that allows for the development of each members of the family.

What we can offer you:
- Family preservation services such as individual, couple and family counseling, marriage preparation and enrichment and support for families in crisis.
- Targeted awareness that links families to available support services.
- Parenting and care giving skills to parents in order to improve their ability to provide proper care and support to their children.
- Fatherhood education and training programmes that promote family involvement and the importance of being a positive male role model.
- Facilitate rehabilitation and reintegration of homeless adults back into society and their families.
- Training of social service practitioners.

Name of Organisation: DEPARTMENT OF SOCIAL DEVELOPMENT
Area/ Town: PIKETBERG, CLANWILLIAM, VREDENDAL, VREDENBURG
District: WEST COAST
Municipality: BERGRIVIER, CEDERBERG, MATZIKAMA, SALDANHA

CONTACT DETAILS
Telephone no: +27 22 713 2272
SERVICES RENDERED TO FAMILIES

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency - for children under 12 years
- Community development such as awareness campaigns on children’s protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

SERVICES RENDERED TO FAMILIES

- Youth and Sexual Education
- Development and Housing
- Economic, Social and Community Development
- Working towards improving the quality of life within communities or neighborhoods
- Income support and maintenance
- Material assistance
- Services to older persons and persons living with disability
### BADISA PIKETBERG

**Services Rendered to Families**

- **Community Development, Poverty Relief & HIV**
  - **Counselling services:** Rape; Domestic Violence; Sexual Harassment; Substance Abuse
  - **Preventative work:** work with men
  - **General counselling services which support survivors**
  - **Pastoral counselling**
  - **Related support services:**
    - Child abuse services
    - Child and family welfare services
  - **Marriage and divorce services:**
    - General information
    - Couple counselling
  - **HIV/AIDS**
  - **Services for the aged**
  - **Soup kitchen**

**Contact Details**

- **Tel:** +27 22 913 2545
- **Fax:** +27 22 913 2545
- **Email:** bdisapiketberg@telkomsa.net
- **Physical Address:** 41 Loop Street, Piketberg 7320
- **Postal Address:** P.O. Box 161, Piketberg 7320

**Service Delivery Points/areas:** Piketberg

### BADISA PORTERVILLE

**Services Rendered to Families**

- **The Social Service Office renders services in the community of Porterville in the areas of prevention, early intervention, statutory work and reintegration.**
  - **Child protection services:** Foster Care Support; Child Neglect
  - **Child and family welfare services:** Parenting Skills; Children with behaviour problems; Preventative work with men
  - **Marriage and divorce services:** General information; Couple counselling
  - **Life Skills Training:** Holiday Programmes
  - **Counselling services:** Rape; Domestic violence; Sexual harassment; Substance Abuse
  - **General counselling services**
  - **Pastoral counselling**
  - **Services for the aged**
  - **Support for persons infected or affected by HIV/AIDS**
  - **Soup kitchen; Food parcels**
  - **Clothes; Blankets**
  - **Economic empowerment:** development of food gardens, creation of handmade products
  - **Awareness Programmes:** re Children’s Act; Child Protection Awareness Programme for pre- and primary school children; Domestic Violence; HIV and Aids and other prevent sexually transmitted diseases

**Contact Details**

- **Tel:** +27 22 931 2516
- **Fax:** +27 22 931 2516
- **Email:** badisa10@telkomsa.net
- **Physical Address:** Jakaranda Street, Porterville 6810
- **Postal Address:** P.O. Box 238, Porterville 6810

**Service Delivery Points/areas:** Porterville and surrounding farms, including Le Jardin en 24 Riviere
## CEDERBERG MUNICIPALITY

**SERVICES RENDERED TO FAMILIES**

We offer developmental Social Work services.

- **Counselling services:** Rape; Domestic violence; Sexual harassment; Substance Abuse
- **Preventative work- work with men**
- **General counselling services which support survivors**
- **Pastoral counselling**
- **Related support services:**
  - Child abuse services
  - Child and family welfare services
- **Marriage and divorce services:**
  - General information
  - Couple counselling
- **HIV/AIDS**
- **Services for the aged**
- **Community Development**
- **Poverty Relief**

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### BADISA CITRUSDAL

**Name of Organisation:** BADISA CITRUSDAL  
**Non-Profit Organization Number:** 011-891  
**Area/ Town:** CITRUSDAL

**Municipality:** CEDERBERG

**District:** WEST COAST

**CONTACT DETAILS**

- **Telephone no:** +27 22 921 3148
- **Fax number:** +27 22 921 2877
- **Physical address:** 87 Kerk Street, Citrusdal 7340
- **Postal address:** P.O. Box 230, Citrusdal 7340

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### BADISA CLANWILLIAM

**Name of Organisation:** BADISA CLANWILLIAM  
**Non-Profit Organization Number:** 011-891  
**Area/ Town:** CLANWILLIAM

**Municipality:** CEDERBERG

**District:** WEST COAST

**CONTACT DETAILS**

- **Telephone no:** +27 27 482 2362
- **Fax number:** +27 27 482 2877
- **Email address:** badisaclan@telkomsa.net
- **Physical address:** 3 Industrial Rd, Clanwilliam 8135
- **Postal address:** P.O. Box 174, Clanwilliam 8135

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### CEDERBERG MATZIKAMA AIDS NETWORK

**Name of Organisation:** CEDERBERG MATZIKAMA AIDS NETWORK  
**Non-Profit Organization Number:** 929 24  
**Area/ Town:** CITRUSDAL

**Municipality:** BERGRIVIER MUNICIPALITY

**District:** WEST COAST

**CONTACT DETAILS**

- **Telephone no:** +27 22 921 2113
- **Fax number:** +27 86 600 0312
- **Email address:** oersonc@webmail.co.za
- **Physical address:** 115 Voortrekker Street, Citrusdal, 7340
- **Postal address:** PO Box 160, Citrusdal, 7340

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**SERVICES RENDERED TO FAMILIES**

- **Counselling services:** Rape; Domestic Violence; Sexual Harassment; Substance Abuse; HIV/AIDS
- **Preventative work- work with men**
- **General counselling services which support survivors**
- **Pastoral counselling**
- **Related support services:**
  - Child abuse services
  - Child and family welfare services
- **Marriage and divorce services:**
  - General information
  - Couple counselling
- **Services for the aged**

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**SERVICES RENDERED TO FAMILIES**

Parenting skills programmes such as formal interventions designed to facilitate parent-child interactions and to equip parents with the necessary skills to carry out their parenting role.
SERVICES RENDERED TO FAMILIES

We provide child protection services that promote, protect and enhance the safety, well-being and healthy development of children. Our programmes create a safe and caring environment and promote community mobilisation for the effective protection of children. We work within communities to support vulnerable children and women.

• **Child Protection Services:** We focus on neglected and abused children plus children in foster care; Mediation services and parenting plans; Support services to orphans and vulnerable children; crime prevention therapy for children

• **Awareness programmes:** in cooperation with other role players re: Human Trafficking; Child Abuse Prevention

• Aftercare ages 6 - 18, homework support
• Grant application assistance
• Food parcels once per year when funded
• Distribution of donated clothing
• Holiday programmes and camps for the community

• **Life Skills Training:** according to needs reported by schools, i.e. Health and Hygiene; Social and Personal Skills; Alcohol and Substance Abuse; Sexuality Education Programme; Peer Pressure; Pollution

• **Psycho-social support:** Counselling; Rape and Domestic Violence Support

• Substance abuse therapy and rehabilitation programmes.

• Youth empowerment services

• Free service

• Offering skills development to help youth enter job market

• Emphasis on unifying families

• Parenting workshops

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SERVICES RENDERED TO FAMILIES

Programmes and interventions that aim to preserve and strengthen families, including family counselling, couple / marriage counselling, family therapy, marriage preparation and enrichment programmes, as well as mediation services such divorce mediation and family group conferencing.

Parenting skills programmes such as formal interventions designed to facilitate parent-child interactions and to equip parents with the necessary skills to carry out their parenting role.
SERVICES RENDERED TO FAMILIES

- Statutory services: We assist with placement of children in foster care
- HIV education programmes in local schools
- Food parcels are distributed to families, orphans and other vulnerable children in need when necessary
- Help accessing birth certificates, identity documents and social grants
- Community Development
- Poverty Relief
- Counselling services: Rape; Domestic Violence; Sexual Harassment; HIV/AIDS; Substance Abuse
- Preventative work- work with men
- General counselling services which support survivors
- Pastoral counselling
- Related support services: Child abuse services - Child and family welfare services
- Marriage and divorce services: General information - Couple counselling
- Services for the aged

MATZIKAMA MUNICIPALITY

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<tr>
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<tbody>
<tr>
<td>Non-Profit Organization Number:</td>
<td>011-891</td>
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<tr>
<td>Area/ Town:</td>
<td>VANRHYNSDORP</td>
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<td>MATZIKAMA</td>
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</tbody>
</table>

Contact Details
- Telephone no: +27 27 219 1926
- Fax number: +27 27 219 1926
- Email address: matzicare@telkomsa.net
- Physical address: Dutch Reformed Church, Voortrekker Street, Vanrhynsdorp, Western Cape, 8170
- Postal address: P O Box 118, Vanrhynsdorp 8170

Service delivery points / areas: Vanrhynsdorp, Vredendal, Klawer, Trawal and Lutzville

DIAGONALE DIENSTE NUWERUS

<table>
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<th>Name of Organisation:</th>
<th>DIAKONALE DIENSTE NUWERUS</th>
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<tbody>
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Contact Details
- Telephone no: +27 27 643 20 94
- Fax number: +27 27 643 20 94
- Email address: ddnuwerus@telkomsa.net
- Physical address: 7 Kambro Street, Nuwerus, 8201
- Postal address: Po Box 7, Nuwerus, 8201

Service delivery points / areas: Nuwerus

Programmes and interventions that aim to preserve and strengthen families, including family counselling, couple / marriage counselling, family therapy, marriage preparation and enrichment programmes, as well as mediation services such divorce mediation and family group conferencing.

Parenting skills programmes such as formal interventions designed to facilitate parent-child interactions and to equip parents with the necessary skills to carry out their parenting role.
SERVICES RENDERED TO FAMILIES

Name of Organisation: ACVV ST HELENABAAI
Area/ Town: VREDENBURG
District: WEST COAST
Municipality: SALDANHA BAY

CONTACT DETAILS
Telephone no: +27 22 736 2566
Website Address: www.acvv.org.za
Postal address: Posbus 768, Vredenburg
Service delivery points / areas: Vredenburg

SERVICES RENDERED TO FAMILIES

Community Development, Poverty Relief & HIV

- Child Protection:
  - Awareness Programmes at primary and pre-primary schools
  - Child abuse services
  - Safety parents
  - Foster care

- Counselling services:
  - Rape; Domestic Violence; Sexual Harassment; HIV/AIDS; Substance Abuse
  - Preventative work - work with men
  - Fatherhood training
  - Parenting Skills Training
  - Life Skills Training
  - Groups for children with behaviour problems
  - General counselling services which support survivors
  - Pastoral counselling
  - Child and family welfare services

- Marriage and divorce services:
  - General information
  - Couple counselling

- Services for the aged:
  - Huis Wittekruiin

- Training:
  - Domestic help (housekeeping)
  - Clothing bank
  - Soup kitchen

Name of Organisation: BADISA WESKUS
Non-Profit Organization Number: 011-891
Area/ Town: VREDENBURG
District: WEST COAST
Municipality: SALDANHA BAY

CONTACT DETAILS
Telephone no: +27 22 713 1723
Fax number: +27 22 713 1668
Email address: badisaweskus@telkomsa.net
Physical address: 28 Hout Street, Vredenburg 7380
Postal address: P. O. Box 95, Vredenburg 7380
Service delivery points / areas: Vredenburg, Saldanha, Langebaan, Langebaanweg and Velddrif

- Services to older persons and persons living with disability
### SERVICES RENDERED TO FAMILIES

- OVC program (Orphaned and Vulnerable Children)
- Care and Support to Families and Children
- Youth Development Program
- HBC (Home based Care) Services
- Church Mobilisation
- Policy Influencing Program
- HCT (HIV Counseling and Testing)
- TVET (Technical, Vocational, Educational Training)
- New Venture Training
- Child and Youth Care Training
- Community development training
- Health Training
- Organisational Development

### CONTACT DETAILS

**Name of Organisation:** MFESANE  
**Non-Profit Organization Number:** 003-685  
**Area/ Town:** VREDENBURG  
**District:** WEST COAST  
**Municipality:** SALDANHA BAY

<table>
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<tbody>
<tr>
<td>Telephone no:</td>
<td>+27 22 713 2793</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 22 713 2587</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:yolandi@mfesane.org.za">yolandi@mfesane.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>16 Voortrekker Street, Vredenburg, 7380</td>
</tr>
</tbody>
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| Service delivery points / areas: | Vredenburg |

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### SERVICES RENDERED TO FAMILIES

Programmes and interventions that aim to preserve and strengthen families, including family counselling, couple/marriage counselling, family therapy, marriage preparation and enrichment programmes, as well as mediation services such as divorce mediation and family group conferencing.

Parenting skills programmes such as formal interventions designed to facilitate parent-child interactions and to equip parents with the necessary skills to carry out their parenting role.

### CONTACT DETAILS

**Name of Organisation:** SIYABONGA HUIS VAN DANKSEGGING  
**Non-Profit Organization Number:** 051-903  
**Area/ Town:** VREDENBURG  
**District:** WEST COAST  
**Municipality:** SALDANHA BAY

<table>
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<tbody>
<tr>
<td>Telephone no:</td>
<td>+27 22 713 5730</td>
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<tr>
<td>Fax number:</td>
<td>+27 22 713 1894</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:siyabongacare@gmail.com">siyabongacare@gmail.com</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>Kleinplasie, Vredenburg, 7380</td>
</tr>
</tbody>
</table>

| Service delivery points / areas: | Vredenburg |

### SERVICES RENDERED TO FAMILIES

- Learning support for youth and young adults
- Gender-based violence prevention workshops with learners in the classroom

### CONTACT DETAILS

**Name of Organisation:** YOUTH EMPOWERMENT SOLUTIONS  
**Area/ Town:** ST. HELENA BAY  
**District:** WEST COAST  
**Village/ Suburb:** LAINGVILLE  
**Municipality:** SALDANHA BAY

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Cell phone no:</td>
<td>+27 76 271 9001</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 86 065 5165</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:yes.gcar@gmail.com">yes.gcar@gmail.com</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>13 School Street, Laingville, St. Helena Bay</td>
</tr>
</tbody>
</table>

| Service delivery points / areas: | St. Helena Bay |

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We are committed to promoting and improving the quality of life of children, individuals, families and communities. We empower the community and provide practical support services for all people.

- **Awareness Programmes** re Domestic Violence, Child Abuse, including information on the Children’s Act, Sexual Abuse and Alcohol and Substance Abuse, etc.
- **Child Protection**: Risk assessments in child care centres and pre-primary schools, as well as investigation of parental supervision; Recruit, screen and train foster and safety parents; Reunification services; Parent Guidance on Rape Prevention, Behaviour Problems and Sexual Abuse; Network with other Organisations to protect vulnerable children
- **Adoption services**
- **Holiday programs** re Substance Abuse; Sexual Education
- **Camps** re Education and Awareness on Drugs, Teen Age Pregnancy, etc.
- **Training on Alcohol and Substance Abuse** at schools
- **Day-care facility; Pre-primary school; After-school center**
- **Homework support at the aftercare centre for children 6 – 18 years old**; Stimulation programs
- **School uniforms**
- **Assistance with exemption from school fees, obtaining of ID documents, motivated by letter for grant applications**
- **Food parcels; baby milk and porridge; cooked meals; soup kitchen**
- **Clothes bank**
- **Trauma, bereavement and other counselling**
- **Rape and Domestic Violence Support**
- **Services to older persons and persons living with disability**

**SERVICES RENDERED TO FAMILIES**

- Development and Housing
- Economic, Social and Community Development
- Service Centres to see to the needs of older people
- Awareness raising re Domestic Violence
- Working towards improving the quality of life within communities or neighborhoods
- Counselling
- Rape and Domestic Violence Support
- Services to older persons and persons living with disability

**AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - MALMESBURY**

**Name of Organisation:** AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - MALMESBURY

**Non-Profit Organization Number:** 003-123  **Area/ Town:** MALMESBURY

**District:** WEST COAST  **Municipality:** SWARLAND

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| Service delivery points / areas: | Malmesbury |

**AFRIKAANS CHRISTELIKE VROUE VERENIGING (ACVV) – RIEBEEK-WES**

**Name of Organisation:** AFRIKAANS CHRISTELIKE VROUE VERENIGING (ACVV) – RIEBEEK-WES

**Non-Profit Organization Number:** 003-171  **Area/ Town:** RIEBEEK- WES

**District:** WEST COAST  **Municipality:** SWARLAND

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| Service delivery points / areas: | Riebeek-West |

**AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - RIEBEKE-KASTEEL**

**Name of Organisation:** AFRIKAANSE CHRISTELIKE VROUE VERENIGING (ACVV) - RIEBEKE-KASTEEL

**Non-Profit Organization Number:** 003-438  **Area/ Town:** RIEBEKE-KASTEEL

**District:** WEST COAST  **Municipality:** SWARLAND

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| Service delivery points / areas: | Riebeek-Kasteel |
## SERVICES RENDERED TO FAMILIES

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<tr>
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<tr>
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### CONTACT DETAILS

<table>
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<tr>
<th>BADISA MALMESBURY</th>
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<tbody>
<tr>
<td>Telephone no: +27 22 486 4460</td>
<td>Telephone no: +27 22 433 1779</td>
</tr>
<tr>
<td>Fax number: +27 22 486 4460</td>
<td>Fax number: +27 22 433 2612</td>
</tr>
<tr>
<td>Physical address: Jasmyn Street, Malmesbury 7300</td>
<td>Physical address: C/o Loop &amp; Hoor Street, Moorreesburg 7310</td>
</tr>
<tr>
<td>Postal address: P O Box 77, Malmesbury 7310</td>
<td>Postal address: P O Box 152, Moorreesburg 7310</td>
</tr>
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</table>

### Service delivery points / areas:

- Malmesbury
- Moorreesburg

### Services Rendered to Families

- **Counselling services:** Rape; Domestic Violence; Sexual Harassment; HIV/AIDS; Substance Abuse
- **Preventative work**
- **General counselling services which support survivors**
- **Pastoral counselling**
- **Related support services:**
  - Child abuse services
  - Child and family welfare services
- **Marriage and divorce services:**
  - General information
  - Couple counselling
- **Food parcels**

### Services Rendered to Families

- **Counselling services:** Rape; Domestic Violence; Sexual Harassment; HIV/AIDS; Substance Abuse
- **Preventative work**
- **General counselling services which support survivors**
- **Pastoral counselling**
- **Related support services:**
  - Child abuse services
  - Child and family welfare services
- **Marriage and divorce services:**
  - General information
  - Couple counselling
- **Pregnancy services:**
  - Counselling and information
SERVICES RENDERED TO FAMILIES

Community Development, Poverty Relief & HIV

- Counselling services: Rape; Domestic Violence; Sexual Harassment; HIV/AIDS; Substance Abuse
- Preventative work
- General counselling services which support survivors
- Pastoral counselling
- Related support services:
  - Child abuse services
  - Child and family welfare services
- Marriage and divorce services:
  - General information
  - Couple counselling
- Soup Kitchen
- Safety placement for children in need
- Child Abuse

NAME OF ORGANISATION: BADISA RIEBEECK
Non-Profit Organization Number: 011-891
Area/ Town: RIEBEECK WEST
District: WEST COAST
Municipality: SWARTLAND

CONTACT DETAILS
- Telephone no: +27 22 461 2022
- Cell phone no: +27 82 806 0840
- Fax number: +27 22 461 2420
- Email address: adams123@telkomsa.net
- Physical address: Hof Street, Riebeeck West 7306
- Postal address: P O Box 657, Riebeeck West 7306
- Service delivery points / areas: Riebeeck West

NAME OF ORGANISATION: DARLING OUTREACH FOUNDATION
Non-Profit Organization Number: 083-548
Area/ Town: DARLING
District: WEST COAST
Municipality: SWARTLAND

CONTACT DETAILS
- Telephone no: +27 22 492 2790
- Fax number: +27 86 235 6422
- Email address: louise@darlingromery.com
- Physical address: 58 Denneboom Avenue, Darling, 7345
- Postal address: PO Box 170, Darling, 7345
- Service delivery points / areas: Darling

NAME OF ORGANISATION: THE GOEDGEDACHT ROMAN CATHOLIC TRUST
Non-Profit Organization Number: 006-582
Area/ Town: MALMESBURY
District: WEST COAST
Municipality: SWARTLAND

CONTACT DETAILS
- Cell phone no: +27 83 658 3855
- Fax number: +27 22 482 4466
- Email address: ingridl@telkomsa.net
- Physical address: Goedgedacht Farm, Riebeeksrivier Road, Malmesbury
- Postal address: PO Box 458, Malmesbury, 7299
- Service delivery points / areas: Malmesbury

SERVICES RENDERED TO FAMILIES

Programmes and interventions that aim to preserve and strengthen families, including family counselling, couple / marriage counselling, family therapy, marriage preparation and enrichment programmes, as well as mediation services such divorce mediation and family group conferencing.

Parenting skills programmes such as formal interventions designed to facilitate parent-child interactions and to equip parents with the necessary skills to carry out their parenting role.
## SHELTERS FOR HOMELESS ADULTS

### SERVICES RENDERED TO FAMILIES

- Temporary sheltered facility to homeless adults.
- Assistance to reunification and reintegration services.

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<thead>
<tr>
<th>Name of Organisation:</th>
<th>SHELTERS FOR HOMELESS ADULTS</th>
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<td><strong>SERVICES RENDERED TO FAMILIES</strong></td>
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</tr>
<tr>
<td>CONTACT DETAILS</td>
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</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 591 2824</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:eliminighthshelter@telkomsa.net">eliminighthshelter@telkomsa.net</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>47 3rd Avenue, Elsies River, 7460</td>
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<tr>
<td>Telephone no:</td>
<td>+27 21 786 5087</td>
</tr>
<tr>
<td>Fax number:</td>
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</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:happyvalley2014@gmail.com">happyvalley2014@gmail.com</a></td>
</tr>
<tr>
<td>Physical address:</td>
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</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 448 5900</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 21 448 0684</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:loavesfishes@telkomsa.net">loavesfishes@telkomsa.net</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>1 Chatham Road, Observatory, 7925</td>
</tr>
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<tr>
<td>Telephone no:</td>
<td>+27 233 427 920</td>
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<tr>
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<td>Email address:</td>
<td><a href="mailto:skuiling@telkomsa.net">skuiling@telkomsa.net</a></td>
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<tr>
<td>Physical address:</td>
<td>Brook Street, Riverview, Worcester, 6850</td>
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<tr>
<td>Telephone no:</td>
<td>+27 82 801 1885</td>
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<tr>
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<tr>
<td>Email address:</td>
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<tr>
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<tr>
<td>Telephone no:</td>
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<td>Email address:</td>
<td><a href="mailto:owlhaven@telkomsa.net">owlhaven@telkomsa.net</a></td>
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<tr>
<td>Physical address:</td>
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<td><a href="mailto:director@tcs.org.za">director@tcs.org.za</a>; <a href="mailto:socialworker@tcs.org.za">socialworker@tcs.org.za</a></td>
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<tr>
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</tr>
<tr>
<td>Physical address:</td>
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</tr>
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<tr>
<td>Telephone no:</td>
<td>+27 23 312 1578</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:charmain.botha@haven.org.za">charmain.botha@haven.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
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<tr>
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<tr>
<td>Telephone no:</td>
<td>+27 21 465 1310</td>
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<tr>
<td>Fax number:</td>
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<tr>
<td>Email address:</td>
<td><a href="mailto:sheila@haven.org.za">sheila@haven.org.za</a>; <a href="mailto:andries.olivia@gmail.com">andries.olivia@gmail.com</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>20 Selkirk Street, Woodstock, 7915</td>
</tr>
<tr>
<td>Postal address:</td>
<td>Po Box 13095, Woodstock, 7915</td>
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<tr>
<td>Telephone no:</td>
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<tr>
<td>Fax number:</td>
<td>+27 86 671 6366</td>
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<td>Email address:</td>
<td><a href="mailto:rina@haven.org.za">rina@haven.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>123 Memoriam Street, George, 6529</td>
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<td>Postal address:</td>
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<tr>
<th>Name of Organisation:</th>
<th>THE HAVEN NIGHT SHELTER KALK BAY</th>
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<tr>
<td>Area/ Town:</td>
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</tr>
<tr>
<td><strong>CONTACT DETAILS</strong></td>
<td></td>
</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 788 5820</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 21 788 5820</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:kalkbay@haven.org.za">kalkbay@haven.org.za</a>; <a href="mailto:retreat@haven.org.za">retreat@haven.org.za</a>; <a href="mailto:carmen@haven.org.za">carmen@haven.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>139 Main Road, Kalk Bay, 7975</td>
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<td><strong>CONTACT DETAILS</strong></td>
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</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 593 0276</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 21 593 5272</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:chrislene.sadan@haven.org.za">chrislene.sadan@haven.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>Cnr. 13th Avenue &amp; Dapper Road, Kensington, 7405</td>
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</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 987 1967</td>
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<tr>
<td>Email address:</td>
<td><a href="mailto:charlene@haven.org.za">charlene@haven.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>21 Van der Ross Street, Eikendal, Kraaifontein, 7570</td>
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<tr>
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<td><strong>CONTACT DETAILS</strong></td>
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<tr>
<td>Telephone no:</td>
<td>+27 21 461 2533</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 86 508 4013</td>
</tr>
<tr>
<td>Email address:</td>
<td><a href="mailto:lionel.adams@haven.org.za">lionel.adams@haven.org.za</a></td>
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<tr>
<td>Physical address:</td>
<td>107 Chapel Street, Woodstock, 7925</td>
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<td><strong>CONTACT DETAILS</strong></td>
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</tr>
<tr>
<td>Telephone no:</td>
<td>+27 21 421 6217/9</td>
</tr>
<tr>
<td>Fax number:</td>
<td>+27 21 425 4200</td>
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<tr>
<td>Email address:</td>
<td><a href="mailto:jerry.louw@haven.org.za">jerry.louw@haven.org.za</a>; <a href="mailto:napierstreet@haven.org.za">napierstreet@haven.org.za</a></td>
</tr>
<tr>
<td>Physical address:</td>
<td>2 Napier Street, Greenpoint, 8001</td>
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<td>Postal address:</td>
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<td>Name of Organisation:</td>
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<td>DRAKENSTEIN</td>
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</tbody>
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**CONTACT DETAILS**

- Telephone no: +27 21 862 1812
- Fax number: +27 21 862 3120
- Email address: eugene@haven.org.za
- Physical address: 6 - 8 Ambagsvallei Street, Paarl, 7646
- Postal address: PO Box 9119, Hugenot, 7645

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<tr>
<th>Name of Organisation:</th>
<th>THE HAVEN NIGHT SHELTER WYNBERG</th>
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**CONTACT DETAILS**

- Telephone no: +27 21 762 8243
- Fax number: +27 86 571 6513
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- Physical address: 16a Piers Road, Wynberg, 7800
- Postal address: Po Box 18746, Wynberg, 7800

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<tr>
<th>Name of Organisation:</th>
<th>THE HAVEN NIGHT SHELTER RETREAT</th>
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**CONTACT DETAILS**

- Telephone no: +27 21 715 0817
- Fax number: +27 21 713 3936
- Email address: carmen@haven.org.za, retreat@haven.org.za
- Physical address: Cnr 10th Avenue and Metaal Street, Retreat, 7945
- Postal address: PO Box 40, Retreat, 7945

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<th>Name of Organisation:</th>
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- Telephone no: +27 21 425 4700
- Fax number: +27 21 425 4900
- Email address: hassan@haven.org.za
- Physical address: First Floor, 2 Napier Street, Cape Town, 8000
- Postal address: Po Box 350, Greenpoint, 8050

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<tr>
<th>Name of Organisation:</th>
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<td>Area/ Town:</td>
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**CONTACT DETAILS**

- Telephone no: +27 22 486 5191
- Email address: chantal.leng@haven.org.za, swartland@haven.org.za
- Physical address: 5 Varing Street, Malmesbury, 7300
- Postal address: 5 Varing Street, Malmesbury, 7300
Compiled by:

FAMSA
Families South Africa
Western Cape

Beneficiary Analysis
100% B-BBEE Welfare & Development
BEE - 100% Level 4 Contributor

Section 18a Registration
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VAT No: 4920124478
BFH No: 090 009 0059684

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Chairman: Vuyisile April

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Family Services Directory